

GP Bulletin

3rd June 2016 / Issue 162

About this bulletin

This bulletin contains important information for practice managers, including requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website –

<http://www.england.nhs.uk/south/dcis-at/professionals/medical/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team for Bristol, North Somerset, Somerset, South Gloucestershire, Devon Cornwall and Isles of Scilly by emailing: england.primarycaremedical@nhs.net

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- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - None

Key Deadlines

Directed Enhanced Services Claims	09/06/2016	Submission of DES Claim Forms should be sent to – england.pcfinesw@nhs.net
Avoiding Unplanned Admissions	Promptly	If the data is correct please ensure you have returned your completed Template Report and declare achievement
Avoiding Unplanned Admissions	14/06/2016	If your AUA data is not correct, please use the supporting information sheet issued with GP Bulletin 160 – 20 th May 2016 to amend your coding
K041b Complaints data return	26/05/2016 to 23/06/2016	Mandatory submission of data via the Primary Care Webtool: https://www.primarycare.nhs.uk/

• Items for all Practices

New PMS Contracts

The new PMS contracts have been sent via email to all practices via your practice managers this week for review and signature. Please can you inform us by our Generic email account if you have not received it.

Violent Patient Scheme Procurement Announcement and VPS Handbook

NHS England South West are pleased to announce that following the recent procurement of the service we now have two providers who will ensure patients placed on the Violent Patient Scheme receive access to primary care in a secure setting. For the Bristol, North Somerset and South Gloucestershire area the service will be provided at the Bristol Royal Infirmary by Gaywood House Surgery and for Cornwall, Devon and Somerset the service will be provided by Access to Health who will work with a range of partners to deliver the service at a number of locations across there three counties.

The new contracts will commence in July and we look forward to working with our partners to provide a good service for this small and challenging group of patients. For practices across the South West we will continue to work under one common policy for managing the Violent Patient Scheme and so if you are experiencing problems managing the behaviour of a patient or have unfortunately had an incident please contact us in the first instance on our generic email account england.primarycaremedical@nhs.net and somebody will get back to you as soon as possible to discuss the issues (we aim to do this on the same day). Please find attached our updated VPS Handbook which clearly sets out the process and procedures that we and our providers follow when dealing with violent patients.

We are aware that the changes associated with the move to Primary Care Support England, will mean that you will all have new contacts for patient registration issues. The change has already happened in Somerset and shortly the change will happen for Devon and Cornwall followed by those in Bristol, North Somerset and South Gloucestershire. Our Primary Care Support England colleagues may have different processes than those that you have been used to and there may be a form you are sent which appears to enable you to immediately remove a patient or instruct an 8 day removal. If you do use this form for an immediate removal, the registration team do contact us in NHS England for our approval, which means using our policy. Therefore please contact us first to help address the problem you are experiencing with challenging behaviour.

Syrian Resettlement Programme

For those practices receiving Syrian refugees under the resettlement programme, CCGs will have some reimbursement for primary and secondary care services costs, this includes healthcare commissioned by NHS England. CCGs and regions will work together to ensure the funding gets to the appropriate provider dependant on the local arrangements to support these individuals.

Population screening update: Spring 2016

An update letter from the national PHE screening team has gone out via their GP cascade. The letter provides a brief update on a number of issues, including PSA testing, rubella susceptibility, accessible information and cancer screening. A copy of this letter is enclosed for those who may not have received this letter.

New invitation and result letters for the cervical screening programme

New cervical screening invitation and result letters have been devised by Kings College London, following some feedback by service providers and aim to ensure women invited for cervical screening have a good understanding of the screening process in order to make a choice and to understand the results from screening. These letters were implemented in May 2016.

The result letters include information regarding non-cervical abnormalities and request that the woman to makes an appointment to see their GP for a referral to a gynaecologist. This is an alteration to the previous letter that only advised the woman of a normal result for the cervical screening.

New leaflets 'NHS Cervical Screening Helping You Decide' and 'Cervical Screening Having a Colposcopy' are now in use. The process for ordering information leaflets and publications for the cancer screening programmes has changed, distribution has moved from Prolog (DH Orderline) to Harlow Printing Ltd. GP practices can order small amounts via Harlow's website at <http://www.harlowprinting.co.uk/screening> or orders can also be placed by phone on 0191 496 9735, or by emailing rebecca@harlowprinting.co.uk . Please note the new leaflets require A5 envelopes. Translations in to 17 languages can be downloaded from <https://www.gov.uk/government/publications/cervical-screening-description-in-brief>

The leaflets 'NHS Cervical Screening', 'What your abnormal results mean' and 'The Colposcopy Examination' will no longer be relevant and **should not be used**.

Please ensure Standard Operating Procedure notes and policies in your practice are amended as required.

Flu

The national flu plan and flu letter have been issued. Some information leaflets are also available. Items can be found here: <https://www.gov.uk/government/collections/annual-flu-programme>

Enhanced service specifications for the seasonal influenza and pneumococcal and childhood influenza vaccination programmes 2016/17 can be found here - <https://www.england.nhs.uk/commissioning/gp-contract/> practices should have signed up to deliver these programmes using the enhanced services form circulated in issue 156 of the GP Bulletin (22nd April).

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None