

Primary Care Appeals service

NHS Resolution is responsible for ensuring the prompt and fair resolution of appeals and disputes between primary care contractors and NHS England. Primary care contractors include GPs, dentists, opticians and pharmacists.

This work is handled by our Primary Care Appeals service including:

- Determining appeals against decisions in accordance with the NHS (Pharmaceutical & Local Pharmaceutical Services) Regulations 2013 concerning the provision of NHS pharmaceutical services. Such appeals generally relate to the proposed opening of a new pharmacy, relocation of an existing pharmacy, or the provision of dispensing services by GPs;
- Resolving contractual disputes between primary care contractors and NHS England;
- Managing disputes over the assessment of GP Registrars' allowances under relevant Directions;
- Handling other occasional appeals and applications under various regulations governing primary care.

Contract dispute decisions are available on our website:
<http://www.nhs.uk/FHSAU>

With regard to the National Performers Lists:

- We maintain a database of primary care contractors who have had restrictions placed upon their inclusion on Performers Lists
- We provide information to NHS England against the restrictions database.

Contact us: 0113 866 5500
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