

QRISK2 Manual Claims Collection 2016/17

This guide is for General Practice (GP) staff and NHS England Regional Local Offices (RLO) using the Calculating Quality Reporting Service (CQRS) for information collections.

Support

- Service desk** cqrsservicedesk@gdit.com, 0800 440 2777, 8am-6pm Mon-Fri
- Training** [CQRS training](https://training.cqrs.nhs.uk/home) [https://training.cqrs.nhs.uk/home]
- System** [CQRS log in](https://nww.cqrs.nhs.uk) [https://nww.cqrs.nhs.uk]
- Web** [CQRS](http://systems.digital.nhs.uk/gpcollections/training) [http://systems.digital.nhs.uk/gpcollections/training]
 [GPES](http://digital.nhs.uk/gpes) [http://digital.nhs.uk/gpes]

About this guide

This guide describes how to participate, declare and manually enter achievement for the QRISK2 Manual Claims Collection programme. This service runs from 1 March 2017 to 31 May 2017. Activity and achievement should be recorded on a monthly basis.

Participating in the service

Once you've received an offer to participate in this service from your RLO it will appear in your Message Centre as a new task. Follow the steps below to participate:

- view the service by selecting the Task Summary link or Participation Management tab from the main menu
- select the checkbox in the first column and then select the option Accept Service

Quality Services

Quality Service Status:

Offered ▾

Select	Service	Comm. Org	Start Date	End Date	Detailed Guidance	Status
<input checked="" type="checkbox"/>	QRISK2 Manual Claims Collection	NHS ENGLAND NORTH (YORKSHIRE AND HUMBER)	01/03/2017	31/05/2017	none	Offered
<p>In April 2016 TPP (the providers of the SystemOne IT system) identified code mapping errors with the integrated QRISK2 Calculator, which is used to estimate 10 year cardiovascular risk in individuals. The issue occurred when the QRISK2 calculator on SystemOne was pre-populated with entries from the medical record, or when QRISK2 scores were used to identify patients through Clinical Reporting. As a result, scores given to patients in practices using SystemOne since 2009 may have been inaccurate. This enhanced service is to provide a contribution to practice costs incurred as a result of reassessing the patients affected. All patients affected by the mapping error have been identified and the practices where they are registered has been contacted and informed. Practices can claim payment for these patients when they have completed the reassessment and any clinical intervention identified has been delivered.</p>						

[Accept Service*](#) [Reject Service](#)

- when you see the message asking you to accept the service, select Yes
- you will then see a message confirming that you've accepted the offer
- once your RLO approves the offer you will receive another message
- you can then start entering achievement data

Manually Entering achievement

In line with NHS England requirements, NHS Digital collects information automatically for some services but for others this must be entered manually.

To manually enter data for this service follow the steps below:

- select the Data Submission tab from the main menu
- choose the Record Achievement option and set the financial year dropdown box to 2016/17
- select QRISK2 Manual Claims Collection from the dropdown box
- select the end-of-month date for the data you're entering 31/03/2017
- choose Add New Achievement

The screenshot shows the 'Record Achievement' form. The 'Financial Year' dropdown is set to '2016/2017'. The 'Quality Service' dropdown is set to 'DES-- Monthly----- QRISK2 Manual Claims Collection'. The 'Achievement Date' dropdown is set to '31/03/2017'. The 'Add New Achievement' button is highlighted with a red box.

- select QRISK2 Manual Claims Collection Payment
- enter data for indicator QRISK2001
- select Submit Achievement Data

QRISK2 Manual Claims Collection - Achievement Date: 31/03/2017 [« Back to Record Achievement](#)

Last Updated: 17/03/2017 Practice List Size: N/A
Baseline Date: 01/04/2016

Indicators

Indicator ID	Description	Date Submitted	Submitted Values	New Values
QRISK2001	Count of the number of patients receiving a QRISK2 re-assessment in the reporting period. As a result of the TPP QRISK2 mapping error.		15	Monthly Count

Submission Notes: (1000 character limit)

Submit Achievement Data | Save Work in Progress | Cancel

Please note this Service runs across Financial Years. To select the April and May achievement you need to change the financial year to 2017/2018.

The screenshot shows the 'Record Achievement' form with the 'Financial Year' dropdown set to '2017/2018'. The 'Quality Service' dropdown is set to 'DES-- Monthly----- QRISK2 Manual Claims Collection'. The 'Achievement Date' dropdown is set to '30/04/2017'. The 'Add New Achievement' button is highlighted with a red box.

Declaring achievement

To declare achievement for payment, follow the steps below:

- go to the Achievement screen and select the Declare sub-tab
- check your achievement (it will only display if you've correctly completed all the steps above)
- select the checkbox in the first column
- select Declare Achievement

Payment Declaration ?

[▶ Run Achievement Summary Report](#)

Select All	Quality Service	Payment Type	Payment Period	Date of Achievement	Achievement Amount	Status	Notes
<input checked="" type="checkbox"/>	QRISK2 Manual Claims Collection	Achievement	01/03/2017 - 31/03/2017	31/03/2017	£97.50	Awaiting Service Provider Approval	▶ Notes

View: 50 1

Declare Achievement

You will then see a message confirming that your achievement has been declared and is awaiting approval by your RLO. Once your achievement is approved it will be processed for payment.

You can see your achievement values and information at any time using the reporting functionality under the Report tab.

Adjusting payment

If you disagree with your achievement amount the options available will depend on the source of the data:

1. If you manually entered the achievement data and have not yet declared your achievement, you can correct the achievement data yourself on CQRS using the data entry screens.
2. If your data was from an automated extract or you have already declared your achievement, assemble evidence to support your claim and contact your RLO. They will review the evidence and decide if an adjustment is justified.