



listening to patients
speaking up for change



Would you like to give
your views?

**Please join a patient
group**



Insert pic of local
surgery

Your local surgery has a
Patient Participation
Group.



This is a group where
you can give your views
and opinions about
health care.



A patient group
(sometimes known as
patient participation
group) is a group of
people who are patients
of the surgery. They
want to help the surgery
to work as well as it can
for patients, doctors and
staff.



Why should I join?



If you have been to the surgery as a patient, parent, carer or friend your experiences are important.



You can bring different ideas to the surgery. This will help to treat patients better and improve the service.



Understand



It will help you to understand the NHS better.



You will also find out what other patients think.

Where do patient groups meet?



They meet at the surgery a few times per year.



If you cannot come to meetings we have an online group. This will also give you information by email.

Will my views be heard?



Your views are important. We will listen to everyone's views and we will think about them. It may not be possible to do something about all views.



This leaflet was made in partnership with The Patients Association.



We are an independent charity.



We give advice.



We work to make sure the voices of patients are heard.



We also help to make services better.



Telephone:

National Helpline

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Email:

helpline@patients-association.com



Web:

www.patients-association.org.uk



Twitter:

[@PatientsAssoc](https://twitter.com/PatientsAssoc)



Facebook:

[https://www.facebook.com/
PatientsAssociation](https://www.facebook.com/PatientsAssociation)



Yes I want to be part of the patient group:



Name:



Address:



Telephone:



Email:



Please tear off this part of the leaflet and hand to your receptionist or email:????????????????????????????
?????

Please tear off



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Made by The CHAMPs Team
Cornwall Health Promotion Service