About this bulletin

To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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**Key Deadlines**

<table>
<thead>
<tr>
<th>Services</th>
<th>Deadline</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019-20 Enhanced Services Sign-up</td>
<td>By Friday 3rd May 2019</td>
<td>Via form to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>CQRS declarations for payment in the same month</td>
<td>9th of each month</td>
<td>Via CQRS</td>
</tr>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
</tbody>
</table>

**Items for all Practices**

**Tuberculosis at Falmouth University, Cornwall**
Public Health England is working with the Cornwall TB Service, Falmouth University, the NHS and other partner agencies following confirmation of a case of tuberculosis at Falmouth University.

A public health risk assessment of the University has been undertaken, and the closest contacts of the person diagnosed have been contacted and offered screening as a precautionary measure. Further screening is due to take place and letters have been sent advising recipients to seek advice from their GP if they have any concerns about their health. If your patient is eligible for screening, you will receive written confirmation of this. For further information, please contact the Public Health England South West Health Protection Team on 0300 303 8162 quoting reference 203990.

**Fluoroquinolone antibiotics: new restrictions and precautions for use**
UK MHRA advice on Fluoroquinolone antibiotics: new restrictions and precautions for use is available at the below link:

**Compliance with the National data Opt-out**
All healthcare organisations in England must comply with the national data opt-out policy by March 2020. New guidance is available from NHS Digital.

**ACTION REQUIRED: CQRS – 2019/20 Service Offers**
The following services for 2019/20 have now been offered on CQRS, in line with your enhanced services sign-up return. If you have not yet returned your Enhanced Services Sign-up 2019-20 form please do so as soon as possible and the following service offers can then be made as appropriate:

- Pneumococcal polysaccharide vaccination 2019/20
• Pertussis (pregnant women) vaccination programme women 2019/20
• Shingles (catch up) vaccination programme 2019/20

Please note, the following are additional services and must be accepted unless you have
opted out of the Additional Services of Vaccination and Immunisations section of your
contract:

• Rotavirus (routine childhood vaccination) 2019/20
• Shingles (routine) vaccination programme 2019/20
• Hepatitis B at risk (newborn) babies vaccination programme 2019/20
• Meningococcal B (Men B) vaccination programme 2019/20

Please log in to CQRS and accept these services as soon as possible to ensure that you
are included in the automated extractions. If the first automated extraction is missed, you
will need to make a manual submission for April activity, you will be included in the
subsequent automated extractions.

If you wish to confirm whether you have accepted the service offers, please go to the
‘Participation Management’ tab, change the Quality Service Status to ‘Approved’.

**CQRS – Browser Compatibility Information**

As part of ensuring all users get the best experience from the CQRS system, please check
you are accessing the CQRS using the latest versions on your web browser software.

Using the latest versions will not only ensure that all of the recent service improvements
that have been delivered to the applications performance and reporting functions are fully
available, it will also help mitigate the software vulnerabilities that are inherent within older
browser versions. To address this CQRS are planning to remove support for some older
versions of browser software in June 2019.

Please note that Google Chrome is the recommended software to use with CQRS to
obtain the best results for performance and for functionality.

To assist you to determine if you need to take any action, the simple chart below details
the popular types of browser software and recommended versions you should be using
when accessing the CQRS service. If you raise any functionality issues after June 2019,
the CQRS Service Desk will request you to upgrade your browser version to the minimum
recommend version as the initial course of action.

<table>
<thead>
<tr>
<th>Browser Software</th>
<th>Recommend Version to Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google Chrome</td>
<td>30-32 (or later)</td>
</tr>
<tr>
<td>Mozilla Firefox</td>
<td>27-33 (or later)</td>
</tr>
<tr>
<td>Microsoft Internet Explorer</td>
<td>11</td>
</tr>
<tr>
<td>Microsoft Edge</td>
<td>11</td>
</tr>
<tr>
<td>Apple Safari</td>
<td>7 (or later)</td>
</tr>
</tbody>
</table>
You can find out which version of browser you are using within the Help or About options of your browser. To check which version of you have, please open the relevant browser and follow the instructions below:

- **Chrome** – Go to the top right and select the More menu (3 vertical dots). Then click Help > About Google Chrome
- **Internet Explorer** – Go to the top right and select the Tools menu (Cog symbol). Then click About Internet Explorer
- **Firefox** – Go to the Help Menu > About Firefox or in the top right, select the Menu button (3 vertical lines). Then click Help > About Firefox
- **Safari** – Go to the Menu Bar > Safari menu and click About Safari

If you are using any other browser software not listed above, then please contact your IT provider and ask them for advice as to upgrading to a version of browser software that is compatible with TLS v1.2. or to a version detailed as compatible on the chart above.

**Reminder: Target payments in respect of childhood immunisations – one-off opportunity to submit claims for quarters missed**

Please see attached

**Items for Bristol, North Somerset and South Gloucestershire Practices only**
None

**Items for Somerset Practices only**
None

**Items for Devon Practices only**

Claim forms for Minor Surgery / Enhanced Service claims
Please see attached claim forms for Minor Surgery/ Enhanced Service claims.

CQC claim form for Devon and Cornwall and Isles of Scilly Practices only for 19/20 claims
Please see the attached form

**Items for Cornwall and Isles of Scilly Practices only**

Claim forms for Minor Surgery / Enhanced Service claims
Please see attached claim forms for Minor Surgery/ Enhanced Service claims.

Please see item under Devon Practices ‘CQC claim form for Devon and Cornwall and Isles of Scilly Practices only for 19/20 claims’