

## **What is Quality Improvement? How can it help your general practice?**

Building capability and capacity to lead service improvement in general practice, is part of the national offer of support available through the Time for Care programme. Part of this offer includes the 'What is QI?' half-day learning session.

### **'What is QI?' half-day learning session**

This three hour session provides an overview of managing change and quality improvement. Designed for all staff working in or with general practice, it requires no prior knowledge or experience of quality improvement.

### **Learning outcomes**

By the end of the session participants will have:

- Developed an understanding of the ingredients of successful change
- Understood what quality improvement is and how it can help you make improvements in your general practice
- Have an overview of practical tools to get started on your improvement work
- An increased understanding of High Impact Action number 10 - Develop QI Expertise, to release time in general practice.

### **Content of the session**

Participants will be given an overview of the key components of successful change, with an introduction to the Change Model for Health and Care.

The session will go on to describe what quality improvement is and how it can be used locally. To help you get started a simple, yet practical and effective way to making changes, will be shared using the Model for Improvement. This is a tried and tested approach that has been used successfully in healthcare over a number of years.

### **How to register**

A series of sessions are being held at different locations across the country. To find out more and register a place [visit our registration webpage](#).

For more information visit [www.england.nhs.uk/gpdp](http://www.england.nhs.uk/gpdp)