

GP Bulletin

Date 13 April 2018 / Issue 259

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

england.primarycaremedical@nhs.net

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 - None

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 - None

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to england.primarycaremedical@nhs.net
Submission of DSQS paperwork	by Friday 20 April 2018	Via email to England.pharmacysouthwest@nhs.net
Return completed 2018-19 Enhanced Services (including Extended Hours) form	by Friday 27 April 2018	Via Enhanced Services sign up form for 2018/19
Return of the Data Sharing Agreement for South West CHIS	For Devon Practices by end of March 2018 For all other South West Practices by end of April 2018	Via post to Health Intelligence, Saxon House, Moston Road, Sandbach, Cheshire, CW11 3HL OR email: supportdesk@health-intelligence.com
2017/18 NHS complaints data return	8 May 2018 and 8 June 2018	Via PCSE website

• Items for all Practices

Practice Changes

We would like to remind colleagues that there are application processes required for practices to request any contractual changes such as:

List closures

Boundary changes

Opening / closing branch surgeries

Change of partner

Relocation of site

Temporary closure

Merger

Please contact the team via the generic box england.primarycaremedical@nhs.net for support or advice.

2018-19 Enhanced Services (Including Extended Hours)

We would like to thank all the practices that have returned their sign-Up form for the prompt response, it is much appreciated.

Please find attached the Enhanced Services sign up form for 2018/19 –

To sign-up to provide both Primary Medical Care and Public Health Directed Enhanced Services commissioned by NHS England for the 2018/19 contract year please complete and follow the directions on the form. (The form has been designed to be filled in and returned via email electronically and in excel format)

The form is in excel format and has been automated as much as possible-

- Select your practice code from the drop down list this will populate the other boxes
- Select your choice from the drop down lists in the offered boxes
- Annotate your name at the bottom of the form
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form

We have also added hyperlinks on the offers which will take you to the service specifications and additional information for your convenience.

Please return your completed form to us no later than Friday 27 April 2018.

Once we have received your forms we will then be able to produce a contract variation to formally confirm the Enhanced Services you are providing for NHS England.

2018-19 Extended Hours (Enhanced Services)

If the practice has signed up to provide Extended Hours Enhanced service for 2018-19, please fill in the attached 2018-19 Extended Hours Form. This form will let us know how and when the practice will provide these extended hours. (The form has been designed to be filled in and returned via email electronically and in excel format)

- Select your practice code from the drop down list this will populate the other boxes
- Inform us if you are working collectively in a group of practices delivering your combined hours.

Type in the boxes -

- The times the practice will be offering using the specified format
- Inform us which clinicians will be offering appointments using the specified format
- Type of appointments the practice will be offering using the drop down selection
- How did you determine when sessions should be held
- How the practice lets patients know about extended hours provision
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form

Please return your completed form to us no later than Friday 27 April 2018.

Extra 3,000 Mental Health Therapists in Primary Care Communications Campaign

We would like to inform you of the publication of a new webpage on the NHS England website:

[Integrating mental health therapy into primary care](#)

This new content is one of the actions of the above-mentioned communications campaign and you may wish to refer to it to support regional communications and stakeholder engagement activities.

A number of complementary blogs, written by GPs who advocate the integration of mental and physical healthcare in primary care settings, will be published on the NHSE website in the near future and we will update you on these separately.

New advice will help doctors spot and treat Lyme disease early, says NICE

NICE has issued new advice to help doctors quickly spot Lyme disease, so they can offer people NHS treatment as soon as possible: [New advice will help doctors spot and treat Lyme disease early, says NICE](#)

Removal of consent override in TPP

TPP will be removing the patient consent override function from all its systems on 23 April 2018, to address concerns raised by the Information Commissioner's office.

- If you currently use this functionality to access records, then you need to **act now** to prepare for its removal.
- If you are a GP Data Controller you will also need to **act now** to prepare for its removal to ensure you maintain the ability for other TPP organisations to access records.

The removal is part of a suite of changes TPP agreed to address concerns raised with SystemOne's Enhanced Data Sharing Model (eDSM) and enable GP Data Controllers to have confidence to make records available.

These changes have been agreed in discussion with the BMA, RCGP, ICO, NHS Digital and NHS England. This change was planned for 22 March 2018 but has been delayed, enabling users to plan and prepare for the transition.

TPP have provided a number of communications about this change, including most recently on 29 March 2018 in a letter to Senior Contacts at all their organisations.

TPP have also made available a number of resources to support users in understanding the changes and how they will be impacted. Find out more at the relevant URL below:

GP Data Controllers: <https://tinyurl.com/ybllyfw2>

Non-GP System One Users: <https://tinyurl.com/y9vwc43c>

A detailed account of the suggested actions that you should follow to prepare for the removal is contained in the document "***Deployment of additional controls for eDSM - Assistance for a***

managed transition". If you have any questions about the changes and how you will be impacted or should prepare then please contact your TPP Account Manager.

Communication of change: NHS England South West - Primary Care Significant Event/Incident (SEA) notification process

NHS England South West has streamlined and improved the reporting process of Primary Care Incidents. Please see attached SEA documents for further information.

CQRS – Manual Submission Tasks Paused

You may have noticed a system message on CQRS advising that the manual submission tasks have been paused, this means that you will not receive a task message to remind you to make your manual data entry submissions. This is due to an issue with manual tasks getting 'stuck' and not being removed when the manual submission has been completed, and is currently being investigated and a fix put in place.

We would suggest that you use the Annual Activity Summary Report to check the status of your submissions and ensure that all submissions have been made up-to-date:

- Select Reports tab then Achievement sub tab (default sub tab)
- Click on Annual Activity Summary
- Select relevant Financial Year (defaults to current)
- Choose Payment Type(s) required
- To display Management Information in the report tick the MI option
- Select the relevant GP Practice
- Click "Run Report"

Checking your QOF Achievement

We would recommend that you check the extracted data and QOF achievement using the Achievement Summary Report, which has the option to drill down into each domain and indicator to view individual extracted data, achieved points and prevalence figures:

- Select the Reports tab, which will default to the Achievement sub tab underneath
- Select the "Achievement Summary" link
- Set the relevant Financial Year
- Ignore the DES, LES, LQI, QOF boxes
- Select Quality & Outcome Framework (QOF) from the drop down menu
- Select practice required
- Select the relevant Achievement Date from the drop down box
- Ignore the formatting option
- Click "Run Report"
- Each row can be drilled down into by clicking on its title

The following factors may affect your QOF achievement and payment:

- **Price per point** – the value of the QOF point as increased from £165.18 in 2016/17 to £171.20 in 2017/18
- **Prevalence** – for each clinical area the payment achieved will be affected by the prevalence of the disease. Practice prevalence is calculated by dividing the number of patients on the Practice disease register by the Practice list size. The Practice prevalence is then divided by the average prevalence (this is a national average and is only available on CQRS) to give the prevalence factor. The payment for each indicator is calculated as follows: points achieved x £171.20 x prevalence factor
- **Average Practice List Size (CPI)** – the average practice list size has risen from 7,460 as at 1 January 2016 to 7,732 at 1 January 2017. CPI adjustment is calculate by dividing your Practice list size at 1 January 2018 by 7,732, the subtotal of the Clinical and Public Health domains achieved pounds is then multiplied by this CPI adjustment figure to give the Practice QOF Achievement payment

Primary Care Digital Transformation Regional Conferences - London and South Regions – 10th & 14th May 2018

The **Primary Care Digital Transformation Regional Conferences** are taking place in London and the South. Digitalising primary care is the foundation of a modern, efficient and responsive NHS. The benefits of its wider use are already being shown with 14m patients now using GP online services and taking more control over their health care – saving time for themselves and practice staff.

These Primary Care Digital Transformation Events are scheduled for the **10th** and **14th May 2018**. Please find attached some narrative about these events. The links **to register** for each of the two conferences are also in the attachment and at the bottom of this article.

These events will consist of two parts and will be tailored to two different audiences:

*The morning session is aimed at **GPs and their GP Practice Staff** and will provide useful information which can be adopted by practices, along with support in offering GP Online Services to patients. Practices will get a clear idea of the benefits they can achieve with a comprehensive implementation of online services.*

*The afternoon session is aimed at **CCG Chief Information Officers, Chief Clinical Information Officers and Primary Care Commissioners** and will cover the vision for general practice and the importance of taking advantage of digital opportunities in improving clinical outcomes and GP practice efficiency.*

Please share and extend this invite to the relevant colleagues in your organisation.

The events will be from 10 am till 5 pm and are as follows:

- **Thursday, 10th May** at Kia Oval, Kennington, London, SE11 5SS
- **Monday 14th May** at Madejski Stadium, (Junction 11, M4), Reading, RG2 0FL

Please register for either of these events now by following the below links:

Morning session: <https://www.england.nhs.uk/gp-online-am>

Afternoon session: <https://www.england.nhs.uk/gp-online-pm>

Message for all Dispensing Practices Participating in the 2017/2018 Dispensary Services Quality Scheme

We have arranged for payments to be made to all practices who have participated in the 2017/2018 Dispensary Services Quality Scheme (DSQS). As the assessment process is not yet complete this will be an 'on account' payment, and subject to recovery later if a practice is assessed as not adequately meeting the requirements of the DSQS.

Please remember that all the requirements of DSQS need to be met for the practice to qualify for payment. Failure to satisfactorily complete any element, including not undertaking enough DRUMs (even by only one or two) or not submitting the DSQS paperwork by the deadline of **Friday 20th April**, could result in the practice not receiving any payment.

If you have any queries regarding DSQS please email england.pharmacysouthwest@nhs.net.

2018/19 Letter for the shingles immunisation programme

The 2018/19 letter for the shingles immunisation programme is available at:

<https://www.gov.uk/government/publications/shingles-immunisation-programme-letter>.

For further information please contact england.phS7apmo@nhs.net.

To download a 'who's eligible for shingles vaccination?' poster, visit [GOV.UK HERE](#)

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

Bristol, North Somerset and South Gloucestershire CCG Delegation

As you will be aware, Bristol, North Somerset and South Gloucestershire CCG became delegated from 1 April 2018. NHS England is working with the CCG to plan a staged transition of responsibilities during 2018/19. For now, you should continue to use england.primarycaremedical@nhs.net for any queries or england.pcfincesw@nhs.net for any finance related queries.

We will provide regular updates on the progress of the transition and as responsibilities, and contact points, transfer we will inform you via the bulletin.

- **Items for North, East and West Devon Practices only**

None

- **Items for South Devon and Torbay Practices only - CCG Delegation Light**

None

- **Items for Cornwall and Isles of Scilly Practices only**

None