About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 371 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:
https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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**Key Deadlines**

<table>
<thead>
<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9(^{th}) of each month</th>
<th>Via CQRS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>Return completed 2018-19 Enhanced Services (including Extended Hours) form</td>
<td>by Friday 27 April 2018</td>
<td>Via Enhanced Services sign up form for 2018/19</td>
</tr>
<tr>
<td>Return of the Data Sharing Agreement for South West CHIS</td>
<td>For Devon Practices by end of March 2018 For all other South West Practices by end of April 2018</td>
<td>Via post to Health Intelligence, Saxon House, Moston Road, Sandbach, Cheshire, CW11 3HL OR email: <a href="mailto:supportdesk@health-intelligence.com">supportdesk@health-intelligence.com</a></td>
</tr>
<tr>
<td>2017/18 NHS complaints data return</td>
<td>8 May 2018 and 8 June 2018</td>
<td>Via PCSE website</td>
</tr>
</tbody>
</table>

- **Items for all Practices**

2018-19 Enhanced Services (Including Extended Hours)

We would like to thank all the practices that have returned their sign-up form for the prompt response, it is much appreciated.

Please find attached the Enhanced Services sign up form for 2018/19 –

To sign-up to provide both Primary Medical Care and Public Health Directed Enhanced Services commissioned by NHS England for the 2018/19 contract year please complete and follow the directions on the form. (The form has been designed to be filled in and retuned via email electronically and in excel format)

The form is in excel format and has been automated as much as possible-
- Select your practice code from the drop down list this will populate the other boxes
- Select your choice from the drop down lists in the offered boxes
- Annotate your name at the bottom of the form
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form
We have also added hyperlinks on the offers which will take you to the service specifications and additional information for your convenience.

Please return your completed form to us no later than Friday 27 April 2018.
Once we have received your forms we will then be able to produce a contract variation to formally confirm the Enhanced Services you are providing for NHS England.

**2018-19 Extended Hours (Enhanced Services)**

If the practice has signed up to provide Extended Hours Enhanced service for 2018-19, please fill in the attached 2018-19 Extended Hours Form. This form will let us know how and when the practice will provide these extended hours. (The form has been designed to be filled in and returned via email electronically and in excel format)

- Select your practice code from the drop down list this will populate the other boxes
- Inform us if you are working collectively in a group of practices delivering your combined hours.

Type in the boxes -

- The times the practice will be offering using the specified format
- Inform us which clinicians will be offering appointments using the specified format
- Type of appointments the practice will be offering using the drop down selection
- How did you determine when sessions should be held
- How the practice lets patients know about extended hours provision
- Click on our email address link, this will launch an email with your Practice code automatically in the subject, you can then attach your completed form

**Please return your completed form to us no later than Friday 27 April 2018.**

**Child Health Information Services are Changing**

NHS England has commissioned the formation of the new South West Child Health Information Service (SW CHIS), which will combine the five current Child Health Information Services. The South West CHIS footprint will commence on the 1\textsuperscript{st} April 2018 covering most of Devon and will be extended to the rest of the area (Cornwall, Somerset, North Somerset, Bristol and South Gloucestershire) on the 1st July 2018. The service is being provided by Health Intelligence Ltd who already provides the North West London CHIS and South East London CHIS. Please see the attached document which provides updated contact details for the new service.

**Reminder to submit claims for target payments for childhood vaccinations & immunisations for the period 1 January to 31 March**

Practices are reminded that they should log onto Open Exeter to submit claims for target payments for childhood vaccinations & immunisations for the period 1 January to 31 March, before 30 April. Please check the PCS England website for details.

[https://pcse.england.nhs.uk/help/gp-payments/childhood-immunisations/?keyword=What+is+the+procedure+for+claiming+childhood+immunisation+payments%3f](https://pcse.england.nhs.uk/help/gp-payments/childhood-immunisations/?keyword=What+is+the+procedure+for+claiming+childhood+immunisation+payments%3f)

Even if immunisation data is uploaded by child health in your area, individual practices must log on and ‘submit’ for the payment to be authorised.
Important Reminder – Diabetic Eye Screening Programme Procurement – Stakeholder Survey for those delivering aspects of the screening pathway / care for diabetic patients **CLOSES TODAY**
Please be aware that the Stakeholder survey closes today. Please have your say as a key stakeholder to help inform the geography and specification upon which future services are procured. Please find attached the relevant forms.

A separate service user survey has been launched to gather patient’s views. The service user survey can be found at: [https://surveys.phe.org.uk/TakeSurvey.aspx?SurveyID=l8KH38201](https://surveys.phe.org.uk/TakeSurvey.aspx?SurveyID=l8KH38201) and runs through until 13th May 2018. Please help us gather the views of as many service users as possible to ensure the services procured help match their needs.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

**Bristol, North Somerset and South Gloucestershire Practice – Revised Claim Deadlines**
Please note that the deadlines for the submission of the Enhanced Services Monitoring, Rent Reimbursement, Water Reimbursement and Rates Reimbursement forms has been brought forward by a few days these are annotated on the claim forms attached. This is because, although the responsibility for the collation of this information has not yet transitioned to the CCG and NHS England continue to collate the information, the budgets have transferred to the CCG, and the additional few days allows for the payment instructions to be sent to the CCG for checking and the CCG to then send the payment instructions to PCSE. The first deadline for monthly submissions in May has been affected by the Bank Holiday so this will be the 4 May 2018.

**2018-19 Extended Hours (Enhanced Services)**
The Q86 2018-19 claim forms have been attached, he forms have been modified with a dropdown box to find your practice name, this will then automatically populate your L Code and Locality, please note the new Locality Codes Q85 for South West (South) and Q86 for South West (North). The due dates for both monthly and quarterly submissions are at the bottom of the forms. Please use the email address link within the form, this will launch an email with your Practice code automatically in the subject, which you can then attach your completed form to.

**Circulation from Somerset Senior Coroner to all GP Practices**
The Senior Coroner for Somerset has issued a new attached Part A Letter for use by GPs in Somerset for immediate implementation. Please destroy all those in current use within West Somerset and replace with the attached document. GP Practice in East Somerset have to date not had a template form to use. By retaining the attached form within the practice, reporting of deaths to the Coroner will become easier for GP and Coroner’s Officer in the East of the County as the form will already be available at the Practice following discussion to agree cause of death. Current practice in West Somerset remains the same for the introduction of the replacement form.
GP and Practice Managers are also invited to note the direct line contact numbers for the Coroner’s Officers.

- **Items for North, East and West Devon Practices only**

**2018-19 Extended Hours (Enhanced Services)**
Please see attached the Q85 2018-19 claim forms for the Enhanced Services. The forms have been modified with a dropdown box to find your practice name, this will then automatically populate your L Code and Locality, please note the new Locality Codes Q85 for South West (South) and Q86 for South West (North).
The due dates for both monthly and quarterly submissions are at the bottom of the form. Please use the email address link within the form, this will launch an email with your Practice code automatically in the subject, which you can then attach your completed form to.

**Diabetes schemes for people at highest risk**
Two programmes enabling GPs to refer some people at highest risk of developing diabetes will be launched this month. The two schemes are provided by Living Well, Taking Control, a Devon-based health and wellbeing charity.
The schemes will offer eligible people help to get their lifestyle back on track through a combination of diet and exercise, including learning about nutrition, cooking and positive mental health empowering them to take control of their health, make positive changes, feel better and avoid developing Type 2 diabetes.
The National Diabetes Prevention Programme is one of the schemes. It consists of a 9-12 month programme delivering 16 hours of contact time through a minimum of 13 group sessions. This scheme starts in Plymouth before being rolled out across Torbay, Exeter and the rest of Devon.
In addition, a 24-month Healthier Devon scheme will be available to people at the highest risk of developing type 2 diabetes and associated long-term illnesses. This longer programme, commissioned through the Public Health team at Devon County Council, is partly funded through the Big Lottery Fund Commissioning Better Outcomes scheme. The programme will include education, healthy eating, and physical activity, to encourage improved positive mental health and wellbeing, as well as better physical health, for patients in the Devon County Council area.

Eligibility criteria for both schemes are:
- HbA1c reading of 45-47 mmol/mol taken in the last six months
- A BMI of 25 or above
- Aged 18 years and over
- Not pregnant
GP will be contacted with a go-live date by Living Well, Taking Control in the coming weeks.

Further information:
For NDPP – Nicola Gurr, Diabetes STP Programme Lead, NEW Devon CCG, 01752 398897, Email: nicola.gurr@nhs.net
Virgin Care to provide school immunisation services to primary and secondary school aged children across Devon

Further to our announcement in early December, we have now entered into a contract with Virgin Care to provide school immunisation services to primary and secondary school aged children across Devon.

Virgin Care will provide the seasonal influenza immunisation programme to children in primary school, and the HPV, MenACWY, and Td/IPV programmes in secondary schools. The services will also be offered to those educated at home or not regularly attending school. Virgin Care will be contacting schools in the near future to begin to make arrangements for immunisation programmes starting from September 2018.

Until the end of May, Livewell and Torbay school health nurses are continuing to offer some immunisation clinics in secondary schools for girls in year 8 and all young people in year 9, in Plymouth and Torbay respectively.

We are working closely with Virgin Care during the mobilisation of this new contract to ensure a smooth transition to the new services and the delivery of high quality immunisation services for children in Devon.

Please find enclosed a letter from Virgin Care containing further information.

If you have any queries please contact Virgin as per the letter or NHS England via phcontractssouthwest@nhs.net

• Items for South Devon and Torbay Practices only - CCG Delegation Light

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Further information:
For NDPP – Nicola Gurr, Diabetes STP Programme Lead, NEW Devon CCG, 01752 398897, Email: nicola.gurr@nhs.net
For Healthier Devon – Patsy Temple, Public Health Specialist, 01392 386411, Email: patsy.temple@devon.gov.uk

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