

# GP Bulletin

20<sup>th</sup> January 2017 / Issue 195

## About this bulletin

To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 377 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

If you have any questions or wish to provide feedback, please contact the Primary Care Team:  
[england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

## Contents

- Key Deadlines
- Items for all Practices
  - Continued issues and escalation points relating to PCS England
  - Avoiding Unplanned Admissions 2016/17
  - GP Bulletin Index
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
  - Participation in a Person Centred and Coordinated Care Study

## Key Deadlines

CQRS declarations for payment in the same month	9 <sup>th</sup> of each month	Via CQRS
Directed Enhanced Services Claims	08/02/2017	Submission of DES Claim Forms should be sent to – <a href="mailto:england.pcfincsw@nhs.net">england.pcfincsw@nhs.net</a>

- **Items for all Practices**

### **Continued issues and escalation points relating to PCS England**

The local team are keen to continue to hear issues relating to the services provided by PCS England. The generic email account should be used to highlight any issues that are arising or continue to be a problem. The subject header should clearly state PCS England escalation. The body of the email should have a brief summary of the issue and should indicate whether the issue has been escalated to PCS England managers, Jo Berkeley for Bristol and South Gloucestershire Practices, Christie Dodge for Somerset and North Somerset Practices or Millie Cooper for Devon and Cornwall Practices.

We use this information to collate a weekly update which we send on to the NHS England manager dealing with the Capita contract. Your feedback is vital to allow us to keep track of all matters and we appreciate your input. We remain keen to support you in getting to a service that delivers to everyone's expectations.

### **Avoiding Unplanned Admissions 2016/17**

There have now been a number of 'for information only' data extractions for Avoiding Unplanned Admissions, there is no payment associated with these extractions, however, Practices should be taking the opportunity to check that the extracted data matches expectations. If the extractions do not match expectations please:

- ensure that the Read codes have been applied correctly (please see the attached document for guidance)
- contact your clinical system supplier to investigate and resolve any issues

If you do not have any extracted data showing for October, November or December please contact your clinical system supplier to investigate and resolve.

As previously advised, **data amendments will not be made for coding issues by NHS England.**

For those Practices who have not achieved Component 2, we have now received national guidance and we will be emailing you shortly with next steps.

### **GP Bulletin Index**

Please find attached an index of all the previous items we have included in our GP Bulletins for your information.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

**Participation in a Person Centred and Coordinated Care Study**

Would you be interested in taking part in a small study being undertaken by The South West Academic Health Science Network and the South West Peninsula CLAHRC (Plymouth University) that will help you to understand more about how you deliver Person Centred and Coordinated Care?

**Now is your chance to get involved.** The South West Academic Health Science Network and the South West Peninsula CLAHRC (Plymouth University) are trying to establish an evidence base of how person centred coordinated care is delivered through GP practices across the South West. While this project has been focussed on the Somerset Practice Quality Scheme (SPQS, trialling the removal of QOF), we would like to invite you to participate in our study and receive feedback about your GP practice to see how you compare on three measures (at the organisation, practitioner and patient level) with other practices in the South West.

**What would your practice need to do?** We would be asking you to fill out two online surveys (one long (45 min) survey for the practice manager and 1 shorter (15min) survey for 2 clinicians), to run a pre-set query on your database and send out a questionnaire to 100 of the patients selected. We provide all materials and postage for this.

**What would you get in return?** In return we will be able to provide you with a detailed report as to how well you are working towards delivering person centred coordinated care and show you how your practice compares with other practices in the area. We will also cover the administrative cost of taking part: £150.

**There is a very tight deadline so you would need to fill out the surveys and send the questionnaire by 10<sup>th</sup> February 2017 at the very latest.**

Please contact [louise.hall@swahsn](mailto:louise.hall@swahsn) if this is something you are interested in taking part in.