About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 360 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

Contents
• Key Deadlines
• Items for all Practices
  o PCSE Bulletin
  o National QOF Framework Review
  o Preferred bidder for School Aged Immunisation Services
  o Thank you for completing the GP electronic annual practice declaration (eDEC) 2017/18
  o DDA (Disability Discrimination Act) Assessments
• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  o Bristol Central and East Assessment and Recovery and Bristol Central Crisis Team Relocation
• Items for Devon, Cornwall and Isles of Scilly Practices only
  o Head of Primary Care for Devon and Cornwall and Isles of Scilly

Key Deadlines

| CQRS declarations for payment in the same month | 9th of each month | Via CQRS |

8 December 2017 / Issue 241
Submit data for all seasonal influenza vaccinations administered from 1 September 2017 to 30 November 2017. From Friday 1st – 13th December 2017 Via ImmForm

- Items for all Practices

PCSE Bulletin
Please find attached the latest PCSE GP bulletin.

National QOF Framework Review
As you may be aware, NHS England is undertaking a review of the Quality and Outcomes Framework. NHS England is looking to engage with Practices and patients and are looking for expressions of interest for the reference groups to support the QOF review. The first round of engagement with the groups is planned for mid-January in three locations covering London, Leeds and Bristol. Please see the attached advert for further details.

We would also be grateful if you could circulate the advert for patient engagement sessions with your PPG.

Preferred bidder for School Aged Immunisation Services
Please find attached an announcement regarding the preferred bidder for School Aged Immunisation Services in Bristol, North Somerset, South Gloucestershire, Somerset, Devon, Plymouth & Torbay. Please contact us at phcontractssouthwest@nhs.net with any queries.

Thank you for completing the GP electronic annual practice declaration (eDEC) 2017/18
A huge thanks to all of our practices in the South West for completing the annual eDEC.

This year the Primary Care Webtool recorded the highest submission response rate in the history of eDEC: 99.54% submitted nationally!

We are aware that these returns can add extra pressure to workloads within practices, so we are grateful to you all for making the submission before the deadline and for your ongoing support.

DDA (Disability Discrimination Act) Assessments
The Equality Act 2010 (the Equality Act) provides that a person must not be treated in a discriminatory way because of a “protected characteristic” by service providers (including providers of goods, services and facilities) when that person requires their service. The provider is likely to be in breach of the Equality Act if a reasonable adjustment is available which he or she chooses not to make, causing the person to be unable to access the service.
The Equality Act does not require a provider to carry out an assessment as to whether a person has a “disability” – all that is required, is that the provider makes a “reasonable adjustment”, if this is what is needed in order to allow the person to access the service. Easy open containers and large print labels are common adjustments. For patients who are forgetful, a reminder chart, showing which medicines are to be taken at particular times during the day may assist – but the pharmacist would need to ensure the patient understands how the reminder chart works, and is able to use it correctly.

For some patients, an MDS compliance aid may be the only adjustment that will allow the patient to overcome the obstacles to the use of the dispensed medicine. In such cases it is up to the pharmacy to carry out an assessment & then decide if a compliance aid is required & if so, which would be most suitable to meet the needs of the individual patient.

For more information on DDA and MDS assessments see the PSNC guidance HERE.

There is also a resource guide for pharmacies to use HERE when completing a DDA assessment.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

  **Bristol Central and East Assessment and Recovery and Bristol Central Crisis Team Relocation**

  Avon and Wiltshire Mental Health Partnership NHS Trust have advised that Bristol Central and East Assessment and Recovery and Bristol Central Crisis Team are relocating from Brookland Hall & Stokes Croft to:

  The Speedwell Centre, Whitefield Road, Speedwell, Bristol BS5 7TJ on Friday 26th January 2017.

  The telephone number remains the same: 0117 9556098

- **Items for Devon, Cornwall and Isles of Scilly Practices only**

  **Head of Primary Care for Devon and Cornwall and Isles of Scilly**

  We are pleased to announce that Laila Pennington has been appointed to the role of Head of Primary Care for Devon, Cornwall and Isles of Scilly. Laila is currently NHS England’s Head of Primary Care for Somerset and BNSSG, as well as leading much of the South West corporate primary care work and leading on pharmacy, optometry and premises for the South West.

  This is a remodelled Head of Primary Care post, working closely with the two Devon CCGs as part of furthering their joint commissioning ambitions within the Devon STP. Laila will also be working with Kernow CCG, and providing oversight for Somerset primary care and the interface with the Somerset CCG. Laila will work to Amanda Fisk, Director of Assurance & Delivery at NHS England and Mark Procter, Director of Primary Care for the two Devon CCGs in this role.
This change in the Head of Primary Care role, within the revised NHS England DCO geography, comes at an important time when the delivery, development and transformation of general practice is centre-stage to the future strategic agenda of our local STPs, and in delivering the GP Forward View.

Laila is looking forward to working with colleagues in Devon, Cornwall and Isles of Scilly, and we know everyone will wish Laila well in her new role.