



**CORNWALL
COUNCIL**
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Bringing the Council's children's services together

Dear friends and colleagues,

From 1 April 2019 the Council's integrated education, health and social care services will have a new identity. The new name [Together for Families](#) will build upon the strengths of our Together for Families programme, which is at the heart of the [One Vision](#) partnership plan.

What will it mean for our partners

Whilst professionals will work more closely together to get the right help to families, the services will continue to be provided by the same staff known to families. Access to the services will remain via the [Early Help Hub](#) and Care Management Centre and any families with concerns are urged to get in touch.

Email addresses

Email addresses for Health Visitors and School Nurses will remain the same for **three months**, before they are changed to Cornwall Council email addresses. We will provide you with the new addresses prior to the change.

Telephone numbers

All mobile telephone numbers for Health Visitors and School Nurses will stay the same and will not be changing on 1 April 2019.

There will be new locality telephone numbers for teams and the central Care Management Centre; please ensure that you update any contact lists that you currently use with the numbers in the table below:

Locality		Clinical	PHN
Penwith	Hayle / Penzance	01736 336645	01872 322782
Kerrier	Camborne	01209 614407	01872 322780
Carrick	Truro	01872 323055	01872 322783
Restormel	St Austell	01726 223514	01872 327709
North Cornwall	Bodmin	01208 265786	01872 322721
Caradon	Liskeard	01579 311188	01872 322731

Clinical Advice Line: 01872 322779

Office Bases and Locations

Most Health Visitors and School Nurses will be moving to new office bases. The changes to bases are as follows – sites not listed will remain unchanged as will locations where clinics are provided:

From current NHS offices	to Cornwall Council offices
Bude Neetside Community Centre	Bude Tourist information Centre The Crescent Car Park Bude EX23 8LE
Callington Callington Health Office	Callington Family Hub Saltash Road Callington PL17 7EF
Falmouth Falmouth Health Office	Falmouth Family Hub Park Terrace Falmouth TR11 2DJ
Liskeard Oaktree Surgery	Luxstowe House Greenbank Road Liskeard PL14 3DZ
Newquay Newquay Heron Centre	Newquay Young Peoples Centre 6 Whitegate Road Newquay TR7 2RG
Redruth Redruth Health Office	Redruth Young Peoples Centre Tolgus Vean Redruth TR15 1TA and Camborne Health Office Rectory Road Camborne TR14 7DL
St Austell Par Health Office Engineers House St Austell Hospital and The Clay Area Health Office	39 Penwinnick Road Carlyon Road St Austell PL25 5DR
Truro Truro Health Park	New County Hall Treyew Road Truro TR1 3AY and Penair Bungalow

	St Clement Truro TR1 1TP
Wadebridge Wadebridge Health Office	Wadebridge Family Hub Camel House Goldsworthy Road Wadebridge PL27 7AL

What will it mean for children, young people and families

Access to the services will remain via the [Early Help Hub](#) and Care Management Centre and any families with concerns are urged to get in touch. Families currently receiving a service have been notified direct of the changes. **Our services will remain the same and will continue to be provided by the same staff known to families.**

Identity

A new visual design to complement our new identity has also been agreed. The visual representation of our new identity (below) will be adopted across our literature, social media and website to help to promote the coming together of education, health and social care.



If you have any queries, please let us know at togetherforfamilies@cornwall.gov.uk .

You can find out more at www.cornwall.gov.uk/togetherforfamilies .



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