

# GP Bulletin

Date 20 April 2018 / Issue 260

## About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team:

[england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

## Contents

- Key Deadlines
- Items for all Practices
  - Changes in legislation enable advanced paramedics to prescribe
  - Sustainable improvement change model
  - Consultation on the regulation of nursing associates
  - 2018/19 QOF Framework and Audit Requirements
  - NHS England South West, April 2018 Controlled Drugs Newsletter
  - PCSE Screening Bulletin
  - International GP Recruitment Programme National Guide
  - Reminder – Diabetic Eye Screening Programme Procurement – Stakeholder & Service user surveys are now live
  - Message for all Dispensing Practices Participating in the 2017/2018 Dispensary Services Quality Scheme
  - 2018-19 Enhanced Services (Including Extended Hours)
  - 2018-19 Extended Hours (Enhanced Services)
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only
  - GP Receptionist Immunisation and Screening Training - South Gloucestershire and Bristol dates
- Items for North, East and West Devon Practices only
  - None
- Items for South Devon and Torbay Practices only - CCG Delegation Light

- None
- Items for Cornwall and Isles of Scilly Practices only
  - None

## Key Deadlines

CQRS declarations for payment in the same month	9 <sup>th</sup> of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a>
Submission of DSQS paperwork	by Friday 20 April 2018	Via email to <a href="mailto:England.pharmacysouthwest@nhs.net">England.pharmacysouthwest@nhs.net</a>
Return completed 2018-19 Enhanced Services (including Extended Hours) form	by Friday 27 April 2018	Via Enhanced Services sign up form for 2018/19
Return of the Data Sharing Agreement for South West CHIS	For Devon Practices by end of March 2018  For all other South West Practices by end of April 2018	Via post to Health Intelligence, Saxon House, Moston Road, Sandbach, Cheshire, CW11 3HL OR email: <a href="mailto:supportdesk@health-intelligence.com">supportdesk@health-intelligence.com</a>
2017/18 NHS complaints data return	8 May 2018 and 8 June 2018	Via PCSE website

## • Items for all Practices

### Changes in legislation enable advanced paramedics to prescribe

A change in legislation means advanced paramedics are now able to prescribe, bringing huge benefits to patients and the NHS: <http://www.networks.nhs.uk/networks/news/changes-in-legislation-enable-advanced-paramedics-to-prescribe>

### Sustainable improvement change model

NHS England's sustainable improvement team has published an updated and enhanced version of the change model: <http://www.networks.nhs.uk/networks/news/sustainable-improvement-change-model>

### Consultation on the regulation of nursing associates

This consultation seeks views on NMC proposals for regulating the new nursing associate role created to bridge the gap between health care assistants and registered nurses in England: <http://www.networks.nhs.uk/networks/news/consultation-on-the-regulation-of-nursing-associates>

## **2018/19 QOF Framework and Audit Requirements**

On the 20 March 2018, NHS Employers and the British Medical Association's General Practitioner Committee (GPC) agreed a number of changes to Quality and Outcomes Framework (QOF) effective from 1 April 2018. These changes apply in England only.

The key changes are:

- The average practice list size (CPI) had risen from 7,732 as at 1 January 2017 to 8,096 at 1 January 2018.
- The value of a QOF point will increase by £8.06 or 4.7 per cent from £171.20 in 2017/18 to £179.26 in 2018/19.
- QOF indicators continue unchanged with the exception of a minor change to the clinical codes that make up the register for learning disabilities. As such, the indicator ID had changed from LD003 to LD004. See QOF FAQs for further details.
- No changes to thresholds for 2018/19.

Although no indicators have been retired for this year, it is expected that practices will continue to undertake work as clinically appropriate in relation to those indicators no longer in QOF (INLIQ). From 1 April 2017, it was a contractual requirement for practices to facilitate data collection on these indicators.

Periodically, NHS England will collect anonymised data from practices' clinical systems which will provide statistical information, be processed for audit and publication and will help inform commissioners and practices. It is not intended for performance management purposes.

Further information is available at: <http://www.nhsemployers.org/your-workforce/primary-care-contacts/general-medical-services/quality-and-outcomes-framework/changes-to-qof-2018-19>

## **NHS England South West, April 2018 Controlled Drugs Newsletter**

The Controlled Drugs team have produced a newsletter (attached) with the aim of sharing much of the learning from some of our most commonly reported controlled drugs incidents, most of which are reported by community pharmacies. The newsletter will be of particular interest to dispensing practices, and to those undertaking substance misuse prescribing.

We would like to support all staff to be open about mistakes to allow valuable lessons to be learnt so that the same errors can be prevented from being repeated.

Please remember that you should report any incidents involving controlled drugs to the NHS England Controlled Drugs Accountable Officer. Please do this via the online reporting system [www.cdreporting.co.uk](http://www.cdreporting.co.uk). It would be much appreciated if all relevant staff could be made aware of this reporting system and to let them know that they should not hesitate to contact us if they have any concerns about the misuse of controlled drugs, or if there has been an incident involving controlled drugs. We can share the learning with others, or take action as appropriate to prevent further incidents or harm.

We are especially pleased to see a recent increase in the number of incidents reported by general practice – thank you.

We look forward to hearing from you or your colleagues. The team can always be contacted at [england.southwestcontrolleddrugs@nhs.net](mailto:england.southwestcontrolleddrugs@nhs.net), or by telephone for advice.

### **PCSE Screening Bulletin**

Please see the attached PCSE Screening Bulletin.

### **International GP Recruitment Programme National Guide**

NHS England has published details about the international GP recruitment programme setting out the benefits of living and working as a GP in England, who is eligible for the programme, and the process for applying: <https://www.england.nhs.uk/publication/international-gp-recruitment-programme-national-guide/>

### **Reminder – Diabetic Eye Screening Programme Procurement – Stakeholder & Service user surveys are now live**

The stakeholder survey attached closes on 27<sup>th</sup> April – Please have your say as a key stakeholder to help inform the geography and specification upon which future services are procured.

A separate service user survey has been launched to gather patients views. The service user survey can be found at: <https://surveys.phe.org.uk/TakeSurvey.aspx?SurveyID=l8KH38201> and runs through until 13th May 2018. Please help us gather the views of as many service users as possible to ensure the services procured help match their needs.

### **Message for all Dispensing Practices Participating in the 2017/2018 Dispensary Services Quality Scheme**

We have arranged for payments to be made to all practices who have participated in the 2017/2018 Dispensary Services Quality Scheme (DSQS). As the assessment process is not yet complete this will be an 'on account' payment, and subject to recovery later if a practice is assessed as not adequately meeting the requirements of the DSQS.

Please remember that all the requirements of DSQS need to be met for the practice to qualify for payment. Failure to satisfactorily complete any element, including not undertaking enough DRUMs (even by only one or two) or not submitting the DSQS paperwork by the deadline of **Friday 20<sup>th</sup> April**, could result in the practice not receiving any payment.

If you have any queries regarding DSQS please email [england.pharmacysouthwest@nhs.net](mailto:england.pharmacysouthwest@nhs.net).

### **2018-19 Enhanced Services (Including Extended Hours)**

**We would like to thank all the practices that have returned their sign-Up form for the prompt response, it is much appreciated.**

Please find attached the Enhanced Services sign up form for 2018/19 –  
To sign-up to provide both Primary Medical Care and Public Health Directed Enhanced Services commissioned by NHS England for the 2018/19 contract year please complete and follow the directions on the form. (The form has been designed to be filled in and returned via email electronically and in excel format)

The form is in excel format and has been automated as much as possible-

- Select your practice code from the drop down list this will populate the other boxes
- Select your choice from the drop down lists in the offered boxes
- Annotate your name at the bottom of the form
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form

We have also added hyperlinks on the offers which will take you to the service specifications and additional information for your convenience.

Please return your completed form to us no later than Friday 27 April 2018.

Once we have received your forms we will then be able to produce a contract variation to formally confirm the Enhanced Services you are providing for NHS England.

### **2018-19 Extended Hours (Enhanced Services)**

If the practice has signed up to provide Extended Hours Enhanced service for 2018-19, please fill in the attached 2018-19 Extended Hours Form. This form will let us know how and when the practice will provide these extended hours. (The form has been designed to be filled in and returned via email electronically and in excel format)

- Select your practice code from the drop down list this will populate the other boxes
- Inform us if you are working collectively in a group of practices delivering your combined hours.

Type in the boxes -

- The times the practice will be offering using the specified format
- Inform us which clinicians will be offering appointments using the specified format
- Type of appointments the practice will be offering using the drop down selection
- How did you determine when sessions should be held
- How the practice lets patients know about extended hours provision
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form

Please return your completed form to us no later than Friday 27 April 2018.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

**GP Receptionist Immunisation and Screening Training - South Gloucestershire and Bristol dates**

The Screening & Immunisation Team is delivering 'GP Receptionist Immunisation and Screening Training'. The training is designed for receptionists and admin staff working in GP practice.

**Please use the links below to register on Eventbrite for the training dates in Bristol and South Gloucestershire.** This training is free and sessions will run from 10am-12pm (please arrive for 9.45am).

**The training aims to maximise the role of receptionist/admin staff in increasing uptake of routine immunisation and cancer screening**

By the end of the training participants will:

- Be familiar with the childhood and adult immunisation schedule
- Be familiar with the cancer screening programmes
- Understand and feel more confident in their role in relation to maximising patient access to these programmes
- Be more confident communicating messages about immunisation and cancer screening
- Have increased understanding of the importance of the data flow that underpins these programmes

The dates for training in Bristol and South Gloucestershire are:

Date	Location	Website for registering
Tuesday 1 <sup>st</sup> May 2018, 10am-12pm	Banjo Island Community & Sports Association, BS30 8EB	<a href="https://tinyurl.com/y85nwmw9">https://tinyurl.com/y85nwmw9</a>
Thursday 10 <sup>th</sup> May 2018, 10am-12pm	Room 4, The Parade, Coniston Road, Patchway, South Gloucestershire, BS34 5LP	<a href="https://tinyurl.com/y7b84g6f">https://tinyurl.com/y7b84g6f</a>
Friday 18 <sup>th</sup> May 2018, 10am-12pm	East Trees Health Centre, Fishponds Road, Eastville, BS5 6SA	<a href="https://tinyurl.com/yd8cm435">https://tinyurl.com/yd8cm435</a>
Thursday 31 <sup>st</sup> May 2018, 10am-12pm	The Withywood Centre, Queens Road, Bristol, BS13 8QA	<a href="https://tinyurl.com/y94vaoto">https://tinyurl.com/y94vaoto</a>

**Please use the links above to register via Eventbrite for the training session you wish to attend.**

Places will be allocated on a first come first served basis as venues are limited in size.

Thank you, and we look forward to seeing you soon.

Public Health England's South West Screening & Immunisation Team

[england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

- **Items for North, East and West Devon Practices only**

None

- **Items for South Devon and Torbay Practices only - CCG Delegation Light**

None

- **Items for Cornwall and Isles of Scilly Practices only**

None