

Updates for primary care in the South West:

GP Bulletin

2nd December 2016 / Issue 189

About this bulletin

To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 377 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team:
england.primarycaremedical@nhs.net

Contents

- Key Deadlines
- Items for all Practices
 - Invitation to the GPES Pilot Programme 2017/18
 - Practice Manager Networking Events
 - Practice Manager Survey
 - BCG Questionnaire
 - Local Fraud Prevention Notice 01 2016-2017
 - Controlled Drugs Newsletter
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - PHNT Pathology Department

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
---	-------------------------------	----------

Directed Enhanced Services Claims	08/12/2016	Submission of DES Claim Forms should be sent to – england.pcfinesw@nhs.net
eDEC Submission	14/11/2016 – 23/12/2016 (Please note the amended dates)	- Submission via Primary Care Web Tool - Practice Manager requests for access to the eDEC submission should be sent to england.primarycaremedical@nhs.net

• Items for all Practices

Invitation to the GPES Pilot Programme 2017/18

The GP Extraction Service (GPES) team would like to invite all GP practices to participate in a new data collection pilot programme for the 2017/18 financial year.

The data collection pilot phase entails trialling new Quality Service collections within a small, selected number of GP practices. Using live data and real practice feedback in a pilot environment will allow the team to identify and correct issues prior to carrying out a full data collection across the estate.

This will improve the accuracy of future GPES collections, and provide GPES with a better understanding of data collections from a practice perspective.

Each pilot should take approximately two to three hours of your time, although this may vary depending on the complexity of the service.

[Find out more about the pilot, and sign up here!](#)

Practice Manager Networking Events

Dates have now been released for four regional [Practice Manager networking events](#) which will be taking place in December – Please see the attached flyer. The networking events will be free to attend and each event will be a half day workshop, including lunch, giving practice managers an opportunity to network and share ideas and best practice. The programme for the day will also enable practice managers to:-

- Learn about the evidence on practices' different approaches to managing bureaucracy and patient demand
- Share best practice ideas with other practice managers

- Find out more about the 10 High Impact Actions to release time for care and the new national development programme to support your practice in implementing them
- Have a say on the top priorities for professional development for practice managers
- Share ideas for how the NHS can take further action to reduce burdens on practices

We are expecting a huge demand for these events so would advise booking early to avoid disappointment – dates and individual registration links are as follows:-

- **8 December**, [Adelphi Hotel, Liverpool](#)
- **13 December**, [Macdonald Burlington Hotel, Birmingham](#)
- **14 December**, [Amba Hotel Marble Arch, London](#)
- **15 December**, [Sandy Park Conference Centre, Exeter, Devon](#)

Alongside the events we will also be distributing a survey to practice managers to help inform us of development needs, the survey is currently going through final approval routes and will be ready to be accessed shortly. We will be distributing the survey to all practice managers via the practice manager network and practice insight – as soon as the survey is live I will let you all know and forward on the link.

Practice Manager Survey

We would like to advise you that the Practice Manager survey will be launched tomorrow: <https://www.engage.england.nhs.uk/survey/3d761bd2/> whereby we are providing practice managers with the opportunity to feed in their ideas and suggestions of what their development needs are. Practice Manager Network and Practice Index are supportive of the survey's and will be cascading to their members. Please feel free to circulate to practices.

GP 24 Hour Retirement

We would like to advise practices that the PCSE Pensions section now contact NHS England to seek approval for all retirements. At this point we need to check whether there are any contractual changes required (e.g. regarding partners on contracts etc.). To avoid any delays caused by the check happening at the point PCSE contact us, please can practices notify NHS England via england.primarycaremedical@nhs.net, at the same time they notify PCSE, then we will be running our check concurrently and hopefully therefore will be able to respond promptly to PCSE.

BCG Questionnaire

As a result of the ongoing BCG vaccine shortage and to review the best way of vaccinating infants under 12 months of age who are at risk of BCG we have developed the attached questionnaire and would be very

grateful of practice responses. Please send completed copies to england.bnsssg.imms@nhs.net before 23rd December.

Local Fraud Prevention Notice 01 2016-2017

Please see the Local Fraud Prevention Notice attached. This issue is particularly current and high risk. If one of your team is taken in by this you can lose large amounts very quickly, with very little chance of recovering the loss. Two reports (from Hampshire) have been received in the past few days with one local GP practice losing £18k this weekend.

Please make sure that all Finance staff are fully aware of the risks and that you have appropriate processes in place to prevent such incidents.

If anyone needs further information or would like to discuss the risks outlined, please contact Alec Gaines, Local Counter Fraud Specialist alec.gaines@nhs.net

Controlled Drugs Newsletter

Please see the attached Controlled Drugs Newsletter.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**
PHNT Pathology Department

Plymouth Hospitals Trust is currently reviewing the process for obtaining results from the Pathology department.

We are particularly looking to gain an understanding of how your practice;

- Receives histology results from Derriford's Pathology department – particularly for confirmed malignant melanoma cases.
- How you follow up outstanding histology results for your patients.

Your prompt response to plh-tr.RiskAndIncidentTeam@nhs.net before Wednesday 7th December 2016, would be greatly appreciated.