

Pharmacy Bulletin



NHS England and NHS Improvement - South West

Friday 17th May 2019

	May 2019	June 2019	July 2019	Aug 2019
NHSE – What's coming up...	EoY DEADLINE FAST APPROACHING.... Complete the EoY framework on PharmOutcomes . (In the assessments tab: 'Contract Support 2018-19').	EoY DEADLINE NOW PAST (31.05.2019)		
Week1	Bank Holiday (Early May) Monday 06.05.19	Update NHS.UK with August BH Hours (26.08.19)	MUR & NMS Returns via NHSBSA Due (Qtr 1 2019-20): Contractors must submit MUR electronic returns via the NHS BSA Online form within 10 working days from the last day of the quarter the data refers.	
Week2	Children's Oral Health/Smile Month (1st contractual Health Campaign 2019-20) COMMENCES...	Children's Oral Health/Smile Month (1st contractual Health Campaign 2019-20) FINISHES...		
Week3				
Week4	Bank Holiday (Spring) Monday 27.05.19	Children's Oral Health/Smile Month (1st contractual Health Campaign 2019-20) EVALUATION CLOSES 28.06.19...		Bank Holiday Monday 26.08.2019

Friday 17th May 2019

IN THIS WEEK'S ISSUE:

White Bold Text = New Articles Added This Week.



CONTRACT:

- Children's Oral Health/Smile Month including Evaluation on PharmOutcomes...[HERE](#)
- 100 Hour Pharmacies – Important Update...[HERE](#)

IMPORTANT:

- Completing the DoS Profile Updater...[HERE](#)
- Shortage of Epanutin Infatabs 50 mg...[HERE](#)
- Fluoroquinolone antibiotics: new restrictions and precautions for use...[HERE](#)
- Obligation to Notify NHS England of Changes to Company Directors or Superintendent Pharmacists...[HERE](#)
- Midazolam Supply Issue...[HERE](#)
- Safeguarding App Available Now for Pharmacy Teams to Access Local Safeguarding Contact Details...[HERE](#)

AREA SPECIFIC:

- DEVON: Expected Integrated Urgent Care System Capacity Issues, 18th May 2019...[HERE](#)
- DEVON & CORNWALL: 'Complete the Cycle' Scheme: Reducing Medicines Waste to Landfill...[HERE](#)



NHS England and NHS Improvement – South West

EoY 2018-19: For any contractors who have yet to finalise their EoY contractual requirements (2018-19), you will have the **ultimate deadline of 31.05.19** to ensure all are complete/submitted accordingly.

The easiest way to do this is by simply completing the End of Year Framework (in the assessments tab) on PharmOutcomes.



IMPORTANT: Children's Oral Health Resources...

Following the unanticipated delay with materials from Colgate in relation to this campaign, we have been advised that contractors can expect to receive them by this Friday 17.05.19 at the very latest.

Alternatively, contractors can use Public Health England's (PHE) 'Top 3 interventions for preventing tooth decay' as a poster or a prompt to discuss children's oral health with people visiting the pharmacy, therefore the delay with the Colgate materials should NOT prevent contractors engaging for the full duration of the campaign.

If you have not received Colgate promotional materials by 20.05.19, please email: england.communitypharmacy@nhs.net, including your pharmacy name, postcode and F-Code.

Friday 17th May 2019

NHS England and NHS Improvement – South West

Children's Oral Health Campaign – Contractual Requirement...

All community pharmacy & DSP contractors are required to participate in the upcoming oral health campaign, which will run between 13th May-13th June 2019.

This campaign, which coincides with [National Smile Month](#), is one of [six campaigns](#) which has been agreed as part of the Community Pharmacy Contractual Framework; therefore participation in this campaign is mandatory.

If contractors do not wish to use the Colgate-Palmolive branded materials, they can alternatively, use Public Health England's (PHE) '[Top 3 interventions for preventing tooth decay](#)' as a poster or a prompt to discuss children's oral health with people visiting the pharmacy.

Otherwise, most pharmacy teams undertook learning on children's oral health, as part of the last Quality Payments Scheme. PHE's '[A quick guide to a healthy mouth in children](#)' also provides a short summary of the key advice for parents and carers.

As usual, contractors will be asked to complete their evaluations on PharmOutcomes at the close of the campaign.

The evaluation will be open to complete on Pharmoutcomes for 2 weeks from 14th – 28th June.

A crib sheet is attached for contractors to record interactions throughout the duration of the campaign for inputting on Pharmoutcomes at the close of the campaign accordingly.

A Virtual Outcomes' training package has been created, available [HERE](#) which will allow all contractors to prepare accordingly in advance of the campaign.

Actions to take before the campaign begins on Monday 13th May...

1. All patient-facing staff should read this [campaign letter](#), to ensure they are familiar with the campaign and what they are required to do;
2. Ask patient-facing staff to familiarise themselves with the messages in '[A quick guide to a healthy mouth in children](#)' so they are ready to communicate this advice to appropriate visitors to the pharmacy (usually parents or carers of children aged under five) – patient-facing staff who completed the Centre for Pharmacy Postgraduate Education's [Children's oral health](#) training assessment as part of the Quality Payments Scheme should recognise the advice relating to children under the age of five in the briefing;
3. Discuss the likely opportunities for when pharmacy staff will be able to provide advice to families and carers of children under five years, for example, when someone is collecting a prescription for a child, or when they purchase a medicine for a child under five years old or purchasing products such as dummies, teething products or baby milk/food; and
4. If your Pharmacy Local Professional Network has shared a list of local dental practices welcoming child patients during the campaign, or there is a local helpline to help patients find appointments, ensure this is available to all patient-facing staff so they can share this information with people visiting the pharmacy;
5. If you have not yet received your resources from Colgate to support the campaign – please refer to the top of the bulletin [HERE](#).



Jump back to the title page of this bulletin [HERE](#).

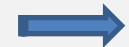


Safeguarding App Available Now for Pharmacy Teams to Access Local Safeguarding Contact Details...

NHS England regional safeguarding leads have supported the development of the content to suit all healthcare staff in England and the content has been additionally developed by safeguarding leads across England.

Find out more [HERE](#).

Access the app
[HERE](#)



Fluoroquinolone antibiotics: new restrictions and precautions for use...

Disabling, long-lasting or potentially irreversible adverse reactions affecting musculoskeletal and nervous systems have been reported very rarely with fluoroquinolone antibiotics. Fluoroquinolone treatment should be discontinued at the first signs of a serious adverse reaction, including tendon pain or inflammation.

Find more information and advice for professionals [HERE](#).

All Pharmacies and DACs: Reminder of obligation to notify NHS England of Changes to Company Directors or Superintendent Pharmacists...

We wish to remind contractors that NHS England must be notified of changes to company directors or superintendent pharmacists, and Fitness to Practise information must be provided, **within 30 days**.

The forms for doing so are available from PCSE (Primary Care Support England) [HERE](#). (under chapter 11).

The form should be sent to pcse.marketentry@nhs.net for processing (please copy to england.pharmacysouthwest@nhs.net).

Failure to notify NHS England is a breach of contract and may result in formal contractual action being taken.

Jump back to the title page of this bulletin [HERE](#).

Midazolam Supply Issue:

For information, contractors are advised that there is a temporary supply issue with midazolam 1mg/1mL solution however, it is thought that this will primarily affect the Acute sector.

Shortage of Epanutin Infatabs 50 mg

Contractors were alerted to the imminent supply issue with [Epanutin 50mg Infatabs](#) earlier this week.

Pfizer, the sole supplier of Epanutin (phenytoin base 50mg) Infatabs have experienced global delays in the manufacturing of this product. As a result, they are anticipating an imminent gap in supply until early November 2019 when their next batch arrives. Pfizer has issued a letter [HERE](#) with detailed information on the issue and management plan, attached.

As you are aware, the [MHRA has classified phenytoin as a Category 1 antiepileptic drug](#). In the event that you need to prescribe a product from a different manufacturer then this must be carefully managed, and increased monitoring of the patient may be required as clinically relevant differences between different manufacturers' products might occur. Pfizer have been able to secure supplies of a Canadian phenytoin base Infatabs (brand name Dilantin 50mg Infatabs), which will be available when current supplies of Epanutin Infatabs are depleted. Further information on this is attached and below:

- Pfizer are confident they have sufficient supplies of Dilantin 50mg Infatabs to meet demand for Epanutin 50mg Infatabs to cover the full out of stock period. However, Dilantin will be considered an unlicensed medicine in the UK
- The active ingredient in Epanutin 50 mg Infatabs and Dilantin 50 mg Infatabs is the same, however in the absence of bioequivalence data from Pfizer, there may be clinically relevant differences between the two products. Further information on this can be found in the DHCP letter and documents attached
- Switching to alternative presentations should be managed under medical supervision and monitoring of phenytoin serum levels are advised to ensure the correct dosage is being given.
- Epanutin 30 mg/5 ml Oral Suspension remains available, however, supplies are only available to meet normal market demand, as such **patients should not be switched to Epanutin Oral Suspension as this may precipitate a shortage of this presentation**
- General Practitioners should identify all patients currently prescribed Epanutin 50mg Infatabs. Early contact should be made with the patient or the patient's parent/carer to determine if and when switches are likely to be required during this stock out period.
- Alternative formulations of phenytoin continue to remain available including tablets, capsules and injections.

Completing the DoS Profile Updater...

To ensure that your DoS Profile Updater submissions are coming through to the correct NHS England Team, and to be acknowledged and accounted for accordingly, can all contractors please ensure that they select 'South West South' when prompted (**NOT** South West North).

[Guidance](#) on how to edit or confirm the information about a pharmacy is correct is available on the [DoS Profile Updater website](#) (this can also be accessed by clicking on 'Help' at the bottom of the screen on the DoS profile updater homepage).

DEVON & CORNWALL: 'Complete the Cycle' Scheme: Reducing Medicines Waste to Landfill...

If you are not already signed up, Devon/Kernow CCGs request that contractors volunteer to join the '**Complete the Cycle scheme**' -

- It recycles and recovers respiratory inhalers and is run by GSK.
- Full details are here: [Complete the Cycle | GSK UK](#)
- The scheme allows patients to safely dispose of their empty or unused inhalers by recycling them via the pharmacy. The advantages are:
- The patient can leave the inhaler at the pharmacy to be deposited into a collection box
- Inhalers manufactured by any Company can be returned
- Frees up space in usual clinical waste containers
- Plastic and aluminium parts are recycled and not sent to landfill
- Inhalers will be collected as part of routine deliveries arranged by GSK
- NICE are encouraging the use of [greener asthma inhalers](#) and have produced a patient decision aid to help patients understand the environmental impact of their devices.

Currently 30% of Pharmacies across Devon are signed up but there is great potential to make the service accessible to many more patients.

Please sign up by contacting GSK Account management team on 0800 221441 (Option 2, Option 2).

100 Hour Pharmacies: Important Update...

100-hour pharmacies are asked to note that we no longer require them to send in a monthly opening hour log or copy of the RP log.

Please note that the obligation to open for at least 100 hours each week, and to notify NHS England of any unplanned closures accordingly, remains the same.

DEVON: Expected Integrated Urgent Care System Capacity Issues, 18th May 2019...

We have been notified today that due to operational issues it is anticipated the Devon Out of Hours service is likely to go into OPEL 4 escalation some time from Saturday morning onwards, unless there is less demand than expected.

Devon Doctors will do everything they can to limit the impact, but the key actions affecting community pharmacy are highlighted below:

- The use of NUMSAS and DMIRS will be really pushed hard this weekend – community pharmacists may see an increase in patients referred.
- Delays may be experienced if calling the DMIRS or NUMSAS professional lines for support over the weekend.
- Social media messages will be circulated over the next 48 hours and the weekend to encourage patients to utilise the NHS app, NHS111 online, MIU and community pharmacy.

In light of this we would like to emphasise the importance of pharmacies checking their PharmOutcomes and NHS.net email accounts regularly over the weekend for DMIRS and NUMSAS referrals.

Friday 17th May 2019

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If you have any articles you would like us to include in the weekly bulletin, then please send to our generic mailbox - [HERE](#).

In addition, if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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Please see our [website](#) “NHS England South West (South & North) Community pharmacy” for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details (UPDATED MARCH 2019); Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100-hour pharmacies.

...NEWLY ADDED TO THE WEBSITE – Forged Prescription and Medicine Shortage Guidance...



Children's Oral Health (Smile Month) Monitoring Sheet

Criteria	Number of interventions	Total
Example	### ### ###	15
Total conversations regarding the Children's Oral Health campaign?		
Children's Oral Health conversations during MUR or NMS consultations?		
Customers referred to Dentist etc. due to Children's Oral Health campaign?		

Thank you for your support during this campaign and for making a positive impact on the health and wellbeing of your local population. We will be producing evaluations for each campaign and will ensure you receive regular updates on the impact of the campaigns.