

# How to Refer to LiveWell Bristol for Stop Smoking Support

Referrer setup on secure referral system  
(contact [Livewell@bristol.gov.uk](mailto:Livewell@bristol.gov.uk) to arrange)

Referrals in from Professionals/self referral

Phone Conversation to give information, answer queries and go through options with client.

LiveWell Bristol Programme support  
(trained as stop smoking advisor)  
3 attempts contacts via telephone.

**Unable to contact**  
If unable to make contact after 3 attempts, post information pack to client

Client chooses to attend session at community based service/pharmacy/GP Practice with trained stop smoking practitioner.

Referral information is passed onto selected service. Pharmacies and Community based services will call client. For those selecting GP practice based services, they need to call and make an appointment themselves.