About this bulletin
To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 380 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

Contents
- Key Deadlines
- Items for all Practices
  - PCSE Update
  - Contact details for the Primary Care Support England (PCSE) Pension Teams
  - CQRS 2016/17 Avoiding Unplanned Admissions DES
  - Accessible Information Support
  - Measles outbreak: Primary Care Staff MMR vaccination
  - Polish Translation of Pertussis in Pregnancy Leaflet
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  - Avon Local Pharmaceutical Committee Awards
  - Locum reimbursement claims for GP Maternity/Paternity/Sickness
- Items for Devon, Cornwall and Isles of Scilly Practices only
  - None

Key Deadlines

<table>
<thead>
<tr>
<th>Avoiding Unplanned Admissions (AUA) Component 2 &amp; 3 service</th>
<th>31/08/2016</th>
<th>Accept service on CQRS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directed Enhanced Services Claims</td>
<td>08/09/2016</td>
<td>Submission of DES Claim Forms should be sent to – <a href="mailto:england.pcfinancesw@nhs.net">england.pcfinancesw@nhs.net</a></td>
</tr>
</tbody>
</table>
• Items for all Practices

PCSE Update

GP practices should now be registered on the new PCSE portal so every practice should be receiving a weekly update which is sent to every email address that has registered to use the portal. Updates may end up in the junk folder so could users check there first if they are not receiving regular communication.

With regards to additional questions around processes and changes that are not included in the weekly email update, users are encouraged to access the PCSE website which is updated regularly with answers to questions and useful contact information.
The website is: http://pcse.england.nhs.uk/

NET contact details should users need additional support;
Tammy Jones - Regional Liaison Manager (South West) tammy.jones@capita.co.uk
Jo Berkeley – Local Training Manager (Bristol, Gloucester, Swindon, Wiltshire) Joanna.berkeley@capita.co.uk
Christie Dodge – Local Training Manager (Somerset, Dorset) Christie.dodge@capita.co.uk
Millie Cooper – Local Training Manager (Devon, Cornwall) Millie.cooper@capita.co.uk

Contact details for the Primary Care Support England (PCSE) Pension Teams

Please find below a contact email address for all Practices in the South West, except for Somerset Practices, to make enquiries regarding Pensions – lasca.pensions@nhs.net

The contact email address and telephone numbers for Somerset Practices only are as follows – Email address: acecic.ecspayments@nhs.net

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Telephone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karl Fuller</td>
<td>Payments Manager</td>
<td>01255 206 031</td>
</tr>
<tr>
<td>Michelle Jeavons</td>
<td>Payments Supervisor</td>
<td>01255 206 027</td>
</tr>
<tr>
<td>Sarah Clark</td>
<td>Contract Administrator</td>
<td>01255 206 014</td>
</tr>
</tbody>
</table>

CQRS 2016/17 Avoiding Unplanned Admissions DES

Please ensure that your practice has accepted the offer of the Avoiding Unplanned Admissions (AUA) Component 2 & 3 service by 31st August 2016!

There will be an information only collection in September to ensure final checks can be put in place before the payment collection in October (data collected between 1st April 2016 – 30th September 2016). We will be sharing with you the 2016/17 Report Template to complete and return to us in October in the next few weeks so please look out for that, as it will be a requirement to have the completed form before payment approval is given.
Accessible Information Support
Please find below a link to the NHS England webpage which provides a GP Toolkit and other useful resources to support Practices with any queries regarding Accessible Information. Please also find attached guidance on how to create accessible documents.
https://www.england.nhs.uk/ourwork/accessibleinfo/resources/

Measles outbreak: Primary Care Staff MMR vaccination
The attached document relates to the link (that didn’t work) sent in the previous GP bulletin regarding claiming for staff MMR vaccination (see page 37) in relation to the current measles outbreak.

Polish Translation of Pertussis in Pregnancy Leaflet
Currently PHE do not have translated versions of all their immunisation leaflets. A leaflet has been adapted from the NHS Health Scotland publication and has been checked by a Polish speaking Maternity Care Assistant working in the South West for accuracy and accessibility. The leaflet is comprehensive, contains lots of useful information about the Pertussis vaccine and some additional information about having a flu vaccine in pregnancy and childhood vaccinations. This leaflet will be useful for Practices with a significant Polish antenatal population where there are language barriers.

- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only

Avon Local Pharmaceutical Committee Awards
Nominations are being sought for a new award recognising excellent collaboration between community pharmacies and general practices across Bristol, North Somerset, South Gloucestershire and BANES. The winner will be announced as part of Avon Local Pharmaceutical Committee’s new awards ceremony on 12th October in Keynsham. The closing date for nominations will be 10th September. More details are available here: http://psnc.org.uk/avon-lpc/avon-lpc-awards-2016/gp-pharmacy-integration/

Maternity/Paternity/Sickness Locum Reimbursement Claims – BNSSG practices only
Please note that future applications or claims for Locum reimbursement claims for Maternity/Paternity/Sickness, should be submitted by email to england.primarycaremedical@nhs.net

- Items for Devon, Cornwall and Isles of Scilly Practices only

None