About this bulletin
To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 375 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  - Cornwall - Changes to the Newborn and Infant Physical examination (NIPE) screen

Key Deadlines

<table>
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<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
<th>Via CQRS</th>
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• Items for all Practices

Extended access collection: information for GP practices

The second bi-annual extended access collection will be open for submission from 1 March 2017 to 31 March 2017 inclusive. As set out in the 2016 regulations, every GP practice in England will be required to submit an online return twice a year through the Primary Care Web Tool. This will set out what access to appointments the practice offers to patients either itself or through other arrangements, over evenings and weekends.

If you are a new practice manager or senior partner and require access, please ensure you have registered at https://www.primarycare.nhs.uk/register.aspx and contact your NHS England regional team to request relevant access.

For further questions about the collection itself, for example clarification of the survey questions please contact england.biannual@nhs.net

Sign up for 2017-18 Enhanced Services

Please see the attached 2017-18 enhanced services sign-up form, for each practice to complete.

The form is in excel format and has been automated as much as possible-

- Select you practice code from the drop down list this will populate the other boxes
- Select your choice from the drop down lists in the offered boxes
- Sign the bottom of the form with your name or electronic signature
- There are also hyperlinks on the offers which will take you the service specifications

Please return to our generic email account by Thursday 13 April: england.primarycaremedical@nhs.net

At this stage the form is indicative, as we do not have the full formal guidance and service specifications; however it is important that we have an idea of the various services you wish to offer to your patients, so that we can make the necessary offers on CQRS for example.

Once we have received your forms we will then be able to produce a contract variation to formally confirm the enhanced services you are providing for NHS England.

GP pensions

As you may be aware, there are some delays to pension processing affecting colleagues in General Practice. To assure GPs that action is being taken on a number of areas, we have prepared some updates. Please see the attached letter from Jill Matthews for full details.

For the attention of all staff involved in immunisations

MenB at 12 months survey
A survey was completed during January to review how practices are facilitating their 12 month vaccination appointments and understand any current concerns following the introduction of MenB. The survey was primarily targeted at Bristol practices and although the majority of responses are from this area, the recommendations will be relevant across the South West. The full survey findings are attached for further reading. Recommendations following the survey are:

- Practices should review appointment timings to ensure they are long enough to support parents with concerns and queries: this is suggested to be a minimum of 15 minutes;
- Where possible practices should consider having two nurses present at 12 month appointments and consider simultaneous vaccination to minimise stress to baby and parent;
- The Screening and Immunisations Team should work with practices and Child Health to work towards reducing paperwork and minimise duplication of recording information;
- The Screening and Immunisations Team should continue to engage with practice nurses to support future changes to the immunisations schedule.

**New Occupational Health Provider: Transfer of Medical Records**

Following a procurement process, NHS England (South) has appointed Heales Medical Group to provide the new occupational health service to GPs and NHS dentists across the region. Heales Medical is an established provider of occupational health services to both private and public sector organisations and the new service will be available from 1st April 2017. If you wish to find out more information about the new provider please follow this link: [Heales Medical Group](#).

In order for Heales Medical to provide a seamless service, they will shortly be asking existing providers of occupational health services to transfer medical records to their organisation.

The transfer of files is normal practice when a new provider takes over a contract of this kind. Heales Medical is legally bound to ensure that your details remain confidential and are not disclosed to a third party without your express consent.

If you do not want your records to be transferred to Heales Medical Group, you should contact your current provider, in writing, of your decision at the following address by 30 March 2017:

- Devon and Cornwall practices – BHSF Occupational Health Limited, Plymouth Science Park, 1 Davy Road, Derriford, Plymouth PL6 8BX
- *Mary Cotton to provide details as soon as possible following discussion with colleagues (Emily Eason, Tracey Cubbage or others)*

If you chose not to respond by 30 March 2017 your files will be transferred to Heales Medical Group. Thank you for your cooperation.

**Spam email warning**

Practice Managers - Please once again make your staff aware that there is this spam message circulating in the NHS Mail environment.
THE CONTENT OF THE SPAM EMAIL IS IN RED BELOW:
We are not warning again, upgrade your NHSmailbox to office 2017 for better performance and more storage space, CLICK HERE to fill out your mailbox info correctly, click on sign in to complete the process. Failure to follow this instruction will lead to permanent deactivation of your mail box in the next 9 hours.
Please forward the message to Spam@nhs.net and then delete the message. Please do not forward this on. Once again thanks for your vigilance.

• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
None

• Items for Devon, Cornwall and Isles of Scilly Practices only
Cornwall GPs only: Changes to the Newborn and Infant Physical examination (NIPE) screen delivered before 72 hrs of age from 1 April 2017.
Further to communications to practices from NHS Kernow, this is to alert GP Practices in Cornwall that from 1 April 2017 the NIPE screen by 72 hrs is changing from a GP led screen to a midwifery based delivery provided by the Maternity Service at Royal Cornwall Hospital Trust (RCHT). The UK National Screening Committee (UKNSC) policy for NIPE is that all eligible babies will be offered screening. See the attached document for full details.