

GP Bulletin

27th May 2016 / Issue 161

About this bulletin

This bulletin contains important information for practice managers, including requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website –

<http://www.england.nhs.uk/south/dcis-at/professionals/medical/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team for Bristol, North Somerset, Somerset, South Gloucestershire, Devon Cornwall and Isles of Scilly by emailing: england.primarycaremedical@nhs.net

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Key Deadlines

Completion of Extended Hours form	27/05/2016	Template form issued with GP Bulletin 157 – 29 th April 2016 to be completed and returned to england.primarycaremedical@nhs.net
Directed Enhanced Services Claims	09/06/2016	Submission of DES Claim Forms should be sent to – england.pcfincesw@nhs.net
Avoiding Unplanned Admissions	Promptly	If the data is correct please ensure you have returned your completed Template Report and declare achievement
Avoiding Unplanned Admissions	14/06/2016	If your AUA data is not correct, please use the supporting information sheet issued with GP Bulletin 160 – 20 th May 2016 to amend your coding
K041b Complaints data return	26/05/2016 to 23/06/2016	Mandatory submission of data via the Primary Care Webtool: https://www.primarycare.nhs.uk/

• Items for all Practices

K041b complaints data return via Primary Care Webtool: Data collection between 26th May and 23rd June 2016.

This is a mandatory return. The NHS has a statutory responsibility to collect service wide data on patient complaints so trends can be identified and we can demonstrate that the service is being responsive to patient feedback. Primary care providers are required to provide brief details of complaints associated with your NHS care by submitting a K041b return.

This information monitors **written complaints** by service, area and type received by the NHS each year. Please note that no personal information (information from which patients or others can be identified) is required. The data has been published annually since 1997 with the latest bulletin being available at <http://www.hscic.gov.uk/catalogue/PUB18021>

This collection refers to complaints received between 1st April 2015 and 31st March 2016.

If you have problems accessing the return on the Primary Care Webtool please email england.primarycaremedical@nhs.net and one of our team will help.

Temporary shortage in monovalent paediatric hepatitis B vaccine

The attached briefing contains more detail on the current issue which some GP practices are having when ordering paediatric hepatitis B vaccine.'

Year 13 MenACWY communications

To support the uptake of Men ACWY vaccination for year 13 students the Screening & Immunisations team are working with Local Authorities and schools/colleges to encourage all year 13 students to take up their GP offer of Men ACWY vaccination. This information consists of: a covering letter for head teachers; staff level information; student level information; and the MenACWY leaflet (available here <https://www.gov.uk/government/publications/meningitis-and-septicaemia-leaflet-for-students-in-years-9-to-13>). GP Practices who have signed up to the enhanced service are responsible for call/recalling all current year 13 students (DOB 1st September 1997 to 31st August 1998) for MenACWY vaccination and we would encourage you to send these letters out as soon as possible. This will ensure as many year 13s as possible are vaccinated prior to starting university in September. A template letter from last year is available here <https://www.gov.uk/government/publications/menacwy-gp-invitation-letter-template> (please note: if using please amend DOB information). The enhanced service specification for the Meningococcal ACWY (Men ACWY) 18 years on 31 August vaccination programme 2016/17 can be found here <https://www.england.nhs.uk/commissioning/gp-contract/> practices should have signed up to deliver this programme using the enhanced services form circulated in issue 156 of the GP bulletin (22nd April). In order to claim payment for vaccinations administered as part of this programme practices will also need to sign up for the Meningococcal ACWY vaccination programme 16/17 on CQRS. At present the CQRS process for this programme is manual claim.

Revised Significant Event Incident Reporting form - TEST TRIAL your help please . . .

NHS England SSW has revised the existing Significant Event Reporting form that you currently use (to inform us of an incident), in order to speed up our responses to you with feedback and shared learning.

The Significant Event form (SE) has been tested by a handful of practices so far, but we would like to ask for your help in trialling the form until the end of June, so that we can ensure the final version is user friendly and fully functional, before we ask Primary Care to use it from July 2016.

In addition to the revised SE form, we have also revised the existing Primary Care Guide To Reporting an Incident (see attached), in line with the revised Serious incident reporting process.

Please could we ask you to use the attached SE form during June, **and let us have your comments, (as you send back the forms to us) by the end of June 2016.**

All incidents correspondence and SE forms should be returned to:
england.devcorn-incidents@nhs.net (as was previously the case).

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

Hepatitis B vaccine supply

Please see attached letter from Sarah Harrison PHE Consultant in Communicable Disease Control regarding Meningitis B cases in Bristol.

SPQS Year-end Reconciliation 2015/16

Those Practices participating in SPQS in 2015/16 will receive their quarter 4 payment in May 2016, however, this does not include the year-end reconciliation. We are currently collating the required data to undertake the calculation and we will provide Practices with a summary of the reconciliation in due course.

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None