

Attention: All partners, healthcare professionals, healthcare information services and fellow clinicians.

Changes to the provision of emergency, out of hours and specialist NHS Dental services in Cornwall.

- As of the 8th February 2017, all specialist, emergency and out of hours dental services in Cornwall will be branded as West Country Dental Care (previously PCH Dental).
- In addition, we have installed a new telephone facility which brings greater capacity for patient contact.
- Hence our **NEW Contact Centre** telephone number is: **0333 405 0290**. However, our old number (01872 354 375) will continue to divert for a period of 6 months.

Dear Colleagues,

As of 1st April 2016, dental services split from “Peninsula Community Health C.I.C” and became an independent community interest company in its own right.

In September 2016 the company running these services was renamed as:

(Smile:Together)

This rebrand allowed us to focus our corporate efforts towards our key message of “*Healthier, happier communities*”.

Underneath (Smile:Together) sits our NHS dental services, now known as **West Country Dental Care**

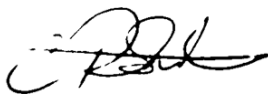


This change of name and brand will have no effect on the excellent services we provide (see below). The teams, locations and services will remain the same just under a new name and brand.

- Special Care Dentistry, Paediatric Dentistry, Sedation, Minor Oral Surgery, Orthodontics – These services are referral only services and operate during daytime hours Monday to Friday.
- Unscheduled Dental Care – This service is provided on an ad hoc basis and is to treat anyone with dental pain. This operates during daytime hours Monday to Friday.
- Out of Hours Emergency Treatments – This service operates between 17:30 and 19:30 Monday to Friday and 08:30 to 16:30 at weekends and Bank Holidays.

If you have any questions regarding the change we would be more than pleased to answer your queries. Please visit our website on www.smiletogether.co.uk or www.westcountrydentalcare.co.uk for further details or contact us at smile.together@nhs.net

Kind regards,



Chris Roberts

Clinical Director, Smile Together/West Country Dental Care