

GP Bulletin

Date 28 September 2018 / Issue 283

About this bulletin

To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website:

<https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/>

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

Contents

- Key Deadlines
- Items for all Practices
 - Urgent: Extended Access Collection Deadline Today
 - Don't miss your chance to book! – Primary Care Network event Wed 17 October
 - Learning Disabilities Health Intelligence Network update on flu vaccinations
 - CQRS – QOF 'For Information Only' Data Extraction
 - CQRS: Pneumococcal Vaccination Service 2018-2019
 - FLU Campaign 2018
 - Parental and Sickness Leave Reimbursement Claims
 - Keeping Your Head Above Water: How NHS England can support GPs
- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices Only
 - Somerset Schools Flu Dates and Community Sessions
- Items for North, East and West Devon Practices Only
 - Devon school aged immunisations school flu dates
 - Make a difference for your patients with experience of domestic and sexual violence and abuse
 - National Diabetes Prevention Programmes - referral now available on e-Referrals for all practices in Devon
- Items for South Devon and Torbay CCG – CCG Delegation Light
 - Please see item above - National Diabetes Prevention Programmes - referral now available on e-Referrals for all practices in Devon
- Items for Cornwall and Isles of Scilly Practices only
 - School flu delivery dates & catch up clinics - FAO Cornwall GP's only

Key Deadlines

General Practice Extended Access Collection	TODAY - 28 th September	Via the Primary Care Web Tool
CQRS 2018/19 Service Offers Sign-up	ASAP	Via CQRS
CQRS declarations for payment in the same month	9 th of each month	Via CQRS
Maternity, paternity, parental or sickness absence	Last working day of each month	Via email to england.primarycaremedical@nhs.net

• Items for all Practices

Urgent: Extended Access Collection Deadline Today

Thank you to all practices that have already completed the bi-annual General Practice Extended Access Collection. There are, however, still a few practices who still need to submit and the **deadline is the close of play today, Friday 28th September 2018**. All GP Practices are required to make this mandatory submission through the [Primary Care Web Tool](#) and it is important to note that even if your Practice does not provide extended hours and/or Improved Access, you will still need make a 'nil return'. NHS England has published updated [guidance](#) to assist general practice with this.

There are two sets of questions, the first on extended access (hours) offered at your own Practice and should be completed by the Practice to reflect the local arrangements for extended hours provision that is available for your own patients only. The second set of questions are similar to the first, however, the questions are about the extended access provision (improved access) delivered by a group of Practices of which the Practice is a member.

If you are new and require access, please ensure you have registered to use the primary care website here <https://www.primarycare.nhs.uk/register.aspx> and contact your NHS England regional team to request relevant access by emailing england.primarycaremedical@nhs.net

For further questions about the collection itself, for example clarification of the survey questions please contact england.biannual@nhs.net. Please note that this mailbox is only to be used for enquiries specifically relating to the bi-annual extended access collection only, and should not be used for any other data collection.

Don't miss your chance to book! – Primary Care Network event Wednesday 17 October

To book a place <https://www.events.england.nhs.uk/events/developing-primary-care-networks-in-the-south-west>

The event will provide an opportunity to:

- Connect and share with other practices and networks across the 4 STPs to understand how working together can benefit practices, patients and staff.
- Hear from Professor Becky Malby, South Bank London University about Supporting Systems Change in Primary Care - Lessons from London's Primary Care Quality Academies
- Rotate through a choice of twelve tables for more in depth informal discussion about the topics (5 x 20 minute sessions) which interest you including different models of integrated team working, business modes for at scale working, skill mix and shared staffing, development needs etc
- Learn more about primary care networks from a national and regional perspective from Alex Moreton and Mark Cooke. Have an opportunity to explore the real or perceived barriers to development and to shape the support to help networks develop and how the funding is used

The NHS England South West – South event (Cornwall, Devon, Somerset and Dorset) will be held in collaboration with South West Academic Health Science Network on Wednesday 17 October at the Sandy Park Conference Centre in Exeter

<https://www.sandypark.co.uk/>

Learning Disabilities Health Intelligence Network update on flu vaccinations

This is an update from the Learning Disabilities Health Intelligence Network.

Anyone can [sign up](#) to receive gov.uk and Public Health England bulletins directly.

Flu vaccinations

- People with learning disabilities are more likely to become seriously ill or die if they get the flu
- The current mortality review into the deaths of people with a learning disabilities reported this year that 31% of deaths investigated had an underlying respiratory cause
- People with learning disabilities and those who care for them are entitled to a free flu vaccination

We are working to increase uptake of the flu vaccination for people with learning disabilities and those who care for them this winter. Any support you can offer to promote this message would be very valuable indeed.

Importantly, paid carers who are employed by a registered care provider are eligible for a free flu vaccination this year, as well as primary family carers. If carers have the vaccination this improves protection for the people they care for.

An [easy read information sheet](#) (aimed at people with learning disabilities and their carers) has been developed with the National Development Team for Inclusion explaining this. We hope this will give people the information they need to get their vaccination at either their GP surgery or pharmacy, and overcome any barriers to that happening. It is not yet well known enough that this group, and their carers, are eligible. An [easy read leaflet](#), suitable for GP surgeries, is available to order from PHE.

We have also published [guidance about flu vaccinations for people with learning disabilities](#), aimed largely at health and social care professionals.

Please forward this message on to your own networks. Keep in touch, and let us know if there are ways we can work together to improve uptake.

The recording of the [webinar](#) we recently held about flu immunisations and people with learning disabilities is available to view online

CQRS – QOF ‘For Information Only’ Data Extraction

We have been advised that due to technical issues the ‘for information only’ extraction of September data will not be available to view in CQRS from 19 October 2018. The link to the live collections timetable, which will be updated to reflect the change, can be found on the homepage of CQRS.

CQRS: Pneumococcal Vaccination Service 2018-2019

We have been advised that some clinical codes have been omitted from two ‘at risk’ clusters in the Pneumococcal Vaccination Service 2018-19. These clusters and codes are as follows:

- **CRDATRISK1_COD cluster –**
12295008 Bronchiectasis (disorder) and all under this hierarchy should be included
- **IMATRISK1_COD cluster –**
174776001 - Total splenectomy
234319005 - Splenectomy
91637004 - Myasthenia gravis
52967002 - Myelofibrosis
109992005 - Polycythaemia vera
370388006 - Patient immunocompromised
370391006 - Patient immunosuppressed
277466009 - Lymphoproliferative disorder
425333006 - Myeloproliferative disorder

It is believed that these codes may affect a small number of patients and the clusters will be updated for 2019-2020.

In the meantime, if you have any patients affected by these codes, that are not being picked up through other clusters/conditions, and you have vaccinated them, please do not declare the submission on CQRS and submit a data amendment request to england.primarycaremedical@nhs.net.

FLU Campaign 2018

As this year’s flu campaign commences we would like to thank practices that have alerted us of the problem that some practices are experiencing regarding patients inappropriately receiving the NHS flu vaccination from pharmacy.

For clarity we would like to inform practices when a patient requests a NHS flu jab from a pharmacy they are asked to complete a consent form which they have to sign declaring they meet the eligibility criteria which will allow them to access the service. We know on some occasions although patients have signed the declaration form the information they have relied upon is either incorrect or false.

We would like to advise you that any notification of occurrence will be followed up and details will be shared with NHS Counter Fraud services in order for them to take further action. Any problems you encounter can be reported via the generic pharmacy team mailbox which is england.southwestpharmacy@nhs.net.

If you would like to discuss this matter in more detail then please do not hesitate to contact us.

Parental and Sickness Leave Reimbursement Claims

Are you up to date with your reimbursement claims for any GPs in your Practice on parental or sick leave?

For any parental leave, an application, with the appropriate supporting information (detailed on the application form), should be submitted prior to the GP going on leave. For sickness absence, the application should be made as soon as you are aware that the GP will be on leave for longer than two weeks and the initial MED3 form should be submitted with the application.

Once you have submitted an application, you will receive an acknowledgement and the appropriate claim form to be used, please note that the claim form is updated regularly, therefore it is essential that you use the form provided to ensure that there are no delays in processing the claim.

Please ensure that claims are submitted regularly during the period of absence, we would request monthly, and when making a claim noting the following will prevent delays in processing and payment:

- For sickness leave, reimbursement starts two weeks from the day the GP goes on sick leave. For parental leave, reimbursement starts from the day the GP commences parental leave
- Claims should be submitted with the appropriate supporting information, this should be either the relevant locum invoices or, if employed GP Performers are being used to provide cover, please provide payslips or confirm for each GP the date of the session(s) provided to cover the parental leave, their pay for the session(s), and the NI and pension contributions paid by the Practice
- For sickness absence, MED3 form(s) covering the period of the claim submitted must be included with the claim
- Reimbursement is only made for GP performers providing cover, reimbursement is not made for cover provided by other healthcare professionals

- The amount being claimed should be the total cost incurred by the Practice during the claim period for covering the absent GP, and this should correspond to the amounts on the supporting information. NHS England will then review and calculate the appropriate reimbursement in line with the Statement of Financial Entitlements
- If the GP returns to work following a period of sickness absence and then has a further period of sickness absence, this second absence will require a new application, regardless of the length of time between absences and even if the absence is for the same reason
- Finally, please ensure that you notify us when a GP returns from sick leave, we can then ensure that the claim is closed as appropriate.

Keeping Your Head Above Water: How NHS England can support GPs

Please see the attached flyer for an interactive study day hosted by NHS England and the South West LMCs.

- **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices Only**

Somerset Schools Flu Dates and Community Sessions

Please find attached 'Somerset Schools Flu Dates' and 'Somerset Community Flu Sessions' documents.

- **Items for North, East and West Devon Practices Only**

Devon school aged immunisations school flu dates

Please find attached Excel spreadsheet 'Devon school flu immunisations dates'.

Make a difference for your patients with experience of domestic and sexual violence and abuse

Devon LMC, NHS England South West, and NEW Devon and Torbay Clinical Commissioning Groups are delighted to announce that Identification and Referral to Improve Safety (IRIS) is going live across parts of Devon and Torbay now.

IRIS is an evidence-based domestic abuse training and referral programme developed specifically for general practice, currently being delivered across 32 areas of England and Wales.

Devon and Torbay are leading the way by integrating sexual violence (SV) into a combined domestic violence and abuse (DVA) and SV' version of the IRIS model in up to 50 GP practices across Devon and Torbay over a two-year period, thanks to Home Office Violence Against Women and Girls funding being granted to a partnership between Devon County Council and Torbay Council for this unique health-based intervention.

Our three Devon and Torbay IRIS teams are fully recruited now – the model rests on one full-time Advocate Educator working with up to 25 GP practices. The Advocate Educator

(AE) is a specialist DVA and SV worker who is linked to the practices and based in a local specialist DVA service. The Advocate Educator provides training to the practice teams and acts as an ongoing consultant as well as the person to whom they directly refer patients for expert advocacy. The Advocate Educator works in partnership with a local Clinical Lead (typically a GP or Advanced Nurse Practitioner) and together they are responsible for co-delivering training and offering peer support for clinical colleagues in each practice. The model centres on partnership work, with primary care and specialist third sector agencies coming together to deliver services and promote work across the historical gap.

Dr Caroline Gamlin, Medical Director at NHS England South (South West), said: “We are delighted that Devon and Torbay have been chosen to be part of the IRIS programme. General practice has an important role in this agenda and welcome the support that the IRIS will provide. Domestic Homicide Reviews have identified that more could be done to protect vulnerable people and any increased awareness and expertise in primary care will be valuable. We hope that practices will be pleased to participate and use this to improve both individual and practice competency.”

Dr Kate Gurney, Safeguarding Lead at Devon Local Medical Committee, said: “Cases of domestic and sexual violence and abuse are rising – this training scheme will help those working in general practice to recognise the signs in patients who may be victims and encourage them to report incidents and help them receive appropriate advice and support from local agencies.”

Practice Managers and Safeguarding Leads are asked to look out for an email invitation from the IRIS teams in East Devon, North Devon, South Devon and Torbay about taking part in the IRIS programme and becoming an IRIS Aware Practice.

Alternatively, please contact your local IRIS team directly on:

- East Devon: IRISexeterandeastdevon@SplitzDevon.org
- Northern Devon: IRISnortherndevon@SplitzDevon.org
- South Devon and Torbay: IRISsouthdevonandtorbay@SplitzDevon.org

Numbers of practices per IRIS cluster are limited, so please respond as soon as possible.

For more information on IRIS visit: www.irisdomeesticviolence.org.uk/iris/about-iris/iris-service and see what GPs have to say: www.irisdomeesticviolence.org.uk/iris/clinician-quotes

For more information about the rollout of IRIS across the whole of Devon and Torbay, please contact Susannah Hunter, Public Health Programme Manager, at: susannah.hunter@devon.gov.uk.

National Diabetes Prevention Programmes - referral now available on e-Referrals for ALL practices

Two programmes launched in Devon in April aim to prevent the onset of Type 2 diabetes amongst those most at risk of the disease.

The schemes empower eligible people to get their lifestyle back on track through a combination of healthier diet and exercise. This includes learning about nutrition, cooking and positive mental health enabling them to take control of their health, make positive changes, feel better and avoid the chances of developing Type 2 diabetes.

GPs can refer patients to the programme through DRSS via e-referrals, and patients will then be offered either a shorter (9-12 month, Healthier You) or a longer 2-year (Healthier Devon) programme of support.

Previous eligibility restrictions around BMI and HbA1c reading range have been removed for both programmes in line with the national specification.

Eligibility criteria for both schemes are now:

- HbA1c reading of 42-47 mmol/mol taken in the last six months
- Aged 18 years and over
- Not pregnant

Referrals can be made through DRSS, via e-Referrals, using the one referral template provided, links can be found below. e-Referrals are now available for ALL practices as of 1st Oct 2018. Practices do not need to decide which programme the patient is referred to as the criteria and clinical guidelines for both programmes are identical.

Practices should identify eligible patients on their records and obtain their permission for referral with immediate effect submitting all patient referrals through the e-Referral system.

The decision about which programme the patient will be allocated to will be made by DRSS once the referral has been received.

Clinical Referral Guidelines and standard referral proforma have been developed to support referral to these programmes, please follow the links below to access this on the Devon Formulary and Referral website:

Clinical Referral Guideline:

[Northern](#) | [Eastern](#) | [Western](#) | [South Devon & Torbay](#)

Referral Form:

[Northern](#) | [Eastern](#) | [Western](#) | [South Devon & Torbay](#)

Infographic:

[Northern](#) | [Eastern](#) | [Western](#) | [South Devon & Torbay](#)

If you would like more information about the programmes and delivery in your area please contact Jo Horne at [Westbank](#) on 01392 824752 ext 218) Jo.Horne@westbank.org.uk

• Items for South Devon and Torbay CCG - CCG Delegation Light

Please see item above - National Diabetes Prevention Programmes - referral now available on e-Referrals for all practices in Devon.

- **Items for Cornwall and Isles of Scilly Practices only**

- **School flu delivery dates & catch up clinics - FAO Cornwall GP's only**

Please find attached Cornwall .pdf's for the school flu delivery dates by area and catch up clinics which are being shared to support GP practices when parents make enquiries for school aged children who are eligible for flu. GP's remain responsible for children in the clinical risk groups.