About this bulletin
To minimise the number of emails sent to practices, the Local Regional Team is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines, as well as updates on issues relating to GP contracts.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  - Changes to Devon contract for drug and alcohol services
- Items for South Devon and Torbay CCG
  - Please see item ‘Changes to Devon contract for drug and alcohol services’ above
- Items for Cornwall and Isles of Scilly Practices only
  - None
### Key Deadlines

<table>
<thead>
<tr>
<th>Description</th>
<th>Deadline</th>
<th>Via Email(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extended Hours arrangements over Christmas and the New Year</td>
<td>7 December 2018</td>
<td><a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>2018/2019 Dispensary Services Quality Scheme submission</td>
<td>11 January 2018</td>
<td><a href="mailto:england.pharmacysouthwest@nhs.net">england.pharmacysouthwest@nhs.net</a></td>
</tr>
<tr>
<td>CQRS 2018/19 Service Offers Sign-up</td>
<td>ASAP</td>
<td>CQRS</td>
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<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>CQRS</td>
</tr>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td><a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a>, <a href="mailto:bnssg.pc.contracts@nhs.net">bnssg.pc.contracts@nhs.net</a></td>
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</tbody>
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### Items for all Practices

#### Urgent reminder for Extended Hours arrangements over Christmas and the New Year

Please can you urgently confirm your planned provision of extended hours for the Christmas Bank Holidays (Tues 25th Dec, Wed 26th Dec 2018 and Tues 1st Jan 2019) by the 7th December 2018 by e-mailing england.primarycaremedical@nhs.net.

Please ensure you provide details of your usual Tues/Wed provision and when you plan to re-provide as appropriate. The expectation is for the provisioned hours to be 2 weeks either side of the usual provision. This detail was originally requested via the GP Bulletin on the 22nd November 2018.

#### Update about the Quality Outcomes Framework (QOF) 2018/19 CQRS service

Following deployment of the QOF v39 business rules into GP practices systems, a number of enquiries were received by NHS Digital regarding codes which practices believed to be incorrectly included or excluded from their registers. These were due to initial incorrect mapping to SNOMED codes leading to the inclusion/exclusion of particular codes being queried by practices. In total, around 80 individual codes have had to be reviewed, compared to typically around 20 codes per annum. Because of these coding issues, we are not looking to issue the usual autumn business rules (v40) and will instead be moving directly from v39 (non-payment) to v41 (end of year), which will be the version used for payments.

In QOF v41, the attached codes (document titled FINALQOF_v41.0_changes_resulting_from_v39.0_queries) have been addressed and resolved, and we will be publishing the finalised business rules here in early January 2019: https://digital.nhs.uk/data-and-information/data-collections-and-data-sets/data-collections/quality-and-outcomes-framework-qof#quality-and-outcome-framework-business-rules
What this means for practices
No action is needed. Data that practices may be seeing in reports within their practice system or in CQRS may currently seem inaccurate, but this will be addressed by QOF v41 in February 2019. This will be the version that will be used for payment.

Please note, if your clinical system is supplied by TPP/SystmOne, you may not have experienced the issues outlined above as roll-out of QOF v39 is yet to be completed.

For further information
Details of CQRS services, including the live collections timetable can be found on the GP Collections website

Further information to support users can be found on the SNOMED implementation in Primary Care site. Some useful links can be found below:
Home Page: SNOMED CT IMPLEMENTATION IN PRIMARY CARE
SNOMED CT Mapping Lookup: READ V2 and CTV3

Message for all Dispensing Practices Participating in the 2018/2019 Dispensary Services Quality Scheme
The first self-assessment/declaration of compliance with key aspects of DSQS and submission of documentary evidence is due by close of business on Friday 11 January 2019.

Please remember that all the requirements of DSQS need to be met for the practice to qualify for payment. Failure to satisfactorily complete any element, including not undertaking enough DRUMs (even by only one or two) or not submitting the DSQS paperwork by the deadline could result in the practice not receiving any payment.

If you have any queries regarding DSQS please email england.pharmacysouthwest@nhs.net

Registration process for adopted patients
Practices are asked to review their responsibilities in relation to the registration process for adopted patients. The process is available on the PCSE website here and the Practice guide is attached titled adoption-medical-records-practice-guide

Final Pharmacy rotas for the Christmas & New Year Bank Holidays 2018/19
We are pleased to attach the final Pharmacy rotas for the Christmas & New Year Bank Holidays 2018/19. NHS Choices will very shortly be reviewed and where necessary updated to reflect the opening & closing times as stated within these sheets. Please consider displaying the appropriate sheet. These final rotas, attached, will shortly be available on our web site HERE

Next Generation GP – Applications welcome
‘Next Generation GP’ is a programme for emerging leaders in general practice designed by, and for, a group of early-career GPs and trainees. The aim is to inspire early career GPs (trainees and first 7 years post CCT) to be informed leaders as well as excellent clinicians, with the insight and connections they need to change and improve the system in which we work. We are excited to now be bringing the programme to The South West. Please see attached information, titled Info for applicants SW, regarding the programme which is open to GP’s across the South West.
Date for next GP Job Fair – Friday 1st March 2019
Following on from the success of the NHS England GP job fairs held in June and October at the Crowne Plaza Hotel in Plymouth, we are planning to run a similar event on Friday 1st March 2019. We hope to include many stakeholders again, so that there is a wide range of information available in one place for GP’s who visit, as there was positive feedback about that from the previous events. International GP Recruitment interviews will take place on the same day, so IGPR candidates will also have the opportunity to visit the stands exhibiting there. Please see link here to a video from the last event. The job fair will run from 9.30am – 1.30pm @ the Crowne Plaza Hotel in Plymouth. More information will follow on how to book a stand at the event. Please put this date in your diary if you would like to be involved. For any queries please contact Linda Morgan: lmorgan@nhs.net 01138 248786

Vaccine Storage Audit Tool
The vaccine storage audit tool has been developed by the SW Screening and Immunisation Team and we would be grateful if all practices could work through each of the questions in the tool and submit a completed version. If you are not following national cold chain guidance action must be taken in order to be compliant.

The tool should be used in conjunction with Immunisation Against Infectious Diseases, (The Green Book 2006), chapter 3, Storage, distribution and disposal of vaccines and the DH Protocol for ordering, storing and handling vaccines (published 30/09/2010) available here If you have any queries, please contact the Public Health England South West Screening & Immunisation Team at england.swscreeningandimms@nhs.net

Reminder for practice upload of flu vaccines given in other settings
Please can you ensure all flu vaccines given in other settings (pharmacy and maternity) are input and uploaded with the correct codes on your GP IT system, to ensure accurate and timely reporting of uptake on ImmForm, across all eligible populations. This will reflect accurate coverage of flu vaccines given. The coding document can be accessed here.

This will ensure that patient records are up to date, will prevent double vaccination and reflect an accurate representation of uptake, within your practice. Completing this administrative exercise on a weekly basis will show a true reflection of your practice population uptake for flu vaccination.

National GP Practice Bulletin
Please see the below link to the December issue of the national GP Practice Bulletin
https://generalpracticebulletin.cmail19.com/t/ViewEmail/d/FABB42A5222AE52C2540EF30FEDED/E6059AED23AF815EF990754F028F0E8F

Letter from the Rt. Hon Matt Hancock MP, Secretary of State, Department of Health and Social Care
Please see attached letter from the Rt.Hon. Matt Hancock MP, Secretary of State for Health and Social Care, which provides an update on Government preparations for EU exit.

- Items for Bristol, North Somerset, Somerset and South Gloucestershire Practices Only
  None
• **Items for North, East and West Devon Practices Only**
  Changes to Devon contract for drug and alcohol services

After eight months of a new contract delivering drug and alcohol services in Devon, Together Drug and Alcohol Service has announced changes to further improve its clinical services provision.

Responsibility of clinical services will hand over from Devon Doctors to EDP on 1 April 1 2019. This is the result of ongoing service reviews. The aim is to facilitate a more integrated, streamlined service and governance framework, with less duplication, improved communication and more effective use of resources, while still benefitting from the added value offered by the continued relationship between Devon Doctors and EDP.

EDP is working with experienced, specialist advisors to put these arrangements in place. Devon Doctors and EDP will work together to ensure the transition is as smooth as possible, not just for the staff transferring from Devon Doctors to EDP but also for all those affected by this change. Further information: Kerrie Clifford, EDP Drug & Alcohol Services, KerrieClifford@edp.org.uk

• **Items for South Devon and Torbay CCG**

Please see item ‘Changes to Devon contract for drug and alcohol services’ above

• **Items for Cornwall and Isles of Scilly Practices only**

None