

Capita LiveLINK Language Code List

For Accessing the Service over the Telephone

Language Code	Language	Language Code	Language
066	Acholi	153	Kurdish (Bahdini)
068	Afrikaans	154	Kurdish (Kurmanji)
069	Akan	155	Kurdish (Sorani)
062	Albanian	026	Lao
052	Amharic	028	Latvian
071	Anuak	158	Lingala**
001	Arabic	029	Lithuanian
072	Arabic (Egyptian)	160	Luganda
073	Arabic (Iraqi)	161	Luo
074	Arabic (Moroccan)	162	Maay-Maay
075	Arabic (Sudanese)	030	Macedonian
076	Arabic (Yemeni)	031	Malay
002	Armenian	163	Malayalam
078	Assyrian	164	Mam
229	Azerbaijani/Azeri	165	Mandinka
081	Bambara	166	Mara
003	Bengali	167	Marathi
396	Berber	168	Marshallese
258	Bilen*	169	Matu
004	Bosnian	172	Mien
259	Bravanese	357	Mirpuri
005	Bulgarian	174	Mixteco
006	Burmese	098	Mizo**
086	Cape Verde Creole	176	Moldovan
089	Cebuano	033	Mongolian
090	Chaldean	179	Navajo
092	Chao-Chow	057	Nepali
095	Chin (Falam)**	034	Norwegian*
097	Chin (Lai, Hakha)**	180	Nuer
099	Chin (Tedim)**	181	Oromo/Oromifa*
100	Chin (Zo, Zomi)**	182	Pashto
007	Chinese Cantonese	183	Patois (Jamaican)
008	Chinese Mandarin	035	Persian
009	Croatian	185	Pidgin (Nigerian)
010	Czech	036	Polish
011	Danish	037	Portuguese
105	Dari	187	Portuguese (Brazilian)
106	Dinka	190	Pulaar
107	Dioula/Jula	191	Punjabi
012	Dutch	193	Rohingya
108	Edo	038	Romanian

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110	Ewe	039	Russian
111	Farsi	194	Samoan
281	Fataluku*	195	Sango
014	Filipino/Tagalog	196	Senthang
015	Finnish	040	Serbian
112	Flemish	197	Shanghainese
113	Foochow (Fuzhou)	198	Shona*
016	French	199	Sichuan Yi
114	French Canadian	200	Sicilian
116	Fukienese	201	Sinhala/Sinhalese
117	Fula/Fulani/Fulde	041	Slovak
119	Ga	042	Slovenian/Slovene
120	Garre	058	Somali
121	Georgian	205	Soninke
017	German	044	Spanish
051	Greek	209	Susu/Sousou
123	Gujarati	055	Swahili
054	Haitian Creole	045	Swedish
125	Hakka (Chinese)	210	Sylheti
128	Hausa	211	Taiwanese
018	Hebrew	212	Tajik
019	Hindi	213	Tamil
311	Hindko	214	Telugu
129	Hmong	384	Tetum*
061	Hungarian	046	Thai
131	Igbo	217	Tibetan
132	Ilocano	385	Tigre
021	Indonesian*	218	Tigrinya
023	Italian	219	Toisanese
024	Japanese	059	Tongan
022	Javanese	221	Trukese/Chuukese
135	K'iche' (Quiche)	047	Turkish
137	Karen	222	Twi
139	Karenni (Kayah)	048	Ukrainian
140	Kazakh	064	Urdu
141	Khmer	049	Uzbek
329	Kibajuni	050	Vietnamese
143	Kikuyu	223	Visayan
056	Kinyarwanda	390	Welsh*
145	Kirundi	224	Wolof*
025	Korean	226	Yiddish
151	Kunama	227	Yoruba*
152	Kurdish		

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This list is subject to change as per interpreter availability. Please note that some languages may not be available at the time of your call or in your region. Rare languages may require longer interpreter connect times.

For more information about language availability, please contact your Capita TI Account Manager or the Customer Support team at 0845 367 7000.

***Please note that these languages are available only as a pre-booked appointment.**

To check interpreter availability, please contact our team at livelinksupport@capita-ti.com (available during UK office hours) at least 24 hours before the appointment start time. We realise that may not always be possible, so if you provide less than 24 hours' notice, we will do our best to accommodate your request but may not be able to secure an interpreter in time.

Please provide the following details:

- requested language
- preferred date and time (including time zone) of the appointment – will be confirmed depending on interpreter availability
- estimated duration of the appointment
- customer PIN
- requester name and contact details

Once the appointment is confirmed, please call your dedicated Capita TI number at the time of the appointment, choose the Telephone Interpreting option and follow the instructions. You will need your 6-digit customer PIN and the 3-digit language code from the above list.

****We cannot guarantee 24/7 interpreter availability for these languages, and if possible, we recommend that you give us advance notice of the appointment, so we can check interpreter availability.** Please send the above appointment details to livelinksupport@capita-ti.com.