About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: 
https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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**Key Deadlines**

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<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
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<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
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**Items for all Practices**

**Update to Mandatory Network Agreement – Network Contract DES**

NHS England has made corrections to the mandatory network agreement required for delivery of the network contract directed enhanced service (DES). Details can be found at the following link: [https://www.england.nhs.uk/gp/gpfv/investment/gp-contract/](https://www.england.nhs.uk/gp/gpfv/investment/gp-contract/)

**CQRS - Meningococcal B and Meningococcal ACWY Extraction Delay**

Please note, the May 2019 extract dates (for April 2019 data) for Meningococcal B and Meningococcal ACWY will be moving. CQRS are currently finalising the testing with the clinical system suppliers so that they can accurately collect data from GP Practices. As a result, they do not yet have a confirmed collection date.

Some GP Practices may have received a prompt from CQRS to manually enter data, please ignore this message. It is now not possible to make a manual submission, as it is expected that the extraction will take place before the deadline for declaration and therefore any manually entered data will be overwritten within CQRS.

We hope to have confirmation of the rescheduled date soon and will send out a further communication as this information is available.

**CCG letter re veterans - Mental Health Awareness Week**

As part of Mental Health Awareness Week last week, NHS England and NHS Improvement focused on veterans mental health and how the NHS can best support their needs. An important element of this is understanding the health needs of this patient group and being aware of the dedicated services available to them. GPs have a key role in supporting these patients, as set out in the attached letter, which highlights the importance of identifying and recording veterans in their medical record.

Please do take time to read this letter and share with member practices for their attention and action. To support with this, the letter includes a top tips document that provides useful advice and information, as well as learning resources.

Thank you in advance for helping to support the health commitments of the Armed Forces Covenant and ensuring we are providing the best possible care for those who have served their country.
National Heroes Service: GPs told ‘our veterans need you’
NHS chiefs have urged family doctors to enlist in a scheme improving care for thousands of armed forces veterans and their families. [https://www.england.nhs.uk/2019/05/national-heroes-service/](https://www.england.nhs.uk/2019/05/national-heroes-service/)

Disabled doctors to get increase support

What Matters to You Day 2019
What Matters to You Day is the annual campaign which encourages more person-centred conversations between health care professionals and people. We celebrate the positive impact that asking ‘What Matters to You?’ can have.

Person-centred conversations are a corner-stone to offering personalised care. The Long Term Plan outlined how personalised care will become business as usual for 2.5million people across the health and care system by 2024.

We are actively encouraging you to be involved in What Matters to You Day, perhaps by putting up posters or hosting a coffee morning on 6 June 2019. Free campaign material can be downloaded and we have printed material available too – this can be ordered via [www.whatmatterstoyou.scot](http://www.whatmatterstoyou.scot). Thank you for your making the 4th year of this campaign a big success.

Items for Bristol, North Somerset and South Gloucestershire Practices only
None

Items for Somerset Practices only
None

Items for Devon Practices only

Action Required – CQRS Service Offer
The following contractual service has been offered to practices on CQRS:

- Indicators No Longer In QOF 2018/19

Please note that this service is a contractual requirement, information about the service can be found by following the above link. Please log into CQRS and accept this service, under the Participation tab (noting that you will need to change the financial year to 2018/19), as soon as possible and no later than 5 June 2019. Please can any queries be sent directly to the CCG at devon.primarycare@nhs.net.
Amended reimbursement forms - Clinical Waste, Rates, Rent, Water & CQC fees
Please see attached amended forms for Devon practices only. Please can any queries be sent directly to the CCG at devon.primarycare@nhs.net.

Items for Cornwall and Isles of Scilly Practices only
None