

GP Bulletin

10 March 2017 / Issue 202

About this bulletin

To minimise the number of emails sent to practices, the Area Team is using this weekly bulletin as its main method of communicating with practice managers covering the 375 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

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- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
 - Funded cervical training workshop for receptionists and administration staff (for New Devon Practices only)

Key Deadlines

CQRS declarations for payment in the same month	9th of each month	Via CQRS
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Participating in QOF 16/17 must be completed by	19th March 2017	Via CQRS
Manually input QOF achievement for the required manual indicators	by midnight on 31 March 2017	Via CQRS
Agreement to participate in QOF 17/18	by 24 March 2017	Via CQRS
The second bi-annual extended access collection is open for submission	31st March	Via Primary Care Webtool www.primarycare.nhs.uk

- **Items for all Practices**

Extended access collection: information for GP practices

The second bi-annual extended access collection will be open for submission from 1 March 2017 to 31 March 2017 inclusive. As set out in the 2016 regulations, every GP practice in England will be required to submit an online return twice a year through the Primary Care Web Tool. This will set out what access to appointments the practice offers to patients either itself or through other arrangements, over evenings and weekends. The collection is easy to complete and our thanks to the 33% of practices who have already successfully submitted their information.

If you are a new practice manager or senior partner and require access, please ensure you have registered at <https://www.primarycare.nhs.uk/register.aspx> and contact your NHS England regional team to request relevant access.

For further questions about the collection itself, for example clarification of the survey questions please contact england.biannual@nhs.net

QRISK2 review process update: Enhanced Service in recognition of work caused by QRISK2 mapping error

On Thursday 9 June 2016, GP practices with patients potentially affected by historic code mapping errors in the integrated QRISK2 calculator on SystmOne were provided with lists of these patients and clinical recommendations for identifying patients for call/recall and support reviews.¹

¹ <https://www.tpp-uk.com/wp-content/uploads/2016/06/NHS-England-Clinical-Guidance-QRISK2-Incident.pdf>

On Thursday 9 June 2016, TPP resolved the code mapping errors and the SystmOne QRISK2 tool can now be relied upon to inform discussion with patients. It is important that patients that were given an inaccurate QRISK2 score have their management plan updated.

Following the communication in June 2016, a further small cohort of patients has been identified as having received a QRISK2 score in a non-GP setting. It is possible your practice will receive a separate communication from NHS Digital about any of the affected patients that may be registered with your practice.

For the majority of patients, a review will not require an additional face-to-face consultation, however we recognise that there is a workload implication for ensuring affected patients are reviewed as appropriate. In light of this, TPP has agreed to make a contribution towards GP practice costs in recognition of any additional work this has caused.

To make payment, NHS England is introducing a new Enhanced Service (ES) to allow you to submit a manual financial claim through CQRS. The full details of the Enhanced Service which is attached and in summary, the key requirements are:

- Practices will need to sign up to accept it on CQRS
- The ES is available to all practices with patients affected by the QRISK2 code mapping error. Claims need to be made by 31 May 2017 and payments will be made by Monday 31 July 2017. All claims are on the basis that the follow up work set out in the Enhanced Service is carried out by 31 September 2017.
- Practices can claim £6.50 for every patient reviewed from the list of affected patients (the denominator).
- For practices using SystmOne, the denominator is the list of patients identified in the SystmOne report. These lists remain available within SystmOne (since June 2016). Guidance is available on how to identify patients within SystmOne.²
- For non-SystmOne practices, the denominator is the list of patients sent to practices by HSCIC (now NHS Digital) on 16 June 2016 and 29 June 2016. This will include any additional patients identified and sent to practices as part of the second wave of contact tracing. Practices involved will be able to obtain a copy of their patient list by using NHS Digital portal <https://qrisk.nhs.uk>
- The form the assessment takes is for clinical discretion. The practice can claim £6.50 on confirmation that an appropriate assessment has been completed.
- The ES reporting will require confirmation by practices that they have taken appropriate clinical action. The ES will not require reporting on any further investigation and / or treatment of patients whose QRISK2 score has significantly changed as this will be funded as a core primary care service.
- CQRS will calculate achievement. Practices and local commissioners will validate and approve in the usual way and payment will then be processed. NHS England does have a list of the numbers of patients affected for each practice and will use that list to validate claims made via CQRS.

² <https://www.tpp-uk.com/wp-content/uploads/2016/06/TPP-user-guide-for-identifying-patients.pdf>

By submitting a claim, a practice will be making a declaration that its patients have been directly affected by the QRISK2 incident and the practice has taken the necessary action to resolve it. The information requested will be the minimum necessary to help administer the payment system.

It is hoped that this scheme will help to go some way in recognising the impact this incident has had on practices; and facilitate the successful completion of patient reviews. Please note only those practices known to have patients affected by this QRISK2 mapping error will be offered the Enhanced Service on CQRS. We expect the offer to have been made by Monday 13th March.

Leaflets giving advice to vulnerable patient groups on how to register with a GP

NHS England has co-produced a series of leaflets available online at:

<http://www.nhs.uk/NHSEngland/AboutNHSservices/doctors/Pages/NHSGPs.aspx>

which give advice to vulnerable patient groups on how to register with a GP. The groups are; asylum seekers and refugees, homeless people and gypsy/ roma/ traveller groups.

The leaflets, which are available on the NHS Choices website, will advise patients on how to find a GP practice in the local area and to assist in registering with the practice. The leaflet also asks that if practices refuse to register a patient, an explanation is given.

Practices and commissioners should be aware of the leaflet as well as their responsibilities under existing [guidance to register patients living in the practice area.](#)

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**
Funded cervical training workshop for receptionists and administration staff (this item is for New Devon Practices only)

Limited places still available. Please see flyer for further details.