22nd July 2016 / Issue 169

About this bulletin
This bulletin contains important information for practice managers, including requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website – http://www.england.nhs.uk/south/dcis-at/professionals/medical/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team for Bristol, North Somerset, Somerset, South Gloucestershire, Devon Cornwall and Isles of Scilly by emailing: england.primarycaremedical@nhs.net

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Key Deadlines

| Directed Enhanced Services Claims | 10/08/2016 | Submission of DES Claim Forms should be sent to – england.pcfinancesw@nhs.net |

- **Items for all Practices**

**Practices considering contractual merger**

There has been an increase nationally in the number of practices merging contractually. Practices considering merger need to be aware that the increase is affecting timeframes within which clinical system suppliers can support database mergers. Currently the timeframe for EMIS is at least 6 months. We understand that database merging is an essential step to support flexible service delivery options for merged practices and to support CQRS reporting and payments for enhanced services and QOF. A contractually merged practice will revert to one NACs code number only (L or Y code) and it is the NACs code that governs data collection and reporting for CQRS. Practices need to consider these implications when planning for a merger and build in the waiting times for clinical systems and IT infrastructure supporting works.

**Estates and Technology Transformation Fund - Briefing**

CCGs have reviewed their Strategic Estates Plans and uploaded their strategic priority schemes onto the National Portal. The deadline for this to be completed was the 30 June 2016.

The South Region Moderation panel are now in the process of reviewing the schemes. The deadline for this is 30 August 2016. The Schemes will then be confirmed as:

1. Proceed to due diligence
2. Rejected (not meeting criteria, insufficient funding available, timeline falls outside programme window)

Timetable for consideration of bids is as follows:

- 1-29 July Initial Review:
- 19 July Checkpoint & moderation for technology and estates with each local team
- 26 July Regional ETTP Delivery and Assurance
- 5 August @ noon – deadline for report to Primary Care Programme Board and Regional SMT
- 9 August – PCPB and SMT meetings
- 10 August – Submission of Regional Recommendations to National SRO.

Contractors should be aware that any bids submitted which will create increased actual or notional rental costs for NHS England will be assessed, during due diligence, to ensure any proposed increases represent value for money and are affordable. Value for money issues will be addressed via the District Valuation Office; affordability will need to be verified, having regard to existing financial forecasts and recovery plans.
Any queries regarding specific bids should be addressed to either your own CCG premises lead or Ian Turnbull ian.turnbull@nhs.net and/or Ian Longden ianlongden@nhs.net at NHS England, in the first instance.

**Summary Document of the 0-5 Immunisation work completed during 2015/16**

The screening and immunisations team have completed a summary document of 0-5 immunisations work completed during 2015/16, attached for your information. This includes an update of actions suggested by practices in the 2015 GP immunisation survey. If you have any questions please get in touch england.bnsssg.imms@nhs.net

**Patient Safety Alert - Resources to support safer care of the deteriorating patient (adults and children)**

For your information - we would like to draw your attention to a Patient Safety Alert issued by the NHS Improvement patient safety team to highlight resources to support safer care of the deteriorating patient (adults and children) [https://improvement.nhs.uk/news-alerts/resources-support-safer-care-deteriorating-patient-adults-and-children/](https://improvement.nhs.uk/news-alerts/resources-support-safer-care-deteriorating-patient-adults-and-children/)

As a recipient of this email you are not required to take any action - the alert has been issued directly to all NHS services in England via the Central Alerting System (CAS) and NHS England regional teams have been asked to cascade to primary care providers.

I’d be grateful if you can please cascade to others in your organisation for information as you feel appropriate.

If you need any further information, please email the NHS Improvement patient safety inbox patientsafety.enquiries@nhs.net.

**Shared from Twitter: Fab Change Day Activists School - The Academy of Fabulous Stuff**

Want to learn more about how to make change happen?

Free 1 day workshops run by Helen Bevan in Exeter and Bristol – will be practical, fun and inspiring. To find out more and book a place follow the link [Fab Change Day Activists School - The Academy of Fabulous Stuff](https://www.eventbrite.co.uk/e/fab-change-day-activists-school-the-academy-of-fabulous-stuff-tickets-86866445071)
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only

Delays in Cervical Screening Results for women in Avon area – Bristol, North Somerset and South Gloucestershire Practices

We are aware that women living in Bristol, North Somerset and South Gloucestershire may have been experiencing delays in receiving the results of their cervical screening test. It has come to our attention that some GP Practices are asking patients to call the Primary Care Support England (PCSE) Screening Office directly to request their results.

Due to patient confidentiality, neither PCSE nor the Cytology Laboratory at Southmead are able to give results out directly to patients, and we would ask that patients/women enquiring about their results are NOT asked to follow up their own results or be given the telephone numbers of either departments. In these instances the healthcare professional who took the sample should contact PCSE as part of their responsibility for ensuring the patient receives their results.

Please be reassured that any woman requiring direct referral to colposcopy will be prioritised, and for any woman found to have significantly abnormal results the laboratory will contact the GP Practice directly to discuss the treatment requirements of the patient.

These delays have occurred as a result of an increased number of women attending for screening and temporary shortage of staff in the laboratory. It is anticipated that this will be resolved shortly.

Changes to Somerset Cervical and Breast Screening Programme Call/Recall – Somerset Practices only

On Wednesday 20th July 2016, Screening Call/Recall services for the Somerset area currently provided out of the Surbiton office will migrate to the strategic site based in Clacton.

To contact our Screening Team at Clacton please use the details provided below:

**Generic email:** acecic.screening@nhs.net  
**Phone:** 01255 206041  
**Web:** pcse.england.nhs.uk/  
**PO Box:** Primary Care Support England, Screening Department, Carnarvon House, Carnarvon Road, Clacton-on-Sea, Essex, CO15 6QD

**Open Exeter**

For assistance with Open Exeter please contact our Customer Support Centre:

**By email:** essexopenexeter@nhs.net (please put Open Exeter in the Subject to assist redirection to the appropriate team)  
**By Phone:** 01255 206041
Further information
Your local representative from the PCSE National Engagement Team (NET) is Christie Dodge and can be contacted at: Christie.dodge@capita.co.uk

Online Alternative Language Information about Cervical Screening
Jo’s Cervical Cancer Trust have translated their short-film ‘Your Guide to Cervical Screening (smear test)’ into eight different languages to help women where English is not their first language have more information about having their cervical screening test. The 7 minute film can be accessed from https://www.jostrust.org.uk/about-cervical-cancer/cervical-screening-smear-test-and-abnormal-cells/film-your-guide-cervical and is available in Arabic, Bengali (Standard), Bengali (Sylheti), Chinese, Hindi, Urdu, Polish and Tamil. It has English subtitles.

- Items for Devon, Cornwall and Isles of Scilly Practices only

Open Exeter Password Resets
Unfortunately there has been some confusion with Open Exeter Password resets. The screening team are looking after the Devon, Cornwall and Isles of Scilly Practices Open Exeter access until 31st October 2016, after this date PCSE will be taking on this service.

Contact details:
Devon - 0116 295 7879
Cornwall - 0116 295 7886