

Patient Q&A – The Practice Group, Brighton

1. I have received a letter telling me that the doctors at my surgery no longer wish to provide care to patients there. What should I do?

The Practice Group, a healthcare provider which manages services at five local surgeries, has informed NHS England that they wish to bring these current arrangements to an end.

You do not need to take any action at this stage and you can continue to receive your medical care from your surgery at the current time.

Our priority is to make sure that you can continue to see a doctor when you need to. We are working to identify the available options to achieve this.

We will write to you again as soon as we can, once a decision has been made about how to ensure your continued access to local GP services.

2. What will happen to patients/is the practice closing?

NHS England is currently working to identify the available options to guarantee your ongoing access to care, and will update all patients as soon as a decision has been made about how to achieve this.

3. Will I have to register with another GP practice?

No decisions have yet been made about how to guarantee your future care and you do not need to take any action at this stage. You can continue to receive your medical care from your surgery at the current time.

One of the options being considered is whether NHS England will need to ask you to re-register with another GP practice, in order to guarantee your ongoing care. If this is the case, you will be given as much notice and support as possible to register with a new GP practice.

We are also working to determine if there is the opportunity to take a different approach in order to support the best possible long-term care for all affected patients.

We need to identify all available options, but wanted to you were informed straight away about these developments.

4. What are the options you are considering for my future care?

See response to question 3 above.

5. Which surgeries are affected by this?

- The Practice Whitehawk Road, Wellsbourne Health Centre
- The Practice Hangleton Manor, Northease Drive, Hove
- The Practice North Street, c/o Boots, North Street, Brighton
- The Practice Willow House, Heath Hill Avenue, Lower Bevendean
- Brighton Homeless Healthcare, Morley Street, Brighton

6. When will I find out what is happening next?

We will write to you again as soon as possible, once a final decision has been made about how to ensure your ongoing care and taking into account patient feedback.

7. I would like to express my views on the future of my care, how do I do this?

You can write to NHS England at:

Primary Care Team
NHS England South (South East)
York House
18-20 Massetts Road
Horley
Surrey
RH6 7DE

Alternatively, you can email england.primarycare.southeast@nhs.net or call 01293 729298.

Please provide any feedback by Friday 19 February, so that this can be taken into account as part of the final decision making process.