

GP Bulletin

Date 1 June 2018 / Issue 266

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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 - None

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to england.primarycaremedical@nhs.net
2017/18 KO41b complaints data return	8 June 2018	Via Primary Care Web Tool

- **Items for all Practices**

Provision of immunisation for school aged children

New providers of immunisation services for school aged children are in place from 1 June for Devon, including Plymouth and Torbay, Somerset and, for childhood flu only, BNSSG.

The new school immunisation providers are in the process of establishing their admin teams and new office arrangements. We will circulate contact details before September, in the meantime please do not hesitate to contact england.swscreeningandimms@nhs.net if you have any queries.

Please see attachment for further details

Child Health Information Services are changing – PLEASE NOTE NEW TRANSFER DATE FOR CORNWALL

NHS England has commissioned the formation of the new South West Child Health Information Service (SW CHIS), which will combine five Child Health Information Services, in a phased transition. The new service is being provided by Health Intelligence Ltd who already provide the North West London CHIS and South East London CHIS. The new service covering most of Devon commenced on 1st April. Torbay will migrate across fully on 1st July, until that time the immunisation aspects of the service will continue to be managed by Torbay and South Devon NHS Foundation Trust. Bristol, North Somerset, Somerset and South Gloucestershire will also transfer to Health Intelligence on 1st July.

Due to unforeseen complexities in transferring data from 'RIO' to 'CarePlus', all organisations involved in the Cornwall CHIS data migration have agreed to extend the deadline for final data transfer. The new 'Go Live' date is now set for 1st August 2018, giving all parties extra time to test and format the CHIS and reference data. Any organisation that provides data to the CHIS for Cornwall and Isles of Scilly should continue to use the current contact details until Friday 27th July. New Births, Bloodspot results, NIPE, Hearing Screening results and all immunisations should continue to go to the team at Pendragon House up until the 27th. We will be contacting all data providers about where

to send data from Saturday 28th July onwards, please see the attached flyer for updated general contact information.

Adjuvant trivalent flu vaccine delivery for the over 65s and planning flu clinics

As outlined in the most recent communication from NHS England, all GP practices and pharmacies which have successfully placed orders, will receive some of their FLUAD® order in September with further deliveries in October and the first half of November. Seqirus have suggested a delivery schedule.

Please see attachment for further details

Cervical Screening Awareness Week - 11-17th June

The screening and Immunisation team would like to make you aware of the Cervical Screening Awareness Week, which runs from 11-17th June and is led by Jo's Cervical Cancer Trust. During June you may see an increase in requests for appointments or information on cervical screening.

The campaign aims this year are to ensure:

- Every woman understands why the test is important
- Every eligible woman is able to attend for screening
- Action is taken to ensure that the test is as accessible as possible

For more information on increasing attendance for cervical screening:
<https://www.jostrust.org.uk/increasing-screening-attendance>

If you would like any further information from the screening and immunisation team please send an email to england.swscreeningandimms@nhs.net

Staff Vaccination Briefing May 2018

As you may know we have seen an increase in measles circulation within the UK in 2018 (<https://www.gov.uk/government/news/measles-outbreaks-across-england>)

It is particularly important that all staff within GP practices that have direct contact with patients, including reception staff, should be up to date with their routine immunisations.

Immunising healthcare staff is necessary in order to:

- protect the staff member and their family
- protect patients and service users, in particular vulnerable and immunosuppressed individuals
- protect other healthcare staff
- allow for the efficient running of services without disruption

Within the measles PHE guidance it is worth noting that:

Health care workers (HCWs) who are exposed to a confirmed or likely case and do not have satisfactory evidence of protection should be excluded from work from the 5th day

after the first exposure to 21 days after the final exposure' page 33.
(<https://www.gov.uk/government/publications/national-measles-guidelines>)

Satisfactory evidence is either documented evidence of two doses of MMR vaccination or documented measles immunity.

Technical Requirements and Guidance and Audit Requirements Documents for 2018/19

NHS Employers, on behalf of NHS England and the BMA's General Practitioners Committee (GPC) have published guidance and audit requirements to support commissioners and practices. On the NHS Employers website the following documents are now available -

- Vaccination and Immunisation Programmes 2018/19 – Guidance and Audit Requirements (the link is towards the bottom of the page, below the service specifications)
- 2018/19 Technical Requirements for GMS Contract Changes (on the right-hand side of the page under 'Related Links')

The General Practice Transformation Champions Event

Book now for the fourth bi-annual General Practice Transformation Champions conference, on the 18 September in central London at the Novotel Hotel Hammersmith London.

A packed day of practical insights into how practices and networks around England are sustaining and transforming general practice.

Hear from the frontline of innovation in releasing time, improving access and working at scale. Talk with successful leaders about the practicalities, successes and pitfalls. You will leave inspired, informed and equipped to make faster progress in your own work.

Places are free but going fast – book today!

This is an essential day for senior GPs and practice managers, and primary care leads supporting transformation and the General Practice Forward View.

Comments from previous attendees:

- “The most worthwhile day I've spent out of the practice”
- “Not just interesting – useful”
- “Inspiring and practical”
- “When's the next one?”

Please share this information with colleagues who you think may be interested.

Please see the registration link; <https://www.events.england.nhs.uk/events/the-general-practice-transformation-champions>

For further information, please contact: england.gpdevelopment@nhs.net

Important Action Required: K041b (Complaints) Mandatory Submission

Thank you to those Practices who have completed the K041b submission on the Primary Care Web Tool, however, there are a number of Practices who have yet to make their submission.

The collection period for 2017/18 runs between Tuesday 8 May and Friday 8 June 2018 (closing at 17:00). Please login to www.primarycare.nhs.uk, select 'K041b complaints' module where you will be able to complete your information return.

As you will be aware, the NHS has a statutory responsibility to collect service wide information on patient complaints so trends can be identified and we can demonstrate that the service is being responsive to patient feedback. It is a statutory and contractual requirement for primary care providers to declare brief details of complaints associated with their NHS care by submitting a K041b return.

This information monitors written complaints by service area and type received by the NHS each year. No personal information (information from which patients or others can be identified) is required.

Guidance notes for completing the return has been made available on the NHS Digital website: <https://digital.nhs.uk/data-and-information/data-collections-and-data-sets/data-collections/general-practice-including-dental-complaints-collection-ko41b>

Should you have any queries relating to the categorisation of complaints you have received during the year, please contact NHS Digital at enquiries@nhsdigital.nhs.uk

If you are a new practice manager or senior partner and require Primary Care Web Tool access, please ensure you have registered to use the primary care website <https://www.primarycare.nhs.uk/register.aspx> and contact us to request relevant access by emailing england.primarycaremedical@nhs.net

For any queries related to using the primary care website please contact: info.primarycareweb@nhs.net

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for North, East and West Devon Practices only**

GP, GP Pharmacist and Nurse, Clinical Update Course by RedWhale

Date of Event: Saturday 30th June 2018, Arrival 9AM (Course 9:30AM to 5PM)

Event venue: The Copthorne Hotel, Armada Way, Plymouth PL1 1AR

Who is the course for?

This course is aimed at all primary care clinical staff who work in the NEW Devon Western CCG area and South Devon & Torbay CCG area who want to expand their Long Term disease and therapeutics knowledge. The event is also aimed at building relationships with community pharmacist attendees.

Please find flyer attached

- **Items for South Devon and Torbay Practices only - CCG**

GP, GP Pharmacist and Nurse, Clinical Update Course by RedWhale

As above

- **Items for Cornwall and Isles of Scilly Practices only**

None