About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 370 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  - NHS Primary Medical Service Directions
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  - None
- Items for Devon, Cornwall and Isles of Scilly Practices only
  - Child abuse. If you think it, report it (for practices in Devon)

Key Deadlines

<table>
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<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
<th>Via CQRS</th>
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Sign up for 2017-18 Enhanced Services 13 April 2017 Via Email

Avoiding Unplanned Admissions 2016/17 Component 3 – Reporting Template 30 April 2017 Via Email to england.primarycaremedical@nhs.net

- Items for all Practices

**New Practice Temporary Closure Application Process**
NHS England has introduced a new process for practices to apply for temporarily practice closure from 1st April. Any practice wishing to temporarily close their surgery during core contracting hours, 08:00 to 18:30 needs to apply to NHS England for permission to do so, giving at least 4 weeks’ notice.

Please see the new attached form with contractual considerations for Practices on the first tab and the application on the second tab. Please send all completed applications to england.primarycaremedical@nhs.net

**K041b Annual Complaints Information Return from General Practice**
GP practices will need to use the NHS England primary care website to submit the K041b data return. The attached letter provides notification of the collection and reminds practices of the changes to the content which is being collected this year.

**17-18 Enhanced Services Claim Forms**
The new 17-18 Enhanced Services Claim Forms are attached to this Bulletin.

**Safeguarding Issues Conference**
A free full day conference entitled ‘Modern Vulnerabilities: Safeguarding issues facing the South West today’ is being held on Wednesday 7th June 2017. Further details and a booking form are attached.

**NHS England South Region Engagement Workshop – Improving Access**
NHS England is hosting a number of regional engagement workshops in May 2017, which aim to support CCGs, GPs and Practice Managers to develop and rollout extended access to general practice services in line with plans set out in NHS Operational Planning and Contracting Guidance 2017 and the General Practice Forward View. The focus of the events will be on sharing learning from existing GP Access Fund schemes, as well as providing practical advice and guidance on several key areas, including addressing health inequalities in general practice. Places are free and allocated on a first come, first served basis. To see the agenda (attached) and register please visit https://www.events.england.nhs.uk/events/1071/south-regional-engagement-workshop-delivering-the-planning-guidance
NHS Primary Medical Service Directions
The Department of Health has updated the NHS Primary Medical Services Directions. It has added the General Medical Services Statement of Financial Entitlements (Amendment) Directions 2017, the General Medical Services Statement of Financial Entitlements (Payment in Respect of Indemnity Fees) Directions 2017 and the Primary Medical Services (Directed Enhanced Services) Directions 2017, which supersedes the 2016 document. The documents can be found at the following link:

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**
  None

- **Items for Devon, Cornwall and Isles of Scilly Practices only**
  **Child abuse. If you think it, report it (for practices in Devon)**
  Devon County Council has re-issued contact details in support of a national campaign to encourage the reporting of concerns about child abuse. According to government figures, 400,000 children in England last year were supported because someone noticed that they needed help.

  You don’t have to be absolutely certain either, as information is usually gathered from many sources, and often any report made by a healthcare professional would form one part of a bigger picture.

  Devon practice staff who have suspicions of child abuse or neglect are urged to contact Devon’s Multi-Agency Safeguarding Hub (MASH) on 0345 155 1071; staff will offer support to determine the right response. Alternatively email: mashsecure@devon.gcsx.gov.uk and give as much information as you can.

  For more information about how to report suspected child abuse, visit Devon County Council’s website - devon.cc/reportchildabuse.