About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  - New Clinical Waste Claim Form for non NHSE central contract
Key Deadlines

<table>
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<th>Description</th>
<th>Date/Timeframe</th>
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<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>Via CQRS</td>
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| Submit claims for target payments for childhood vaccinations & immunisations for the period 1 Jan - 31 March | between 31 March & 1 May 2017                       | Via the PCSE website
http://pcse.england.nhs.uk/gp-payments |
| Avoiding Unplanned Admissions 2016/17 Component 3 – Reporting Template     | 30 April 2017                                      | Via Email to
england.primarycaremedical@nhs.net                 |
| Return form for Extended Hours                                             | By 19 May 2017                                     | Via Email to
england.primarycaremedical@nhs.net                 |
| Enhanced Services Contract Variations                                      | By 26 May 2017                                     | Via Email to
england.primarycaremedical@nhs.net                 |
| KO41b Complaints return to be submitted                                    | between 9 May – 7 June                              | Via www.primarycare.nhs.uk                            |

• **Items for all Practices**

**CQRS Service offers for 2017/18 – Action Required**

The following services for 2017/18 have now been offered on CQRS, in line with your enhanced services sign-up return:

- Hep B 17/18 (manual data entry)
- HPV Boost 17/18 (manual data entry)
- Men B 17/18
- Men ACWY 17/18
- Men Booster 17/18 (manual data entry)
- MMR 17/18 (manual data entry)
- Pertussis 17/18
- Pneumococcal 17/18
- Rotavirus 17/18
- Shingles Catch Up 17/18
- Shingles Routine 17/18
Please log in to CQRS and accept these services as soon as possible to ensure that you are included in the automated extraction that will commence from **8 May 2017** for the April data.

**CQC Fees**
We have received a large volume of queries from practices about the agreed 2017-18 contract changes that, on receipt of an invoice, NHS England will reimburse CQC fees directly.

We anticipate payment will reach practices by the end of May.

**2017-18 Extended Hours sign up form**
Please find attached this year’s extended hours report form.
All practices that are participating in extended hours for 2017-18, please fill in the form and return by 19th May 17 to england.primarycaremedical@nhs.net

**Payment in Respect of Medical Records**
Please see the attached letter from Primary Care Support Services advising of the delay in processing the £250 payments for medical record movements.

**Invitation to a learning event**
Would you be interested in an intervention that reduced emergency admissions to hospital by 30% across a population? Have you ever heard of an intervention that has done this successfully? Would you like to improve patient outcomes and improve working lives for clinicians? Would you like to save 6% of the total healthcare budget?

A complex intervention has taken place at Frome Medical Practice over the last 3 years during which emergency admissions for Frome patients fell by 30% compared to the rest of Somerset. This was done by combining identification of patients who were of clinical concern, with care planning, followed by referral to the community development service of Health Connections Mendip. The whole programme was underpinned by quality improvement methodology.

Come and find out how this was done on June 29th with a 1 day conference in Frome, hearing from the team who run the programme. If you are running similar projects, stay for Day 2 to discuss practice examples with other centres who are running programmes.

https://www.eventbrite.co.uk/e/improving-lives-preventing-unplanned-hospital-admissions-tickets-33663841456

**Your help to raise uptake of routine childhood vaccinations – April 2017**
This week it is the WHO Immunisation Week and we recently asked for your support in promoting the importance of childhood vaccination, due to falling rates across the South. We provided some resources to help you do this.
Following feedback from practices we have updated the poster / waiting room slides to make it clearer so as to avoid members of the public requesting an appointment with their GP, please find amended versions attached. This design includes the message “Speak to your GP surgery and check your child’s vaccinations are up to date.”

We have also updated messages (and an image is attached too) which you can post on your Twitter and Facebook pages if you operate such social media.

This is hopefully clearer and will prevent unnecessary appointments with GPs being requested.

**For the attention of Practice Managers and all Immunisers**

**Introduction of 6 in 1 vaccination for babies**

As you are hopefully aware there are plans to implement a new vaccination to the routine childhood immunisation schedule for babies born after 1st August 2017 (change to vaccine in September/October). This will see the introduction of Hepatitis B vaccination into the routine schedule with Infanrix hexa (DTaP/IPV/Hib/HepB) replacing both Pediacel and Infanrix-IPV+Hib (DTaP/IPV/Hib). Whilst the vaccine used will change, the routine vaccination schedule (i.e. when the vaccines are given) will stay the same. Further information can be found in this month’s vaccine update [https://www.gov.uk/government/publications/vaccine-update-issue-261-april-2017](https://www.gov.uk/government/publications/vaccine-update-issue-261-april-2017).

The Screening & Immunisations Team are planning on delivering WebEx sessions of these changes to give all immunisers a full update of what the changes mean and an opportunity to ask any questions. We will send dates of these meetings to you as soon as we have details but please be aware that we are awaiting further information from the national team before we can do this. If you have any questions in the interim please contact us on our new generic email address: england.southwestscrimms@nhs.net

**Stakeholder engagement : Reprocurement of school aged immunisation services**

You may be aware that NHS England has recently announced its intention to recommission immunisation services for school aged children across a large part of the South West (Plymouth to South Gloucestershire) as many of the contracts are due to expire in 2018. This will include:

1. Seasonal flu immunisation for children in primary schools in the following local authority areas: South Gloucestershire, Bristol, North Somerset, Somerset, Devon, Torbay, Plymouth.
2. HPV, MenACWY and teenage booster immunisation in 4 local authority areas: Somerset, Devon, Torbay, Plymouth.

This procurement represents a real opportunity to address historical inconsistencies in service models that currently exist across the local school aged immunisation services, as well as ensuring that services are in a position to increase uptake and reduce health inequalities. There are a
number of key decisions that we need to make in the coming months around future configuration of the services and as our partners in delivering the school aged immunisation programmes, your views are very important to us.

We would like to gather your views on:

1. Flu & Schools imms together under one contract and one provider or procured separately? Because of the national introduction of seasonal flu vaccination in schools in 2015, we have some areas where the flu vaccines, provided in primary schools, are offered by different organisations to the more long-standing organisations that go into secondary schools to offer HPV and other vaccines. We wish to establish whether we should seek to have separate providers for primary and secondary school services, or the same provider across a whole school system.

2. The optimal geographical footprint for the future service. We currently have some very large services and some much smaller ones. There are strengths and weaknesses to both models but which is the best approach?

An online survey has been developed to gather stakeholders’ views and help inform the decision making process. The survey can be found at https://www.engage.england.nhs.uk/survey/f8661603/. The survey is live until 4 May 2017 and we would appreciate as many people completing this as possible so please do feel free to circulate to your colleagues.

To help inform responses to the survey two documents are attached - the first contains some general background information and the second is an options analysis attempting to give some of the potential pros and cons associated with different configurations. Anyone completing the survey should have a look at these before completing their responses. Please note the options analysis is not exhaustive and individuals may have other views and perspectives. There are opportunities within the survey to insert free text so please use this space to express opinions – all are relevant and will be analysed.

Thank you in advance. If you or any colleagues have any queries or want us to come and discuss the procurement in more depth please contact us via phcontractssouthwest@nhs.net.

**GP Access Fund Schemes - General Practice Appointment Utilisation Tool Update**
A letter is attached to this bulletin announcing the conclusion of the GP Appointment Utilisation Tool (GPAT) and the roll out of the GP Workload Tool.

**Improving Access to General Practice: Regional Workshop**
There has been a change in the title and venue of the event as below. It is on the booking page but some of those who may have booked earlier may not be aware.

**Title:** South Regional Engagement Workshop - Delivering The Planning Guidance  
**Date:** 09 May, 2017  
**Venue:** The Concert Hall, Blagrave Street, Reading, RG1 1QH
Directions: https://www.google.co.uk/maps/dir/''/he+Concert+Hall,+Reading+Town+Hall,+Blagrave+Street,+Reading,+RG1+1QH,/data=!4m5!4m4!1m0!1m2!1m1!1s0x48769b17da42d4bd:0xce319556a13362d?sa=X&ved=0ahUKEwj0_4LhwcLTAhXIMAKHZpbAeAQ9RclczAL

The agenda is attached to this bulletin. To ensure most GP Practices get the opportunity to attend, it is advised that no more than two people from a practice should register for the event. The national team have started receiving queries and bookings and it looks to be a well-attended event.

NHS England is hosting a number of regional engagement workshops in May 2017, which aim to support CCGs, GPs and Practice Managers to develop and rollout extended access to general practice services in line with plans set out in NHS Operational Planning and Contracting Guidance 2017 and the General Practice Forward View. The focus of the events will be on sharing learning from existing GP Access Fund schemes, as well as providing practical advice and guidance on several key areas, including addressing health inequalities in general practice. Places are free and allocated on a first come, first served basis. To see the agenda and register please visit https://www.events.england.nhs.uk/events/1071/south-regional-engagement-workshop-delivering-the-planning-guidance

Rates Revaluation Rebate Reminder
Please refer to the attached letter that was sent out in March 2016. As outlined, rates rebates prior to 2016/17 are repayable to GL Hearn and 2016/17 repayable to NHS England. In the event that you have received the revaluation rebates and have not actioned the relevant refund to the appropriate organisation, please do so asap. Thank you.

Community Pharmacy Rotas: Opening Hours for the May Bank Holidays (01.05.17 & 29.05.17):
To find out which community Pharmacies are open in your area on the May Bank Holidays, Monday 01.05.17 and Monday 29.05.17, please see the NHS England South (South West) Pharmacy website HERE for the respective rota sheets. NHS choices has also been updated to reflect these hours should you prefer to search via the NHS choices website HERE.

WAT tool update flyer
A new improved version of the General Practice Workforce Analysis Tool (GP WAT) has just been released. Further details are available on the attached flyer.

• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
None
• **Items for Devon, Cornwall and Isles of Scilly Practices only**

**New Clinical Waste Claim Form**

Please find attached a New Clinical Waste Claim Form for practices that are not covered by a central NHS England contract for clinical waste only.

Please return the claim form as usual with the invoice to - england.premises.clinicalwaste@nhs.net

**Immunisation Training Needs Reassessment – Somerset practices only**

As a result of additional funded immunisation training that was delivered across the South West last year, the Screening and Immunisation Team would like to reassess immunisation training need in Somerset (other areas are being reassessed separately).

Please could you spend 5 minutes answering 6 brief questions in the survey found in the link below. This survey is open until Friday 26th May 2017.


Thank you.

If you have any queries about this survey, please contact england.southwestscrimms@nhs.net