

GP Bulletin

Date 17 August 2018 / Issue 277

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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 - None

Key Deadlines

CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to england.primarycaremedical@nhs.net

- **Items for all Practices**

New On Call Number For NHS England Covering Devon, Cornwall, Isles Of Scilly And Dorset

As part of our on-going work to integrate the NHS England South West on-call arrangements we are moving to a single number for contact with NHS England's on Call managers covering Devon, Dorset, Cornwall and the Isles of Scilly. As of 0900 on the 31st July this single number will be: 0303 033 5533

This number will connect you with an automated system that actively uses 'hunt groups' to find the duty on call. It will try numbers in turn to contact the manager. Therefore, please allow time for the system to connect to the manager, the usual call to connect time is 45 seconds. The same system is already in operation over the rest of the South west foot print so may be familiar to some of you.

Primary Care Organisations

Please note that this number is for use outside of normal operational hours. In hours contact for Primary Care organisations remains unchanged and should be via their contract manager.

Could all agencies and partners please update their on call directories and hand books accordingly. For in hours you should contact us at england.primarycaremedical@nhs.net or alternatively call us on 0113 825 5299

Please ensure the out of hours number is not used during normal operational hours and not given out to members of the public. This is to ensure that you reach the right person at any time of the day or week so we are able to assist you.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices only**

None

- **Items for North, East and West Devon Practices Only**

None

- **Items for South Devon and Torbay CCG - CCG Delegation Light**

None

- **Items for Cornwall and Isles of Scilly Practices only**

None