Updates for primary care in the South West:



16 June 2017 / Issue 216

#### About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: <u>https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/</u>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: <u>england.primarycaremedical@nhs.net</u>

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#### **Key Deadlines**

NDA submission	between 12 June – 21 July	Via NHS Digital website
The Learning Disabilities 2017/18 service sign-up	by 5th July 2017	Via CQRS

CQRS declarations for payment in the same month	9 <sup>th</sup> of each month	Via CQRS
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# • Items for all Practices

# CQC's Next Phase of Regulation

Please see the below from the CQC regarding their consultation on proposed changes to how they regulate health and social care services.

Today we are launching the second consultation on proposed changes to how we regulate health and social care services share your views here at <u>http://www.cqc.org.uk/nextphase</u>

#### Background

Our strategy for 2016 to 2021, <u>Shaping the future</u>, published in May 2016, set out an ambitious vision for a more targeted, responsive and collaborative approach to regulation, so that more people get high-quality care. These changes impact on a wide range of the work that we do as a regulator, and using the principles in our strategy and the learning from our inspections so far, we are holding a series of consultations to continue the discussion about how we should develop our regulatory model.

Throughout the development of our regulatory approach we want to keep the elements that we know people value, and to improve what people tell us we can do better. We will continue to work with people who use services, providers, professionals and our other local and national partners to co-produce what we do.

#### Our Next Phase of regulation - consultation 1

Between December 2016 and February 2017, we consulted on how we should develop and evolve our approach as we implement our vision and move into the next phase of our regulatory approach. It focused on: the principles for regulating new models of care and complex providers; changes to the assessment frameworks; strengthening the guidance on registering services for people with a learning disability; and changes to the way we regulate NHS trusts. We received 496 responses from a range of stakeholders. The feedback produced a number of themes across the consultation. These included: the need to ensure clarity, consistency and transparency in implementing the changes; flexibility in our approach; proportionate regulation; and closer and more collaborative working with other organisations at local and national level (including involving the public in holding services to account through partners such as Healthwatch).

The full consultation response can be found at <a href="http://www.cqc.org.uk/nextphase1">www.cqc.org.uk/nextphase1</a>

#### Our next phase of regulation - consultation 2

The consultation launching today seeks views on specific proposals for how we will:

- regulate primary medical services and adult social care services
- improve the structure of registration, and clarify our definition of registered providers

- monitor, inspect and rate new models of care and large or complex providers
- use our unique knowledge to encourage improvements in the quality of care in local areas
- carry out our role in relation to the fit and proper persons requirements

#### Ways to respond:

• Webform - If you would like to share your views, please read and respond to the consultation at <a href="http://www.cqc.org.uk/nextphase">http://www.cqc.org.uk/nextphase</a>

If you have any queries about the consultation, please contact us by:

- Email <u>nextphase@cqc.org.uk</u>
- Social media #CQCNextPhase

#### The consultation closes on Tuesday 8 August 2017.

# The National Diabetes Audit (NDA) supporting improvement in Diabetes care – submission dates 12 June – 21 July 2017

The NDA is a national clinical audit of diabetes care, treatment and outcomes. It measures the effectiveness of diabetes healthcare against NICE Clinical Guidelines and NICE Quality Standards in England and Wales.

The NDA answers four key questions:

- Is everyone with diabetes diagnosed and recorded on a practice diabetes register?
- What percentage of people registered with diabetes received the nine NICE key processes of diabetes care?
- What percentage of people registered with diabetes achieved NICE defined treatment targets for glucose control, blood pressure and blood cholesterol?
- For people with registered diabetes what are the rates of acute and long term complications (disease outcomes)?

Participation in the NDA enables local services to benchmark their performance; identifying where they are performing well and where they need to improve the quality of treatment and care they provide. Unlike QoF, the NDA uses individual patient data and can identify the relationships between patient characteristics and their care/outcomes, for example, the NDA separates data for Type 1 and Type 2 diabetes, includes all ages and reports age-related breakdowns. It also has been linked with HES (complications) and ONS (mortality) data, so that day to day care can be linked to long term diabetes outcomes. The NDA is available via an interactive spreadsheet, allowing GP practices/CCGs to see their results including pre-populated tables and charts. On a national level, wide participation in the audit provides an overview of the quality of care being provided in England and Wales.

As from April 2017 it is mandatory for GP practices and specialist services in England (Direction under section 254 of the Health and Social Care Act 2012) to submit data for the NDA audit.

The NDA data submission is from **12 June – 21 July 2017**, attached is a flow chart on how to participate in the NDA. Further information on the NDA and how to submit your data is available on the NHS Digital website <u>HERE</u> (<u>http://content.digital.nhs.uk/nda\_collection</u>)

To register to receive updates about the data collection and publication of reports, please email your practice name and code and a contact name to <u>diabetes@nhs.net</u>

To view the data and analysis provided by the NDA, download the National Diabetes Audit Report 1: Care Processes and Treatment Targets CCG /GP Level Spreadsheet 2015-16 from NHS Digital website: <u>HERE</u>

# National roll-out of the new records movement service – PCSE

NHS England and Primary Care Support England (PCSE) can confirm that the new records movement service will start to be rolled-out to all practices nationally. The new service should improve the process for all practices.

The PDF attachment has been sent to GP practices, by PCSE, to inform them of the new medical records roll out.

This follows on from a comprehensive pilot in West Yorkshire and as a result of listening to practices in the area, the new service will be rolled-out in four phases across the country, starting in July 2017.

Phasing the rollout of the service will enable PCSE to carefully control the changes, and provide support to practices to enable the new process to embed as smoothly as possible.

# Serious Case Review (Patient V)

Following a detailed adult safeguarding review in a local authority area recommendations have been made to ensure all GPs and Pharmacists are reminded to share relevant information in a timely way with social care staff and other agencies as appropriate when vulnerable adults are perceived to be at risk, do not appear to have collected or maintained their requests for repeat prescriptions or appear to not understand their medication requirements. Additional guidance can be found at: <u>http://www.gmc.org//sharing+information&bookmark=true#SearchAnchor</u> (Link to GMC Proposed endorsement of IAMRA's Statement of intent on proactive information sharing PDF)

The relevant points in this document are: 10,11, 12-16 and 29.

# Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only

# Primary Care Measles update (Bristol)

# For the attention of GPs in Bristol

Please be aware that cases of measles have been confirmed in inner city Bristol. Whilst uptake has improved since the last catch up campaign in 2013, there remain a significant number of

susceptible children and young people in this area. Please see enclosed advice from Public Health England which is required to prevent further spread and to protect you, your staff and your patients.

# • Items for Devon, Cornwall and Isles of Scilly Practices only

None