

# GP Bulletin

Date 27 July 2018 / Issue 274

## About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

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## Key Deadlines

CQRS declarations for payment in the same month	9 <sup>th</sup> of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a>

## • Items for all Practices

### Message from HM Coroner Mr Andrew Cox

An inquest was held recently about a man who died of a drugs overdose of prescription drugs. The coroner raised the issue that the GPs involved had limited time to consult with the patient and this could be addressed by instituting a triage system. The observation was made that patients with complex problems and especially those with psychiatric conditions will need a longer consultation.

Mr Cox issued a Regulation 28 letter which requires NHS England to take action on the matter.

Clearly the option for a GP triage system is a matter for individual practices to consider but this does raise the important issue of how complex patients can be appropriately managed in a primary care setting in the context of the current primary care pressures. This matter has been escalated to Dr Arvind Madan (NHS England's Director of Primary Care) for further discussion.

### 2019/19 Quality and Outcomes Framework (QOF) Guidance and Audit Requirements

NHS Employers, on behalf of NHS England and the BMA's General Practitioners Committee (GPC), has published the 2018/19 GMS guidance and audit requirements to support changes to QOF for 2018/19. This guidance is available to download from the NHS Employers website. <http://www.nhsemployers.org/QOF201819>

### CQRS Technical Issues

We have been advised by the CQRS team that some technical issues have been identified that are affecting automated data extractions and the review and declaration of achievement for the following services:

- Men ACWY 2018/19
- Learning Disabilities Health Check 2018/19
- GMS PMS Core Contract 2018/19
- Shingles Routine 2018/19
- Shingles Catch Up 2018/19

- Pertussis 2018/19

CQRS are currently investigating and will provide further details and/or next steps, when available.

### **Vaccinations in maternity - information for general practice**

Please find attached updated information on the roles of midwifery services and GP practices in relation to pertussis and influenza vaccination for pregnant women. For more information contact [england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

Please note that providers in all of our areas are now commissioned to offer this service. If you have queries related to individual patients in BNSSG please note the following contact details:

Southmead: 0117 414 6929 (ask to speak to the vaccination nurse)

St. Michael's: 0117 342 5295

Weston: not yet started, information to follow.

### **Addressing inequalities in access to general practice**

NHS England is pleased to host an [animation](#) developed by the University of East Anglia that aims to support CCGs in addressing inequalities in access to general practice services. The animation aims to demonstrate the patient pathway to general practice services, where inequalities in access may be experienced, and some practice solutions to address this. For queries contact [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

### **Date for next NHS England Job Fair – Friday 12th October**

Following on from the success of the job fair held on Friday 29<sup>th</sup> June at the Crowne Plaza Hotel in Plymouth, we are planning to run a similar event on **Friday 12<sup>th</sup> October 2018**. We hope to include many stakeholders again, so that there is a wide range of information available in one place for GP's who visit, as there was positive feedback about that from the last event.

More information will follow to confirm times and venue. Please put this date in your diary if you would like to be involved.

For further information please contact Linda Morgan: [lmorgan@nhs.net](mailto:lmorgan@nhs.net) 01138 248786

### **EMIS Practices – Report for the PCV Hib/MenC CQRS (manual entry) Service – Action Required**

We have been advised that the EMIS Web report for the PCV Hib/MenC CQRS (manual entry) Service is incorrect. This issue only affect EMIS Practices, and only the PCV Hib/MenC Service.

The reporting error is caused by the searches in EMIS Web not including a date range and therefore currently the results include all patients vaccinated, and not just the patients vaccinated with the reporting quarter for PCV Hib/MenC. This issue has been reported to the EMIS Clinical Implementation Service (CIS) team for resolution and we will keep you updated.

In the meantime, please can EMIS Practices:

- check the PCV Hib/MenC submissions on CQRS for 2017-18 and 2018-19 to ensure that each submission is for the patients vaccinated in that quarter only. The Annual Summary Report is an easy way to view the submissions made each year. If

you identify an issue, please email the generic account

[england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

- if using the EMIS report, please check to ensure only patients vaccination in the appropriate reporting period are claimed on CQRS

## **Implementing the 2018/19 GP contract: changes to PMS and APMS contracts**

This document sets out the approach to the funding changes that NHS England will apply to Personal Medical Services (PMS) and Alternative Provider Medical Services (APMS) contracts.

<https://www.england.nhs.uk/publication/implementing-the-2018-19-gp-contract-changes-to-personal-medical-services-and-alternative-provider-medical-services-contracts/>

## **August Bank Holiday Pharmacy Hours BNSSSG**

We are pleased to attach the **FINAL rotas for the August Bank Holiday Monday 2018**. NHS Choices pages have been cross referenced to ensure the entries reflect the opening & closing times as stated within these sheets.

Draft versions of these rotas were circulated on 19<sup>th</sup> June for your review and in order to advise us of any changes.

Many thanks to those pharmacies who reviewed as requested and submitted any changes. **We are now unable to accept any further amendments unless there are exceptional circumstances.**

### **Action for Pharmacies:**

- Please display the appropriate sheet, attached, for your area ensuring that if your pharmacy has shutters at the windows for example, that the opening hours sheet is clearly visible
- Please remember to make arrangements for all 'daily pick up' patients and ensure that the prescriber is aware of your opening hours.

These **final rotas**, attached, will shortly be available on our web site [HERE](#) along with those for Devon, Cornwall & Isles of Scilly.

## **• Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

### **Child Health Information Services are Changing**

The new service in Devon and Bristol, North Somerset, Somerset and South Gloucestershire (BNSSG) is now live. Please see the attached contact details flyer. In particular a lot of post for the BNSSSG service is still being sent to Mallard Court, all BNSSSG CHIS staff have now moved to The Exchange, Express Park, Bridgwater, TA6 4RN. All GP immunisations for BNSSSG should be sent by email to:

[hil.bnsssg.swchis@nhs.net](mailto:hil.bnsssg.swchis@nhs.net) Please do not send any post to the old address at Mallard Court. Please see attached flyer for contact information.

- **Items for North, East and West Devon Practices Only**  
See new On Call Number issue below
- **Items for South Devon and Torbay CCG, and Eastern locality of NEW Devon CCG- CCG Delegation Light**  
See new On Call Number issue below
- **Items for Cornwall and Isles of Scilly Practices only**

## **NEW ON CALL NUMBER FOR NHS ENGLAND COVERING DEVON, CORNWALL, ISLES OF SCILLY AND DORSET**

As part of our ongoing work to integrate the NHS England South West on-call arrangements we are moving to a single number for contact with NHS England's on Call managers covering Devon, Dorset, Cornwall and the Isles of Scilly. As of 0900 on the 31st July this single number will be:

0303 033 5533

This number will connect you with an automated system that actively uses 'hunt groups' to find the duty on call. It will try numbers in turn to contact the manager. Therefore, please allow time for the system to connect to the manager, the usual call to connect time is 45 secs. The same system is already in operation over the rest of the South west foot print so may be familiar to some of you.

Primary Care Organisations

Please note that this number is for use outside of normal operational hours. In hours contact for Primary Care organisations remains unchanged and should be via their contract manager.

Could all agencies and partners please update their on call directories and hand books accordingly. For in hours you should contact us at [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net) or alternatively call us on 0113 825 5299

## **Child Health Information Services are Changing**

The final phase of the transfer for the Cornwall service is currently underway. The data migration will take place this weekend, when the Cornwall and Isles of Scilly data will be transferred to the new CHIS system 'CarePlus'. The old Cornwall CHIS system has now been shut down. Please do not send any data or information, including new births, to the old Cornwall CHIS office at Pendragon House. For New Births, Bloodspot results, NIPE, Hearing Screening results and all immunisations, please use the new address: Health and Wellbeing Centre, Truro, TR1 3FF. Email: [hil.dcios.swchis@nhs.net](mailto:hil.dcios.swchis@nhs.net) and telephone: 01872 888492. The new office will be open on Wednesday 1st August. The e-mail address above is already in use, but if you have an urgent enquiry and need to speak to someone in the CHIS team on the 30th or 31st of July please call the Plymouth office 01752 545942.

In Cornwall, following the transfer of the Child Health Service in Cornwall to Health Intelligence on 1 August 2018 there will be some changes in the way practices receive immunisation schedules. These will now be sent to you via your nhs.net account on a

weekly basis. The e-mail will include two versions of the schedule, one being a word document which is similar to the paper copy you are now receiving, the other being a csv copy of the schedule. You are welcome to complete and return either version to us to enable us to update our records. If you are a practice in Cornwall, and you have not already done so, please advise [helen.finnie@nhs.net](mailto:helen.finnie@nhs.net) of the e-mail address which you would like the immunisation schedules to be sent to. Please see attached flyer for contact information.