About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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**Key Deadlines**

| CQRS declarations for payment in the same month | 9th of each month | Via CQRS |
| Maternity, paternity, parental or sickness absence | Last working day of each month | Via email to england.primarycaremedical@nhs.net |

**Items for all Practices**

**NHS doctors to get more flexible pensions and NHS People Plan**


The agreement is an important part of the NHS’s first ever People Plan, published on 3 June 2019. The plan sets a vision for how people working in the NHS will be supported to deliver care and identifies the actions the NHS will take to help them.

**GP Occupational Health Service contact details change**

The contact details for the Occupational Health Service for GPs have changed to the below:

Heales Medical  
27 Bridge Street  
Hitchin  
Hertfordshire SG5 2DF  
Telephone: 08448421755 Ext 4000, or option 2 on the automated switchboard  
Email: nhsengland@heales.com  
Website: [www.heales.com](http://www.heales.com)

If any practice needs to contact Heales in relation to a needlestick injury for their staff the contact number is now:

03333 449 006

A copy of the revised poster is attached and can also be found via the Heales website.

**New campaign to encourage nurses back to the profession**

Health Education England has launched a new marketing campaign to encourage former registered nurses to return to the profession. The campaign hopes to inspire nurses to return by highlighting the fantastic opportunities and support that is available. This includes access to assessors and supervisors who will be on hand to boost confidence, and financial support of £500 to help with travel, childcare and book costs.

Health Care Professional’ (HCP) portal

Our Emergency Planning Resilience & Response (EPRR) Team are planning a ‘limited’ test of the National Pandemic Flu Service (NPFS). At this point they are intending to test the ‘Health Care Professional’ (HCP) portal only and will be running other exercises to test other portals going forward.

They are looking for some ‘willing’ volunteers to undertake the exercise during week commencing 23rd September 19. This would be completed from your own office, surgery, pharmacy etc. In the lead up to the testing window you would receive several group invites to attend a Skype session where National will walk you through the different applications and provide a system demonstration on your own computer screen.

You would not have to join all of these sessions but would accept an invite to the session that is demonstrating the application/s that they will want to test. These sessions will be very informal and will allow participants to ask any questions they may have. National will be sending each participant training guides and additional information such as synthetic data, feedback forms and testing scenarios.

The feedback forms are very important to enable the continual improvement of the applications. We would encourage participants to capture any feedback whilst they are in the application, so that we can replicate any of the issues raised. User logons will be issued by National and emailed directly to participants before the exercise. We would encourage participants to try to access these applications in advance of the exercise, in case they have any logon issues that need resolving in advance.

We are looking for a couple of interested:

GP’s – two each from both Devon and Cornwall
Pharmacists – two each from both Devon and Cornwall

Please find attached the Excel sheet that asks for the details of those interested in joining the ‘exercise’ in September. You will note that it asks for an IT contact, this is because National need to identify the IP address for the individual’s computer to allow them access (this wouldn’t be needed in a real event as it would be fully open).

If you are interested in participating in this test of the NPFS system, can we ask that you respond by completing the details requested in the spreadsheet and emailing it to: neil.vine@nhs.net. Your support for this important test of a critical part of the national pandemic influenza response process would be very much appreciated.

Latest PCSE GP Bulletin (June 2019)
Please see the attached latest GP Bulletin for GP practices from PCSE. This is also available on the PCSE website: https://pcse.england.nhs.uk/news/. PCSE have also released a special ‘Registrations Guide’ which is also attached for your reference.
Items for Bristol, North Somerset and South Gloucestershire Practices only
None

Items for Somerset Practices only
None

Items for Devon Practices only
ACTION REQUIRED: CQRS – 2019/20 Service Offers
The following service for 2019/20 has now been offered on CQRS, in line with your enhanced services sign-up return:

• Learning Disability Health Check Scheme 2019/20

Information about the service can be found by following the link above. Please log in to CQRS and accept this service as soon as possible to ensure that you are included in the automated extraction. Please refer to the Technical Requirements document (which is available on the NHS Employers) to ensure that the appropriate and correct Read Codes are used.

The following contractual service for 2019/20 has also now been offered on CQRS

• GMS/PMS Core Contract Data Collection 2019/20

Please note, that this service is a contract requirement and Practice acceptance of the service offer on CQRS is required to enable the automated data extractions to undertaken. Information about the service can be found by following the link above.

If you wish to confirm whether you have accepted the service offers, please go to the ‘Participation Management’ tab, change the Quality Service Status to ‘Approved’.

Indicators no longer in QOF 2019/20

Practices are reminded that the deadline date to accept the offer is 18th June 19.

Items for Cornwall and Isles of Scilly Practices only
None