About this bulletin
To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 377 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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Key Deadlines

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Date</th>
<th>Details</th>
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<tbody>
<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>Via CQRS</td>
</tr>
<tr>
<td>Directed Enhanced Services Claims</td>
<td>08/12/2016</td>
<td>Submission of DES Claim Forms should be sent to – <a href="mailto:england.pcfinesw@nhs.net">england.pcfinesw@nhs.net</a></td>
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**Items for all Practices**

**Practice Manager Networking Events – December 2016**

Please see the attached flyer providing details of our Practice Manager Networking Events. These half day workshop events will be free to attend and provide Practice Managers with an opportunity to network and share ideas and best practice. The programme for the day will also enable practice managers to:-

- Learn about the evidence on practices’ different approaches to managing bureaucracy and patient demand
- Share best practice ideas with other practice managers
- Find out more about the 10 High Impact Actions to release time for care and the new national development programme to support your practice in implementing them
- Have a say on the top priorities for professional development for practice managers
- Share ideas for how the NHS can take further action to reduce burdens on practices

Registration details are included in the flyer – please book as soon as possible as places are limited.

**Whistleblowing Guidance**

Following Robert Francis’ report on the *Freedom to speak up*, and his recommendation to review the specific needs within primary care separately, NHS England has now consulted primary care staff for their views on proposed guidance for whistleblowing and has incorporated the outcomes of the consultation in the final guidance document. The attached guidance details the principles and actions to support the raising of concerns by staff about the delivery services to patients and how their concerns should be managed.

**Seasonal flu vaccination update**

Please see the link below which includes guidance for delivering LAIV in adults over 18 years

‘Seasonal Influenza Vaccination with the inactivated influenza vaccine - Information for Health Care Practitioners 2016/17’ Q&A document, published 19 October 2016:

You have already received this guidance via the GP bulletin but we would like to draw your attention to the section relating to individuals with medical conditions or learning disability. Wherever possible patients over 18 years should be encouraged to have the injected inactivated
flu vaccination. However in some instances patients with needle phobias can have the live intranasal influenza vaccine (LAIV) instead. But it is important to be aware that there is some evidence of poorer efficacy.

PHE supports any positive activity to improve the uptake rates in vulnerable groups but would encourage you to review each individual case carefully before administering LAIV. For those individuals with a learning disability; it may be worth considering that some of the ‘serious distress’ could potentially be alleviated if practitioners take more time to prepare the individual and / or ensure that they are properly supported during the procedure. This should be taken into account before opting to administer LAIV.

Please not that LAIV is not licensed and therefore would require a PSD. PHE has agreed that national LAIV stock can be used for this purpose.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

  **Minor Surgery Claims - Bristol, North Somerset & South Gloucester Practices only**
  This is a reminder that PMS practices in the Bristol, North Somerset & South Gloucester areas need to manually claim for Minor Surgery activity to receive payment as opposed to previous years where it was included in your baseline. Please see the attached ES Claim Sheet.

- **Items for Devon, Cornwall and Isles of Scilly Practices only**
  None