

Dental Bulletin

January 2018 - Issue SW 19

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About this Bulletin

To minimise the number of emails sent to practices across the South West, NHS England is using this monthly bulletin as its main method of communication with Dental Practices.

The bulletin contains important information for Dental Practices, which might include requests for information and deadlines, as well as updates on issues relating to dental contracts.

Copies of previous editions of the Dental bulletin, useful forms and links to helpful websites and resources can be found on our webpages -

<http://www.england.nhs.uk/south/publications/dcis-prof/dental>

If you have any questions or wish to provide feedback, please contact your dental team.



Welcome to a new member of the dental team – Rhea Boland has joined the dental team as Senior Administrator and will be based in South Plaza. All Rhea's contact details are below. Some of you may know Rhea from before when she worked in the team as an Administrator.

NHS England Dental Team Contacts

First Point of Contact: - england.swdental@nhs.net



**DCIOS - Peninsula House, Kingsmill Rd,
Tamar View Industrial Estate, Saltash,
Cornwall PL12 6LE**

- **Andrew Harris – Contract Manager**
0113 824 8808 or 0790 909 9209
- **Lynn Combes – Primary Care Support**
0113 824 8970 or 0746 768 9372
- **Sarah McFarlane – Primary Care Support**
0113 824 8799 or 0790 022 0697

**BNSSSG - 4th Floor, South Plaza, Marlborough St, Bristol
BS1 3NX**

- **Rachel Coke – Assistant Contract Manager**
0113 825 3581 or 0750 003 2229
- **Debbie Freeman – Primary Care Support**
0113 825 3591 or 07825 421 800
- **Maxine Quantrill – Primary Care Support**
0782 445 1261
- **Rhea Boland – Senior Administrator – 0113 8255122**

Are you changing your email address?

Email is the preferred method of communication used by the dental team to send providers both confidential and business critical information. Examples of the types of information sent are: - Year End reconciliation letters, dental bulletins, Occupational Health provider letter. If you have recently changed email address, please contact us with the updated details (please note that we are only able to hold one email address for this purpose).

Please email england.swdental@nhs.net quoting your contract number.

General Queries



Many of the queries that we receive from providers could easily be resolved by accessing the NHS Business Services Authority Knowledge Base. The link to this is https://contactcentreservices.nhsbsa.nhs.uk/selfnhsukokb/AskUs_Dental/template-group.do. Please use this in the first instance before you contact one of the team.

Integrated Guidance on Bloodborne Viruses in Healthcare Workers

PHE published this guidance in October 2017 and it can be found at: <https://www.gov.uk/government/collections/bloodborne-viruses-bbvs-in-healthcare-workers>.

National Performer List – how to apply and contact information

In order to work as a dentist in NHS primary care services it is necessary to be included on the National Performers List (NPL). Once on the NPL a performer is required to notify NHS England of any change requiring amendment to the information recorded in a performer list as set out in Regulation 19 (1) in the National Health Service (Performers Lists) (England) Regulations 2013.

Information on how to apply to the NPL and how to keep NHS England informed of changes is contained at <https://www.performer.england.nhs.uk/> Please be aware however that the processes around this are due to change in April 2018 and information about the changes will be circulated in due course.

If you need to check the status of a performer this check can be done by anyone at <https://www.performer.england.nhs.uk/Search>.

If you have any other queries relating to the PL please direct them to england.southwestperformerslist@nhs.net.

Keeping Compass up-to-date

As a provider it is your responsibility to notify us of any changes that affect your contract. Examples of such changes are the practice's contact details, practice manager changes, Compass user information, performer changes, Net Pensionable Earnings (NPE) changes. In respect of NPE, it is particularly important to ensure that this is kept up to date as this has an impact for performers if they wish to claim statutory benefits such as maternity pay. It can also have an impact on claims for Death in Service benefit. Please notify us of any performer changes through the generic email account using the Compass Authorisation Form and the CAF form. Compass Help guides can be found by clicking the following link: - <https://www.nhsbsa.nhs.uk/compass/compass-help-and-guidance>

Use of Rubber Dam for RCT

There have been several incidents involving the ingestion/inhalation of endodontic instruments in this area over the past year. In each of these instances root cause analysis has revealed a lack of safety devices, in particular rubber dam, used to reduce the risk of this serious event from occurring. All practitioners are reminded that there is an expectation that all stages of root canal treatment must normally be carried out under rubber dam. In the RARE instances where this is not possible other devices such as parachute chain or dental floss attached to files/reamers must be deployed to prevent files/reamers from accidentally entering the oropharynx. These will not, however, prevent the accidental ingestion of irrigants. Where patients refuse to accept the use of rubber dam then practitioners may need to discuss with the patient the advisability of opting for RCT as a treatment modality on the grounds of safety and efficacy.



All of the above should be recorded in the patient's clinical records.

South West Local Dental Network

A copy of the last LDN newsletter has been sent with this bulletin. Further LDN information can be found on the LDN pages of the NHSE website: <https://www.england.nhs.uk/south/info-professional/dental/dcis/south-west-ldn>

LDC Levy – BNSSSG Area only

You may have noticed on your most recent schedule that there is a deduction for Statutory Levy. Some contractors have queried this. This statutory levy is the LDC levy, which should normally be collected over a 12 month period. Unfortunately Avon LDC who collect the levy on behalf of both Avon and Somerset did not confirm the total value to be collected until very late on in the contract year. This means that the payments had to be collected over a much shorter period than normal. If you have any concerns or comments about this, please direct these to your local LDC chair.

Payment Services Directive

From 13 January 2018 a new EU directive called the Payment Services Directive comes into force. This will stop businesses such as dental practices from being able to apply charges when patients use their debit or credit cards to make payments.

IRR17 Regulations – important information – please read

Following a message from the Office of the Chief Dental Officer, please be advised of the following:

“Overall, the message to the profession is that, while there are some new requirements to note, much of the legislation remains unchanged.

IRR17 (and draft IRMER18) require users of dental X-ray equipment to seek expert advice on compliance with the regulations (this requirement is essentially unchanged from the previous legislation). In practice, this means consulting a Radiation Protection Adviser (RPA) for advice on compliance and appointing a Medical Physics Expert (MPE) for advice on optimisation of exposures and general compliance.

PHE is able to give general advice on regulatory requirements for users of dental X-ray equipment and there is online guidance available on the ‘Resources’ page of the Dental X-ray Protection Services (DXPS) website (see www.phe-protectionsservices.org.uk/dxps). However the best source of advice for dental professionals is their own appointed RPA and/or MPE.

We also recommend:

<http://www.hse.gov.uk/radiation/ionising/index.htm>

<https://www.fgdp.org.uk/news/updated-new-regulations-x-ray-use-likely-implications-irr17-and-irmer18>

<https://bda.org/news-centre/latest-news-articles/Pages/New-regulations-on-ionizing-radiation-requirements-information-for-dentists.aspx>

The key action for all practices to be aware of the requirement to register with HSE by 5 February 2018.

It is acknowledged that the wording remains unclear with regards to how many registration applications will be required by dentists who own multiple practices, as well as how the process should be handled by associates and/or dentists with clinical charge of a practice owned by a corporate or other third party. The current advice is for practices unsure of the submission requirement to approach HSE directly (with their RPA) in order to discuss registration requirements.”