

GP Bulletin

Date 16 February 2018 / Issue 251

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

Contents

- Key Deadlines
- Items for all Practices
 - New Special Allocation Scheme (SAS) Replacing Violent Patient Scheme (VPS) & Tackling Violence Scheme (TVS)
 - Views from the coalface – small and rural practices
 - Enhanced Service - People with learning disabilities (aged 14 and up) Annual Health Checks (AHCs)
 - Learning from incidences in Primary Care
 - PMA Bulletin: ESFA funding for diplomas, new workshops, news from NHSE and Kinds Fund
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
 - None
- Items for North, East and West Devon Practices only
 - Plymouth Only - Telephone numbers for HM Coroner
 - Plymouth Only - Weight management Tier 1 and 2 referrals
- Items for South Devon and Torbay Practices only - CCG Delegation Light
 - Telephone numbers for HM Coroner
- Items for Cornwall and Isles of Scilly Practices only
 - None

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Outstanding Sickness, Maternity & Paternity claims using CF1 form	before 8th April 2018	Via email to england.primarycaremedical@nhs.net

- **Items for all Practices**

- **New Special Allocation Scheme (SAS) Replacing Violent Patient Scheme (VPS) & Tacking Violence Scheme (TVS)**

Dear Colleagues, In compliance with the Primary Medical Care Policy and Guidance Manual (PGM) of November 2017, a new national Special Allocation Scheme (SAS) has been developed to replace the local Violent Patient & Tacking Violence Schemes, to standardise the schemes nationally.

As of Monday 19 February 2018 all practices are to complete the following procedure-

Removal of patients from your practice list

(<https://pcse.england.nhs.uk/services/registrations/>)

To request removal of a patient from your practice list, please complete the form which can be downloaded [here](#) and email it to: pcse.patientremovals@nhs.net

This form and email address should be used for immediate removals for patients who need to be referred to the Special Allocation Scheme and for standard eight day removal requests.

For immediate removals, the incident must have been reported to the police and a police incident number needs to be provided to PCSE within seven days. Immediate removal requests will be processed within 24 hours of receipt of the form.

Historically, there have been local variations in the immediate removals process. NHS England has directed that all immediate removals will be processed by PCSE within 24 hours of receipt of the form from the GP practice.

The Practice is required to also send a report to NHS England within 24 hours but no longer than seven days from the date of application to PCSE via the attached form (Special Allocation Scheme Violence Reporting Form) to NHS England via email to England.primarycaremedical@nhs.net

Where the Practice was unable to provide a police incident number initially; the practice will be asked to include this in the report, under the contractual requirement for reasonable requests for information.

Following 7 days from the incident, the Commissioner and PCSE will liaise to ensure an incident number has been received (either by PCSE or via the written practice report to NHS England). In the event a Police incident number has not been provided, NHS England will contact the provider to ensure one has been obtained and provided.

Views from the coalface – small and rural practices

Primary Care Commissioning Team (PCC) has been commissioned to research the challenges that are commonly faced by smaller practices, both rural and urban, as well as those faced by larger practices working in rural areas.

The subsequent report will provide information to NHS England including examples of ways of working that support these practices. It will also inform the strategies and incentives that could be made by policy makers to enable practices to make changes for the better.

Please find a link to a survey for small and/or rural practices to complete to help us to help you: <http://bit.ly/2DSmnEy>

Enhanced Service - People with learning disabilities (aged 14 and up) Annual Health Checks (AHCs)

How can we support you and your practice?

People with learning disabilities (aged 14 and up) are eligible for Annual Health Checks (AHCs) ,an enhanced Service. AHCs are a vital tool in addressing the health inequalities experienced by people with learning disabilities.

Complete this [short 10 question survey](#) which seeks to understand the needs of GPs, GP Nurses, health facilitators and GP Practice staff on how NHS England Learning Disability Programme can better support your practice in delivering AHCs to your local learning disability population.

Thank you for your feedback – it will shape and influence our work.

If you have any questions or would be happy to discuss further please contact Sarah Trute on 07932 533 332 or email sarah.trute@hee.nhs.uk

Learning from incidences in Primary Care

Please find attached a document with the following information concerning recent incidences in Primary Care -

- Lost prescriptions in the post
- Medication error into a Monitored Dosage System (MDS)
- Patients refusing to attend hospital
- EPS system does NOT allow urgent prescriptions to be highlighted to the receiving pharmacy when sent from a GP system
- Community Pharmacies running One You Heart Age Campaign in South (South West)

PMA Bulletin: ESFA funding for diplomas, new workshops, news from NHSE and Kinds Fund

Please find attached the PMA Bulletin for you information

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for North, East and West Devon Practices only**

Telephone numbers for HM Coroner in Plymouth

Please find attached a document containing updated contact details for HM Coroner (HM Coroner Telephone numbers)

Plymouth Only - Weight management Tier 1 and 2 referrals

West Devon CCG would like to remind all practices that they can refer weight management Tier 1 and 2 referrals direct to Livewell via email or telephone. (livewell@nhs.net or 01752 437177)

- **Items for South Devon and Torbay Practices only - CCG Delegation Light**

Telephone numbers for HM Coroner Torbay and South Devon

Please find attached a document containing updated contact details for HM Coroner (HM Coroner Telephone numbers)

- **Items for Cornwall and Isles of Scilly Practices only**

None