

# GP Bulletin

Date 3 August 2018 / Issue 275

## About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: [england.primarycaremedical@nhs.net](mailto:england.primarycaremedical@nhs.net)

## Contents

- Key Deadlines
- Items for all Practices
  - Gateway ref 08188: For information and cascade - flu vaccinations for 2018 and planning flu clinics
  - Readiness for the 2018/19 flu season – still time to have your say
  - School Age Immunisation Pathways
  - Website addresses primary care needs of migrants
  - South West PAN-STP Urgent & Emergency Care Workforce Programme
  - SWAHSN Quality Improvement Partner Panels (QuIPPs)
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices Only
  - None
- Items for North, East and West Devon Practices Only
  - Language Line Solutions – Telephone Interpretation Update for Devon and Cornwall
- Items for South Devon and Torbay CCG – CCG Delegation Light
  - None
- Items for Cornwall and Isles of Scilly Practices only
  - None

## Key Deadlines

Readiness for the 2018/19 flu season survey	Before Friday 10 <sup>th</sup> August	<a href="https://surveys.phe.org.uk">https://surveys.phe.org.uk</a>
CQRS declarations for payment in the same month	9 <sup>th</sup> of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a>

### • Items for all Practices

#### **Gateway ref 08188: For information and cascade - flu vaccinations for 2018 and planning flu clinics**

Following advice from Public Health England (PHE) issued last year, NHS England wrote to general practices and community pharmacies on 5 February 2018 to recommend the use of adjuvanted trivalent flu vaccine (aTIV) for those aged 65 years and over in the coming flu season (<https://www.england.nhs.uk/wp-content/uploads/2018/02/vaccine-ordering-18-19-influenza-season-gp-pharm.pdf>).

We are writing to remind you of the clinical recommendations around the most effective flu vaccine for patients for the 2018/19 flu vaccination programme. We have provided guidance and support to help you and your teams implement these requirements.

To manage aTIV vaccine supply across the UK, Seqirus have planned deliveries to UK customers in three phases between September and November this year; this is equally relevant to GPs and community pharmacies. Further information is included in the attached letter.

Enclosed is some guidance and FAQs which have been developed by NHS England and PHE with the support of the British Medical Association (BMA) and the Pharmaceutical Services Negotiating Committee (PSNC). This will help you in planning delivery of your flu vaccination programme, prioritising which patients to vaccinate first on clinical grounds and addressing questions from your patients.

If you need any further advice or have any queries please contact the PH Commissioning team ([england.phs7apmo@nhs.net](mailto:england.phs7apmo@nhs.net)).

#### **Readiness for the 2018/19 flu season – still time to have your say**

Thank you to all the practices who have taken the time to fill in the survey around flu preparation for 2018/19. The survey is still open, so if you haven't done so already, please complete it **before Friday 10<sup>th</sup> August**. Link to the survey:

<https://surveys.phe.org.uk/TakeSurvey.aspx?SurveyID=I4KH8o763>

The PHE Screening & Immunisation Team will use the information you provide to help prepare for the coming flu season. Your answers will help to identify the support needed by practices for effective running of the flu programme and to ensure that vaccination uptake continues to improve in 2018/19.

This survey should take around 15 minutes to complete. The member of staff at your practice who has a lead role in flu or vaccinations would be best placed to complete this survey. If you have any queries please contact the PHE Screening & Immunisation team: [england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

Thank you.  
PHE South West Screening & Immunisation Team

### **School Age Immunisation Pathways**

The new School Age Immunisation Pathways are now available for the 2018/2019 academic year. They contain important information on the Flu vaccination programme for Reception to year 5 children and the secondary school age immunisation programme which includes, HPV, MenACWY and the teenage booster. There are up to date contacts details for the school age immunisation providers and the child health information service along with a number of links to helpful resources. Please ensure that all members of staff in your practice have access to this document (attached).

For any queries please contact the screening and immunisation team via email: [england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

### **Website addresses primary care needs of migrants**

The Health Foundation, a think tank, has funded the development of a website for people working in primary care who want to find out more about how to provide high-quality care for migrant patients.  
<https://migrant.health/>

### **South West PAN-STP Urgent & Emergency Care Workforce Programme**

Many Practices across the country are employing members of the wider Multi-Disciplinary Team (MDT) – mental health nurses, physiotherapists, Advanced Nurse Practitioners, pharmacists, and paramedics - to see patients with same day/urgent care needs; work traditionally undertaken by GPs. If your Practice is considering utilising any of these new roles, then this information, which has been added to the portal, is an invaluable resource to inform you how best to implement them, providing the detail and learning from the collection of 23 case studies and other intelligence gathered from across the country and professional bodies.

The paper provides evidence there is an increasing trend in the use of members of the wider MDT in primary care. It demonstrates there are many benefits: they are valued, adding capacity, and have the potential to provide cost-effective care as they work to care for patients face-to-face, on the telephone and in their own homes. Many respondents were so positive about these new roles they wanted to employ more. Practices and other

organisations reported that members of the wider MDT were recruited to help free-up GP time, make best use of their specialist skills, and help maximise value for money.

This has been added to the portal and is available for GPs to view if required.

## **SWAHSN Quality Improvement Partner Panels (QuIPPs)**

The South West Academic Health Science Network has launched a new project called [Quality Improvement Partner Panels](#) (QuIPPs). The purpose of QuIPPs is to provide a new way for the voice of the public to become involved in improvement projects.

QuIPPs members will provide support and advice to health and social care teams working on range of quality improvement (QI) projects across the region. These may be small improvements on wards, or in general practice and community settings, or on strategic planning for system-wide implementation.

Anybody can apply to be a member, and all shortlisted applicants will attend a four day training programme of QI training over the winter in order to become a QuIPPs member. [Attached is a short briefing note with some further details]

Applications are open now. More information can be found at [www.swahsn.com/quipps](http://www.swahsn.com/quipps) including details of how people can express an interest, the closing date and details of the training programme.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for North, East and West Devon Practices Only**  
**Language Line Solutions – Telephone Interpretation Update for Devon and Cornwall**

Language Line Solutions are currently experiencing a technological issue with their telephone line. You therefore may be facing longer-than-normal wait times for over-the-phone interpretation.

Customers began experiencing these intermittent delays at approximately 14.00 UK time on Wednesday.

The source of this issue is a challenge that our telecommunications partner has encountered. The problem that has resulted is unusually long waits for agents and interpreters for some callers. Our team is working diligently to resolve this issue.

We appreciate your continued patience and apologise for this inconvenience.

- **Items for South Devon and Torbay CCG - CCG Delegation Light**

None

- **Items for Cornwall and Isles of Scilly Practices only**

None