

GP Bulletin

23rd September 2016 / Issue 178

About this bulletin

To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 380 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

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 - None
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 - None

Key Deadlines

Directed Enhanced Services Claims	10/10/2016	Submission of DES Claim Forms should be sent to – england.pcfincesw@nhs.net
Measles Outbreak Service	30/09/2016	Sign up form to be returned to – phcontractssouthwest@nhs.net
Workforce Minimum Data Set Return	1/10/2016 – 26/10/2016	Submission via Primary Care Web Tool
General Practice Access Data	03/10/2016 – 31/10/2016	Submission via Primary Care Web Tool
AUA coding issues to be resolved	07/10/2016	Practices need to raise issues with Clinical System Suppliers
CQRS declarations for payment in the same month	9 th of each month	Via CQRS

• Items for all Practices

Junior Doctors Industrial Action

As you will be aware, as part of the ongoing dispute between Junior Doctors and the Government, the British Medical Association is planning industrial action of a full withdrawal of labour from 0800hrs to 1700hrs on 5th, 6th, 7th, 10th and 11th of October.

You may wish to consider how you are planning to deliver services on these dates and whether any planned training may need to be postponed etc. We appreciate that you are also under considerable pressure, so would be grateful for any steps you can take to support the local system.

We will write to you early next week with more formal communications.

Dementia Data Extract 2016/17 on CQRS

Dementia Data Extract 2016/17 will be available for participation in CQRS from 21st September 2016 this bulletin item is for information to all GP practices.

This data extract is designed to collect detailed information from GP practices on the patients who are/may be at risk of dementia. It will also collect data about patients who are diagnosed as living with dementia and the care they receive. For more details on this service, please visit our website: <http://systems.digital.nhs.uk/gpcollections/whatwecollect/dementia-data-extract-new>

See also the NHS Employers and BMA 2016/17 technical requirements for the GMS contract changes document, which outlines the counts and Read codes for this service.

<http://www.nhsemployers.org/your-workforce/primary-care-contacts/general-medical-services/gms-contract-changes>

Please note that The Dementia Data Extract 2016/17 service offer will be made by the CQRS Service Desk from 21st September 2016. This is not managed by us your local team and so we cannot answer any queries you may have about the service. This Service is on CQRS to record a GPs agreement for data extracts to take place only. No data from this service will be recorded in CQRS. There is no payment attached to this service.

Please refer to our [live online timetable](#) for details with regards collection dates for this service

Primary Care Website New Mandatory Data Submission: Biannual Extended Access Collection

From October 2016, as agreed in contract regulations, every GP practice in England will be required to submit a new online access return twice a year through the Primary Care Web Tool (PCWT). This will set out what access to appointments the practice offers to patients either itself or through some other arrangements and seven days a week.

Guidance will be published shortly on NHS England's website, we will share this with you when this is available. Please note that GP practice staff who currently have submission rights to submit the annual declaration (eDEC) or K041b to NHS England will inherit the ability to submit the new Extended Access Collection.

The first return will be open for submission from 3rd October 2016 to 31st October 2016 inclusive.

South West Primary Care Innovation Awards and Conference

PLEASE SUBMIT YOUR ENTRIES - Revised time for entries 29th September 2016

Celebrating the successes of NHS England's General Practice Forward View.

Think of the things you have changed or done well and could share, also is that someone working with you today that you could enter for GP Forward View Clinical Champion.

Vulnerable and General Practice Resilience Programmes

Following the launch in the summer of the General Practice Resilience Programme, local NHS England teams are finalising the range of offers that can be put in place to support practices that need some extra help. Local teams are also undertaking their assessments against the published criteria for selecting practices for support and which includes local input from CCGs and LMCs. If you feel that you need support under the Programme, you are able to request consideration for selection by self-referring to your local team by contacting Pam.smith3@nhs.net – please do this by lunch time on 7th October if you want to be included for consideration in this round. Please note there will also be support on offer next year and the year after, so please contact the team as soon as possible following issues arising if your circumstances change.

Shingles and Flu PGDs

The Shingles and Flu (including Fluenz) PGDs are available for download on the [NHS England South \(South West\)](#) website. The PPV23 PGD for the South West is signed off and will be on the website next week.

Flu Easy Read Invitation Letter

Please find attached a Flu easy read invitation letter which Practices may find helpful.

Flu clinic advertising in GP practices

We have been made aware of some individual practices approach to advertising in relation to their flu clinics. In some cases these have been viewed as inappropriately influencing patients making decisions about where they will have their flu vaccinations – explicitly the adverts of concern appear to undermine the role of community pharmacy.

Please be aware that following queries and issues last year, a joint statement was issued by the GMC, GPhC and Pharmaceutical Society of Northern Ireland - [Patients accessing NHS services](#) on 13th November 2015. Included within this is the following:

“The GMC, GPhC and the Pharmaceutical Society NI are clear that pharmacy professionals and doctors must support informed decision making by patients.

This includes:

- Being open and honest at all times about where patients can receive NHS services, for example where their medicines are dispensed and flu vaccinations are given.
- Not allowing any interests they have, financial or otherwise, to affect the way they treat, refer or commission services for patients.
- Being open and honest about any potential conflicts of interest – this is vital to make sure that the trust and confidence patients have in doctors and pharmacy professionals is maintained.
- Ensuring that the information published when advertising services is factual and does not exploit patients’ vulnerability or lack of medical knowledge.”

We have sought legal advice and will be contacting the practices where we are aware of issues and would ask practices to consider their advertising campaigns carefully in light of this reminder. Please be assured that as per the following item, that issues relating to Pharmacy provision of the annual flu service would be considered and acted upon.

Pharmacy Flu Update

We are aware that Pharmacies providing the annual flu service is a source of tension for GP Practices and Pharmacies, and would like to assure you that we are happy to look into any issues where you believe that a pharmacy has acted inappropriately in this regard.

We would remind practices that the decision to have a pharmacy flu service has been taken nationally and the service specification has been nationally negotiated. Local teams do not have that authority to make changes to this service specification.

Key points of note regarding the pharmacy flu scheme are;

The service is effective from 1st September and runs to 31st March, but focus should be given to vaccinating eligible patients between 1st September and 31st January each year.

The service is being provided by pharmacies under a Patient Group Directive

The aims of the pharmacy flu scheme are:

- to sustain and maximise uptake of flu vaccine in at risk groups by building the capacity of community pharmacies as an alternative to general practice
- to provide more opportunities and improve convenience for eligible patients to access flu vaccinations
- to reduce variation and provide consistent levels of population coverage of community pharmacy flu vaccination across England by providing a national framework

Pharmacists providing this service must have undertaken training appropriate to this PGD as required by the advanced service, [declaration of competence](#) and in line with the [National Minimum Standards for Immunisation Training \(2005\)](#).

Pharmacists should ensure they are up to date with relevant issues and clinical skills relating to immunisation and management of anaphylaxis, with evidence of appropriate Continued Professional Development (CPD).

Each patient will be required to complete a consent form before being administered the vaccine. The consent covers the administration of the vaccine and the information flows necessary for the appropriate recording in the patient's GP practice record. It also covers the sharing of information with NHS England for the purpose of administration and evaluation of the care provided.

The pharmacy contractor will ensure that a notification of the vaccination is sent to the patient's GP practice on the same day the vaccine is administered or on the following working day. This can be undertaken via post, hand delivery, fax, secure email or secure electronic data interchange.

The information sent to the GP practice should include the following details as a minimum:

- the patient's name, address, date of birth and NHS number (where known)
- the date of the administration of the vaccine
- the applicable Read V2, CTV3 or SNOMED CT codes

- any adverse reaction to the vaccination and action taken/recommended to manage the adverse reaction
- reason for patient being identified as eligible for vaccination (e.g. aged 65 or over, has diabetes, etc).

Vaccinations will usually be carried out on the pharmacy premises in the consultation room. However, where the pharmacy receives a request from a long-stay care home or long-stay residential facility to vaccinate a resident/patient away from the pharmacy premises and the pharmacy contractor agrees to vaccinate those patients, the pharmacy contractor must follow set protocols which includes seeking approval from NHS England to provide vaccinations at a specific location other than the pharmacy premises.

Payment will be £7.6417 per administered dose of vaccine plus an additional fee of £1.50 per vaccination (therefore a total payment of £9.14 per dose of vaccine administered). The payment of £1.50 per vaccination is made in recognition of expenses incurred by community pharmacies in providing this service. These include training, and disposal of clinical waste. Such costs are not reimbursed elsewhere within the Community Pharmacy Contractual Framework.

Should any GP practise experience any disputes with Pharmacy contractors concerning the immunisation service in line with the service agreement above, we request the attached Significant Event Audit (SEA) incident form be completed with all the information regarding the perceived dispute and submitted via email, to the NHS England generic pharmacy mailbox [HERE](#), whereby any information received will be reviewed and any necessary action will be taken as required.

We would finally like to remind everyone that as NHS employees we work on behalf of the patient and their best interest at all times is paramount. We expect practices and pharmacies to work professionally together to ensure flu targets are met to safeguard patients.

We would remind you that take up rates for at risk patients group numbers are continuing to fall across the South West, demonstrating there is enough work for everyone.

For further information or queries please E-mail to the generic Pharmacy mailbox [HERE](#)

‘Talking about Cancer’ free online course

CRUK are offering a free online course “Talking about Cancer”. The course has proven a huge success in building confidence to discuss cancer facts and prevention.

- The course takes 3 hours, at your own pace and opens 10th October for three weeks
- If you are interested then please sign up now at www.cruk.org/talkingaboutcancer

Safeguarding Celebration Day

Please find attached details of a Safeguarding Celebration Day which is due to be held on 24th November 2016 at Taunton Rugby Club. Booking details are included in the flyer.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

None