Would you like to give your views?

Please join a patient group
Your local surgery has a Patient Participation Group.

This is a group where you can give your views and opinions about health care.

A patient group (sometimes known as patient participation group) is a group of people who are patients of the surgery. They want to help the surgery to work as well as it can for patients, doctors and staff.
Why should I join?

If you have been to the surgery as a patient, parent, carer or friend your experiences are important.

You can bring different ideas to the surgery. This will help to treat patients better and improve the service.

It will help you to understand the NHS better.

You will also find out what other patients think.
Where do patient groups meet?

They meet at the surgery a few times per year.

If you cannot come to meetings we have an online group. This will also give you information by email.

Will my views be heard?

Your views are important. We will listen to everyone’s views and we will think about them. It may not be possible to do something about all views.
This leaflet was made in partnership with The Patients Association.

We are an independent charity.

We give advice.

We work to make sure the voices of patients are heard.

We also help to make services better.
Telephone:
National Helpline
0845 6084 455 or 0208 423 9111

Email:
helpline@patients-association.com

Web:
www.patients-association.org.uk

Twitter:
@PatientsAssoc

Facebook:
https://www.facebook.com/
PatientsAssociation
Yes I want to be part of the patient group:

Name:

Address:

Telephone:

Email:

Please tear off this part of the leaflet and hand to your receptionist or email: ?????????????????

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The Patients Association

listening to patients
speaking up for change

Made by The CHAMPs Team
Cornwall Health Promotion Service