Transforming Child Health Information Services through Electronic Data Flow

Key Deadlines

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<th>Return of the Data Sharing Agreement for South West CHIS</th>
<th>For Devon Practices by end of March 2018</th>
<th>Via post to Health Intelligence, Saxon House, Moston Road, Sandbach, Cheshire, CW11 3HL OR email: <a href="mailto:supportdesk@health-intelligence.com">supportdesk@health-intelligence.com</a></th>
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<tr>
<td>Return of the Data Sharing Agreement for South West CHIS</td>
<td>For all other South West Practices by end of April 2018</td>
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NHS England has commissioned the formation of the new South West Child Health Information Service (SW CHIS), which will combine the five current Child Health Information Services. The South West CHIS footprint will commence on the 1st April 2018 covering most of Devon and will be extended to the rest of the area on the 1st July 2018. The service is being provided by Health Intelligence Ltd who already provide the North West London CHIS and South East London CHIS.

A national strategy is underway to invest and modernise Child Health Information Services with the intention of improving the accuracy of the child health records and supporting the NHS in “knowing where every child is and knowing how well they are”. An important component of this is to introduce electronic information flows, which will improve record accuracy (eliminating transcription errors with manually entered data), whilst improving efficiency and providing timely information.

Electronic Data Exports

As part of the new CHIS service in the South West, Health Intelligence is offering electronic GP Practice data exports to deliver improved efficiencies for both the SW CHIS and your Practice. Health Intelligence currently delivers its Child Health GP Practice data export services to over 1,700 GP Practices.

This electronic GP Practice data export service will be provided at no cost to the Practice, and Health Intelligence can also provide the Practice with assistance in the consistent coding of vaccinations, COVER and Gap (children with missing vaccinations) reporting and in supporting the generation of claims for GP vaccination activity.

Currently Health Intelligence support GP Practice data flows using MIQUEST for over 3,000 GP Practices per month. With signature to the recently dispatched Data Sharing Agreements we will move over from largely manual data flows to electronic data flows. For their two London services 100% of GP Practices are engaged in MIQUEST based data exports.
Can Practices continue to interact manually with the CHIS?
During the transition period, yes. However, we strongly encourage Practices to take advantage of this modern, efficient solution.

Data Sharing Agreements
LMCs within the South West have been consulted on the proposals and the Data Sharing Agreement (DSA). Health Intelligence understand that Devon LMC will shortly be writing to Practices to confirm their support for the sign up to the DSA.

MIQUEST as a tool currently has a limited life span, specifically (unless extended) the GPSoC contract that supports the provision of MIQUEST, is due to come to an end in December 2018. Health Intelligence are therefore investigating other electronic solutions for the export of the relevant child health records. For Devon, Health Intelligence will be working with the GP Practice Data Steering Group to enable future systems to support the appropriate collection of data from Practices when MIQUEST is no longer in use. The move to other data export arrangements in the future will only follow explicit agreement with each GP Practice.

Devon LMC Practice Communication issued on Tuesday 20th March 2018

“Update – data protection concerns relating to the Child Health Information Service (CHIS)

Following discussions with the local Clinical Commissioning Groups, NHS England and Health Intelligence – the new provider for the Child Health Information Service (CHIS) from April 2018 – Devon Local Medical Committee (LMC) is now able to support local GP practices signing up to the initial Data Sharing Agreement relating to the CHIS.

The LMC and GP Practice Data Steering Group is working with CHIS to enable future systems to support the appropriate collection of data from GP practices when MIQUEST is no longer in use.”

Please review the Data Sharing Agreement and raise any queries you may have to Stephannie Cargill, 01270 527 373 (e-mail: stephannie.cargill@health-intelligence.com).

Also, if you have not received the Data Sharing Agreement, please contact Stephannie to request a copy.

For Devon Practices, please sign and return by the end of March 2018.

For Cornwall, Bristol, North Somerset, Somerset and Gloucestershire please sign and return the Agreement by the end of April 2018.
Scheduling of Immunisations

There are several approaches to the scheduling of immunisations in GP Practices around the South West. Some Practices have a full service from their existing CHIS, which includes listing the children due for immunisation, sending letters out to parents and making appointments. Others have a much more minimal service and there are many inbetween. To ensure a smooth transition on 1st April for Plymouth and Devon and on 1st July for Cornwall, Torbay and BNSSSG, Health Intelligence will continue with the processes that are in place currently. These processes will be reviewed in the light of national changes and we will aim to have a standard process in place across the whole South West by 2019. Practices will be consulted and kept up to date regarding any changes that may affect current procedures.

To keep immunisations scheduling running as it is currently, GP Practices are advised to continue to send immunisations to the CHIS in the same format as they are doing now.

The new email address is hil.dcios.swchis@nhs.net.

Practices will be advised when it is safe to switch to the new system completely.