About this bulletin
To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 381 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  - None
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Key Deadlines

<table>
<thead>
<tr>
<th>Service</th>
<th>Date</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Directed Enhanced Services Claims</td>
<td>10/10/2016</td>
<td>Submission of DES Claim Forms should be sent to – <a href="mailto:england.pcfinancesw@nhs.net">england.pcfinancesw@nhs.net</a></td>
</tr>
<tr>
<td>Measles Outbreak Service</td>
<td>30/09/2016</td>
<td>Sign up form to be returned to – <a href="mailto:phcontractssouthwest@nhs.net">phcontractssouthwest@nhs.net</a></td>
</tr>
<tr>
<td>Workforce Minimum Data Set Return</td>
<td>1/10/2016 – 26/10/2016</td>
<td>Submission via Primary Care Web Tool</td>
</tr>
<tr>
<td>General Practice Access Data</td>
<td>03/10/2016 – 31/10/2016</td>
<td>Submission via Primary Care Web Tool</td>
</tr>
<tr>
<td>AUA coding issues to be resolved</td>
<td>07/10/2016</td>
<td>Practices need to raise issues with Clinical System Suppliers</td>
</tr>
<tr>
<td>AUA Report</td>
<td>31/10/2016</td>
<td>Completed AUA reports to be returned to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>Via CQRS</td>
</tr>
</tbody>
</table>

- **Items for all Practices**

**Avoiding Unplanned Admissions 2016/17 – Action Required**

A reminder, following the bulletin item on 16th September 2016, that the extraction of the August data for the Avoiding Unplanned Admissions 2016/17 has taken place and data is available for Practices to review. This data is for information only, and there is no payment associated with this extraction, however, Practices should take this opportunity to check that the extracted data matches expectations.

Data amendments will not be made for coding issues by NHS England, so any concerns with the extracted data or if no data has been extracted should be raised with your clinical system supplier as a matter of urgency and appropriate actions taken to resolve the issue(s) by no later than Friday, 7th October 2016. This is the national deadline for the extraction of the September data, which is for payment, and cannot be extended.

For **EMIS Practices** - EMIS have provided the following guidance to help review the extracted data at a patient level:

If you go into Reporting > Enquiry Manager > GPES you will see all extracted searches for CQRS. If you highlight the search extraction in question and click on the ‘View in search manager’ button in the ribbon, you will be able to see the included and excluded patients to help you identify why they weren’t included.
The following link details the Enquiry Manager module:
(If you’re prompted for a login it will be your EMIS Web login details.)

Reporting Template
In addition to the reporting on CQRS, Practices are required to complete the attached Reporting Template on a bi-annual basis. The report should be read in conjunction with the specification and guidance and a link to this is provided within the attached template.

The first report is due by 31st October 2016 and should be sent to england.primarycaremedical@nhs.net, the reports will then be collated and shared with the appropriate CCGs.

Performer List Issues - Change of notification
There are issues with the Performer List functions at the current time. In particular the change of status of performers is taking longer to action than previously.

Please continue to complete the NPL3 form but the GP does not need to wait for the status to be changed to commence working as long as they are already on the PL (ie even as a registrar). It would be sensible to check that the indemnity is updated and the CCT certificate is available if appropriate.
Please be assured that these matters are being escalated nationally.

South West Primary Care Innovation Awards and Conference
Further to the request for entries for the Awards, we are pleased to say we have received a lot of interest and nearly 140 entries, thank you for all of your submissions, these are currently being reviewed.

The awards and conference will be held on 14th October 2016, Exeter Racecourse, 9 am-2.15 pm.

PCSE Update
Please see the attached PCSE GP update which has been sent to all Practice PCSE Portal super users.

- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  None

- Items for Devon, Cornwall and Isles of Scilly Practices only
Pinpoint community services in Devon – Devon Practices only

www.pinpointdevon.co.uk is an easy to use directory that contains more than 7,000 checked records for both regulated (CQC and Ofsted registered) and non-regulated services in areas such as: social care, family support, health, wellbeing, housing, voluntary sector, education, leisure and much more. The directory has been developed by Devon County Council in partnership with a number of local charities and organisations.

- Pinpoint will soon be able to offer NHS Directory of Services provider information and, in partnership with Healthwatch Devon, will be curating a ‘rate and review’ facility to offer more choice for residents in Devon. It will also have further service information from, DeVa (Devon Voluntary Action), Active Devon and Sport England, and signpost to many other services such as Walking for Health, Weightwatchers and Slimmers’ World.
- The Pinpoint team would welcome feedback from GPs and practice staff on how the site can be improved. Please feel free to email pinpoint@devon.gov.uk with your thoughts or with any questions.