About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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- Items for South Devon and Torbay CCG – CCG Delegation Light
  - None
- Items for Cornwall and Isles of Scilly Practices only
  - None

Key Deadlines

<table>
<thead>
<tr>
<th>CQRS 2018/19 Service Offers Sign-up</th>
<th>ASAP</th>
<th>Via CQRS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
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<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>Via CQRS</td>
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<tr>
<td>---------------------------------------------</td>
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</tr>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
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</tbody>
</table>

- **Items for all Practices**

**Bat Rabies: PHE Briefing Note**

Please refer to the attached briefing note. If there are any queries arising from the Briefing note please could these be directed to the PHE Health Protection Team on 0300 303 8162 Option 1

**CHIS reminder for 2 and 3 year olds regarding flu vaccination**

Please note that an added benefit of the new Child Health Information Services contract is that the CHIS will send out a reminder letter to all children on the database aged 2 or 3 to take up the offer of flu vaccination at their surgery. An example is attached. The letter will be sent out over 4 weeks by age group. Parents may ring the practice to make their appointment before you have sent out your own communications.

We anticipate and hope that this will be supportive of practices by both increasing uptake among the two and three year olds and enabling practices to focus efforts on the adults with underlying health conditions, for whom practices are the only provider that holds the list.

Please note that this is an additional opportunity that does not replace the contractual requirement to call/recall that is covered in the enhanced service, and that could be withdrawn in future if it doesn’t prove an effective use of resources.

Queries to [england.swscreeningandimms@nhs.net](mailto:england.swscreeningandimms@nhs.net)

**Physical Health in SMI Event**

Thursday 8th November 2018, 09:30-16:30 Holiday Inn Taunton Jct 25 M5, Deane Gate Avenue, Taunton, TA1 2UA

The South West Mental Health Clinical Network would like to invite you to our **Physical Health in Severe Mental Health Illness Event** on Thursday 8 November 2018

People living with severe mental illness (SMI) face one of the greatest inequality gaps in England. The life expectancy for people with SMI is 15-20 years lower than the general population. This disparity in health outcomes is partly due to physical health needs being overlooked. Smoking is the largest avoidable cause of premature death with more than 40% of adults with severe mental illness smoking. Individuals with severe SMI also have double the risk of obesity and diabetes, three times the risk of hypertension and metabolic syndrome, and five times the risk of dyslipidaemia than the general population.

NHS England Five Year Forward View for Mental Health is committed to leading work with CCGs, Primary and Secondary Care to offer NICE recommended screening to ensure that by 2018/19, 280,000 people living with severe mental illness have their physical health needs met by increasing early detection and expanding access to evidence based physical care assessment and intervention. This will improve the quality of physical healthcare for people with SMI as part of a broader commitment across STPs to reduce premature mortality and address health inequalities; alongside the expectation outlined in the Improving physical healthcare to reduce premature mortality in people with SMI CQUIN
2017-2019 that 50% of all physical health assessments will be undertaken within primary care
We’re delighted now to confirm that our key speakers for the day will be Kate Dale and Dr Alan Cohen. Kate is the Lead for the Bradford PH in SMI Project and Alan has over 20 years’ experience as a GP and is currently the chair of the Clinical Advisory Group of the national Equally Well initiative.

Outcomes:
- Understand the **challenges and difficulties** being faced in both **primary care and secondary care settings**
- Find out the **local and national approach** to physical health checks for people with severe mental health illness
- Provide an opportunity to **discuss shared care protocols** and to share **local good practice**
- To provide a platform from where **needs and challenges** can be discussed and how we can **learn from each other**
- Explore approaches for maintaining an **overview of performance** for physical health checks and intervention
- Discuss developing the **digital requirements** to meet the needs of the service

Details of Key Speakers and programme for the day to follow shortly. Certificate of attendance will be available, on request, post event.

**Target audience:**
General Practitioners, Primary Care Health Teams and Mental Health Leads, CCG Service Managers and Mental Health GP Leads, Mental Health Service Providers and Acute Trusts, Public Health England, Health Education England, Physical Health Forums/Care Groups, NHS Digital Mental Health Leads
To book your place on this masterclass please follow the link below:
[Register for the event here](#)

**CQRS – Rescheduled Extraction Dates**
Due to technical issues, it has been necessary to reschedule the extraction of four CQRS services. The new dates are as follows:

<table>
<thead>
<tr>
<th>Extract</th>
<th>Achievement period</th>
<th>Data available to view by</th>
</tr>
</thead>
<tbody>
<tr>
<td>Learning disabilities health check scheme</td>
<td>1 July - 30 September</td>
<td>11 October</td>
</tr>
<tr>
<td>Pneumococcal polysaccharide vaccination programme</td>
<td>1 - 30 September</td>
<td>16 October</td>
</tr>
<tr>
<td>Seasonal influenza vaccination programme</td>
<td>1 - 30 September</td>
<td>9th October (except EMIS which will be 19th October)</td>
</tr>
<tr>
<td>Learning disabilities observatory (LDO)</td>
<td>Reporting period up to 31st March</td>
<td>19th October</td>
</tr>
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NB: this is a participation-only service in CQRS. Included in the collection: EMIS, Vision and Microtest

Details of CQRS services, including the live collections timetable can be found on the homepage of CQRS or on the GP Collections website, which has been updated to reflect the changes: [https://digital.nhs.uk/GP-collections](https://digital.nhs.uk/GP-collections)
CQRS - Seasonal Flu Vaccination Service 2018-2019
Further to the bulletin item on 28 September regarding the Pneumococcal service, we have now been advised that some clinical codes have been omitted from one of the clusters in the Seasonal Flu Service. These codes are as follows:

IMATRISK1_COD cluster
174776001 - Total splenectomy
234319005 - Splenectomy
91637004 - Myasthenia gravis
52967002 - Myelofibrosis
109992005 - Polycythaemia vera
370388006 - Patient immunocompromised
370391006 - Patient immunosuppressed
277466009 - Lymphoproliferative disorder
425333006 - Myeloproliferative disorder

It is believed that these codes may affect a small number of patients and the clusters will be updated for 2019-2020.

In the meantime, if you have any patients affected by these codes, that are not being picked up through other clusters/conditions, and you have vaccinated them, please do not declare the submission on CQRS and submit a data amendment request to england.primarycaremedical@nhs.net.

If you have patients affected that have not yet been vaccinated, then please use the generic ‘needs Flu vaccination’ code. The links below provide coding look-up tables and the Technical Requirements in all three coding languages (READv2, CTV3, SNOMED).

- Read v2 to SNOMED CT Mapping Look-up
- Read CTV3 to SNOMED CT Mapping Look-up
- Technical Requirements 2018/19

If searching on Practice systems, then please search for the term rather than the codes, the terms in SNOMED are very similar, if not in many cases identical, to those in READ.

Infant Hepatitis B vaccination – Useful Aide Memoire
Please see attached brief/useful aide memoire which helps ensure infants born to a mother with Hepatitis B receive a timely course of Hepatitis B vaccination. The resource can also be accessed at the link here

PCSE - September 2018 GP Bulletin
Please find attached a copy of the PCSE GP bulletin.

Are You Meeting Your Contractual Requirements?
Over the next few weekly Bulletins we will be looking at some specific contractual requirements, providing confirmation of the requirements and where appropriate providing advice and guidance to support Practices. In this issue we will be covering Patient Participation.

Patient Participation
From 1 April 2015 it became a contractual requirement for all Practices:
• to develop and maintain a PPG for the purpose of obtaining the views of patients and enabling the Practice to obtain feedback from the Practice population on services delivered by the contractor
• to make reasonable efforts for this group to be representative of the Practice patient population
• to engage with the PPG at a frequency and in a manner agreed with the group
• to review patient feedback (whether from the PPG or other sources – FFT, patient surveys etc.) with the aims of the Practice and PPG agreeing improvements that could be made to services
• to act on suggestions for improvements, where the Practice and PPG agree

The attached document provides greater detail about each of the requirements, and the Annexes provide helpful information on how to develop a PPG and ensuring it is representative of the Practice population, links to external guidance for patient participation, patient FAQs, sample contact forms, leaflets and posters.

Practices are required to declare in the annual electronic practice self-declaration (eDec) that they have fulfilled these requirements.

• **Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices Only**
  None

• **Items for North, East and West Devon Practices Only**
  None

• **Items for South Devon and Torbay CCG - CCG Delegation Light**
  None

• **Items for Cornwall and Isles of Scilly Practices only**
  None