

DENTAL NEWSLETTER

For NHS Dental Practices in BaNES , Wiltshire, Swindon and Gloucestershire

Date: February 2019

Issue: 3

If there is anything you think would be useful to share in a future newsletter, please do let us know by emailing us on england.bgs-w-dental@nhs.net

IMPORTANT - Action Required!



NHS Mail Accounts

NHS Mail Accounts

Following a recent communication, all practices are reminded that if you have still not applied for or activated an NHS Net email account and provided us with the details, then you should do so without delay. We need to ensure that all information shared through email is done in a secure way. If you have any questions / queries then please do let us know.

Details are provided at the end of this letter to assist you with this process.

Important Information for Practice Managers



Easter Planning

Easter/Bank Holidays Planning: Easter and Bank Holiday Opening Hours

To assist NHS England with Easter / May Bank Holidays planning for of all NHS Services we will shortly be requesting that you confirm your opening hours for the Easter and May Bank Holiday period. These details for GPs, Pharmacies, Opticians and Dentists will be provided to NHS 111, Accident and Emergency units, Walk-in-Centers, hospital outpatient departments, etc. to help them manage patient flow over Easter and May Bank Holidays.

Your co-operation providing this information is appreciated



Translation and Interpretation

Translation and Interpretation Services

We have appointed a new provider for translation and interpretation services from 1st April 2019. Further information to follow soon.





FP17s

Online FP17s

As you are aware, from 1 May 2019 new courses of dental treatment will only be accepted by electronic submission. Practices will have two choices:

- One option is for them to purchase a practice management system from one of the current suppliers of these systems.
- The alternative is to use the Online form that the NHSBSA has developed free of charge within the Compass system. This is a direct replacement for the paper form and is built on functionality you will already be familiar with when correcting forms. We are currently successfully running a pilot for this.

Please see below a link to a starter pack that includes Guidance documents and details of email and telephone support.

<https://www.nhsbsa.nhs.uk/fp17-processing-and-payments>



BGSW Dental Webpage

BGSW Dental Webpage

In addition to the monthly BGSW Dental Newsletter. We are currently in the process of creating a BGSW Dental webpage for providing information that may be useful to you. If you have any suggestions regarding information that you may like to see published on the website, please let us know.

Thank you



National Dental News - Orthodontic Procurement Update



Procurement

Please see below a list of Bath, Gloucestershire, Swindon and Wiltshire Orthodontic Providers -

Bath, Gloucestershire, Swindon and Wiltshire Orthodontic providers				
Town	Continuing/ New/ Expire 31/03/19	Name	Practice	Postcode
Bath	Continuing	Mr J Kerrigan	Circus Orthodontic Practice	BA1 2EU
Bath	Continuing	Mr G Edwards	Circus Orthodontic Practice - Cloudhill Limited	BA1 2EU
Cheltenham	Continuing	Mr SJ McElroy	Cambray Dental	GL50 1JS
Cheltenham	Continuing	Chelt OrthodonticsLtd.	Cheltenham Orthodontics Ltd	GL518PA
Cheltenham	Expire 31/03/19	Mr J Dickson	Cotswold Orthodontics	GL52 6TD
Cheltenham	Expire 31/03/19	Ms C L Mathews	Cotswold Orthodontics	GL52 6TD
Cheltenham	Expire 31/03/19	Ms A J Ferris	Cotswold Orthodontics	GL52 6TD
Cheltenham	Expire 31/03/19	Ms C G Golden	Cotswold Orthodontics	GL52 6TD
Cheltenham	Expire 31/03/19	Mrs J Whitehead	Orthodontic Practice & Consulting Rooms	GL50 2SZ
Chippenham	Continuing	Dr Michael Frain Ltd	Caledonia Dental Practice	SN15 1HP
Chippenham	Continuing	Mr D Hanlon & Mr C Gardner	Hanlon & Gardner Dental Surgeons	SN15 1HP
Chippenham	Continuing	Mr C Lambert Rose & Ms S L Watt	The High Street Dental Practice	SN15 3ER
Cirencester	Expire 31/03/19	Ms M J Elsey	Elsey & Elsey Dental Clinic	GL7 5XN
Coleford	Continuing	Mr A Smith	Willow Tree Dental Practice	GL16 8RG
Gloucester	Expire 31/03/19	Oasis Dental Care	Oasis Dental Care	GL51 5JN
Gloucester	Continuing	Mr Raj Jagadish	Phoenix Orthodontics	GL1 1DP
Malmesbury	Continuing	Mr M Bassett-Cross	Eastgate House	SN16 9AX
Salisbury	Continuing	Mr M Clover	Mid Wessex Orthodontic Clinic	SP2 7HL
Salisbury	Continuing	Mr M Clover	Salisbury Orthodontic Practice	SP1 1BG
Stonehouse	Continuing	Mr D Lyons	Woodcock Lane Dental Practice	GL10 2EE
Stroud	New	Orthoworld 2000	My Dentist Dental Practice - Nelson Street, Stroud	GL5 2HN
Stroud	Continuing	Ms Ruth Evans	Springhill House Dental Surgery	GL6 0LS
Swindon	New	Mr R Dharwar	Dentalcare - Swindon	SN25 3DQ
Swindon	Expire 31/03/19	Mr C Borland	Greenbanks Dental Practice	SN1 4AU
Swindon	Continuing	Dr A Rehman	Rehman Orthodontic Practice	SN1 5EL
Swindon	Expire 31/03/19	Mr D Killian	Sevenfields Dental Practice	SN25 4AU
Swindon	Expire 31/03/19	Mr P Cooke	Purton Dental Practice	SN5 4AA
Wells	New	Dr P Greatrex	Wells Orthodontics (Services in Trowbridge)	BA5 1SU
Wiltshire	Continuing	Dr P Greatrex	Wells Orthodontics (Services in Westbury)	BA13 3FQ



Service Guides

NHS.net email addresses for Dental contractors in BaNES, Gloucestershire, Swindon and Wiltshire

All contractors who do not currently hold an active NHS.net email account are invited to apply for one. These enable you to communicate safely and effectively with commissioners and health professionals such as CCGs, GPs and hospitals in situations such as urgent referrals. As CCGs are redesigning the enhanced services offered through optical practices, having nhs.net mail will be a requirement of inclusion in the schemes. Any sensitive information exchanged between NHS.net addresses is secure and has full information governance protection.

- To apply for an nhs.net account, go to the NHS.net portal and follow the guidance under 'Registering Dentists' <https://portal.nhs.net/help/joiningnhsmail>
- Complete the **Data Security and Protection Toolkit** (this has replaced the now obsolete Information Governance Toolkit) <https://www.dsptoolkit.nhs.uk/?AspxAutoDetectCookieSupport=1>
- Send your completed application form and evidence of completing the Data Security and Protection Toolkit to: servicedesk.scwcsu@nhs.net

Note that the form on the NHS.net portal refers incorrectly to the obsolete Information Governance Toolkit (IGT), but the IGT website will correctly refer you on to the DSP Toolkit. The form on the NHS portal gives incorrect guidance about which email address to send the form to. For our area the correct address is servicedesk.scwcsu@nhs.net. **At the end of this edition of the newsletter you will find the corrected form if you prefer to use it.**

Some dentists have previously had nhs.net mail accounts that have become inactive; contact servicedesk.scwcsu@nhs.net to ask if they can resurrect it.



NHSmail account application form for Dentists

Please email your form to your regional contact Servicedesk.scwcsu@nhs.net

When you send your form you must provide evidence that you have completed the Data Security and Protection Toolkit by sending an assessment report with your application (one is sufficient per practice). For further information see: <https://www.dsptoolkit.nhs.uk/> Register and/or login then complete the self-assessment tool.

Name:		Role:	
Email address:			
Organisation name and address:			
Organisation data service (ODS) code (if applicable):		Organisation telephone number:	
Optometrists – GOC registration number:			
Dentists – GDC registration number:			
Does your organisation already hold any NHSmail accounts? Y/N		If yes, please provide the email address(es):	
Number of individual person accounts required, preferred account name and mobile number for each account owner*			
Do you require a shared mailbox for your organisation? If yes, please state the preferred mailbox name (it may not be possible to use the exact name requested). Please also confirm the account owner name and mobile number*			
Reason accounts are required – what type of information will be exchanged and how frequently?			

Further help

If you do not receive confirmation about your application within two weeks please contact feedback@nhs.net so the request can be escalated.

*For identification prior to new account passwords being confirmed.

