

# GP Bulletin

5<sup>th</sup> February 2016 / Issue 145

## About this bulletin

This bulletin contains important information for practice managers, including requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website –

<http://www.england.nhs.uk/south/dcis-at/professionals/medical/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team for Bristol, North Somerset, Somerset, South Gloucestershire, Devon Cornwall and Isles of Scilly by emailing: [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

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## Key Deadlines

DCIOS Directed Enhanced Services Claims	09/02/2015	Submission of DES Claim Forms should be sent to - <a href="mailto:england.primarycarefinancedcios@nhs.net">england.primarycarefinancedcios@nhs.net</a>
BNSSSG Directed Enhanced Services Claims	14/04/2016	

## • Items for all Practices

### Updating the Directory of Service Regarding any Temporary Changes

Please ensure that the DoS team in your area are kept informed of any temporary changes to service provision. As well as one off half day closures, e.g. training sessions, any change in telephone number, for example - if a practice is experiencing telephony issues, should also be communicated to the DoS.

Contact Details:

- Devon and Cornwall DoS contact: [d-ccg.dosupport@nhs.net](mailto:d-ccg.dosupport@nhs.net)
- Somerset DoS contact: [DoSenquiries@swcsu.nhs.uk](mailto:DoSenquiries@swcsu.nhs.uk)
- Bristol DoS contact: [gavin.reader@nhs.net](mailto:gavin.reader@nhs.net)

### Violent Patient Scheme Notifications and Information Governance

As you will all be aware NHS England South, South West is now operating one common Violent Patient Scheme policy and procedure across the whole region.

An important element of that process is to inform practices when a patient is placed on the Violent Patient Scheme, so that a practice does not unintentionally register a patient whose behaviour is such that it poses a significant risk to primary care staff. Similarly, we also notify practices when patients are removed and so are deemed safe to return to mainstream general practice.

The distribution of these lists will be new to some practices in Somerset who have not recently been informed of changes to patients on the VPS. And for some the format of the information has changed, as it is now in a password protected format. The reason for the change is to improve the information governance when NHS England is sharing patient identifiable information. In all instances an email will be sent with the information as attached files, which will be followed by a separate message with the passwords. If you have any problems accessing this information please contact us on [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

### Friends and Family Test Update

Please find attached a Friends and Family Test update for your information.

### Frontline Health Care Workers Flu Vaccine Uptake January 2016 Data Collection

The seasonal flu survey for frontline healthcare workers 2015/16 for January 2016 is open from today **Monday 1 February 2016** until **Tuesday 09 February 2016** for all NHS Trusts and GPs and **Thursday 11 February 2016** for local NHS England teams. Data entered during this time is **cumulative** and covers ALL influenza vaccinations administered to frontline HCWs between **1 September 2015 and 31 January 2016** (inclusive of both dates).

The user guides for the ImmForm All Trusts Survey and Collection Tool for AT's and GP's can be found at the following the links:

All Trusts Survey:

<https://www.gov.uk/government/publications/seasonal-influenza-frontline-healthcare-workers-vaccine-uptake-survey-data-collection-guidance>

Data Collection Tool (ATs/GPs):

<https://www.gov.uk/government/publications/seasonal-influenza-frontline-healthcare-workers-vaccine-uptake-data-collection-tool-guidance>

If you have technical queries related to the ImmForm website, please contact

[helpdesk@immform.org.uk](mailto:helpdesk@immform.org.uk)

If you have any other queries, please email [HCWvac@phe.gov.uk](mailto:HCWvac@phe.gov.uk).

## **Clarification on MenB and MenACWY vaccination for asplenic and splenic dysfunction**

Please see the attached information and cascade to the appropriate members of your team.

## **Bogus CQC Compliance**

It has been brought to our attention that a man has posed as a CQC Inspector at a Practice informing them that he was undertaking CQC compliance work and could they show him where their rating was publically displayed. The Practice requested to see the man's ID and he produced his passport and when challenged, he replied that he was doing compliance work for them. The Practice subsequently telephoned the CQC and was advised that they do not have any staff dealing with this type of work at present.

We have also contacted the CQC and their response is as follows –

“I would like to confirm that all CQC inspectors, the lead inspector and supporting inspectors have their own CQC identification badge, practices can check the validity of these.

Each ID card has the inspectors name and photo, the back of the ID card contains details of our enforcement powers. All specialist advisors on our inspection team will have a warrant letter, issued by CQC and are signed by an inspection manager, each warrant letter has the name of the specialist advisor, the name of the practice, the letter is dated and is only valid for that inspection date, these are not transferable to differing inspections. If practices have any doubt at all they can contact our National Contact Centre 0300616161 and ask to speak with the inspection manager for the inspector on site to confirm identity.”

If you require any further information please contact Odette Coveney - telephone number -

Mobile: 07789876840 / Businessline: 0117 9690701 or by email: [odette.coveney@cqc.org.uk](mailto:odette.coveney@cqc.org.uk)

## **NHS England Primary Care Complaints Conference**

Please see the attached flyer providing details of the first Annual NHS England Primary Care Complaints Conference due to be held in London on 18<sup>th</sup> March 2016 from 10 am to 3 pm. To book your place at the Conference please use the link <http://www.events.england.nhs.uk/all/1059>

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**  
**Help shape the future of local health and social care services in Cornwall**

Cornwall Council and NHS Kernow are seeking the views of Cornwall's residents to help shape the future of the county's health and social care services.

As part of the Cornwall Devolution Deal, a strategic plan is being created to improve the health and wellbeing of residents by 2020 and to provide seamless health services.

To help shape plans, a survey has now opened so people can have their say about priorities and how potential savings could be made to help health and social care budgets go further. It is accessible via the council website: [www.cornwall.gov.uk/shapethefuture](http://www.cornwall.gov.uk/shapethefuture)