About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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Key Deadlines

<table>
<thead>
<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
<th>Via CQRS</th>
</tr>
</thead>
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Items for all Practices

Supporting carers in general practice: a framework of quality markers
NHS England has produced a framework for improving how general practice can better identify and support carers of all ages. The document offers a series of practical ideas that have been developed in partnership with carers, primary care teams and other key stakeholders.


CQRS – Browser Compatibility Information
Further to the item included in the 26 April 2019 bulletin, it has now been confirmed that CQRS are planning to remove support for some older versions of browser software at the end of Tuesday 25 June 2019.

If you raise any functionality issues after Tuesday 25 June 2019, the CQRS Service Desk will request you to upgrade your browser version to the minimum recommended version as detailed in the bulletin on 26 April 2019, and below. If you are using any other browser software that is not listed below, then please contact your IT provider and ask them for advice for upgrading to a version of browser software that is compatible with TLS v1.2.

Please note that Google Chrome is the recommended software to use with CQRS to obtain the best results for performance and for functionality. To assist you to determine if you need to take any action, the simple chart below details the popular types of browser software and recommended versions you should be using when accessing the CQRS service:

<table>
<thead>
<tr>
<th>Browser Software</th>
<th>Recommend Version to Use</th>
</tr>
</thead>
<tbody>
<tr>
<td>Google Chrome</td>
<td>30-32 (or later)</td>
</tr>
<tr>
<td>Mozilla Firefox</td>
<td>27-33 (or later)</td>
</tr>
<tr>
<td>Microsoft Internet Explorer</td>
<td>11</td>
</tr>
<tr>
<td>Microsoft Edge</td>
<td>11</td>
</tr>
<tr>
<td>Apple Safari</td>
<td>7 (or later)</td>
</tr>
</tbody>
</table>

You can find out which version of browser you are using within the Help or About options of your browser. To check which version of you have, please open the relevant browser and follow the instructions below:

- **Chrome** – Go to the top right and select the More menu (3 vertical dots). Then click Help > About Google Chrome
• **Internet Explorer** – Go to the top right and select the Tools menu (Cog symbol). Then click About Internet Explorer
• **Firefox** – Go to the Help Menu > About Firefox or in the top right, select the Menu button (3 vertical lines). Then click Help > About Firefox
• **Safari** – Go to the Menu Bar > Safari menu and click About Safari

If you are using any other browser software not listed above, then please contact your IT provider and ask them for advice for upgrading to a version of browser software that is compatible with TLS v1.2.

**Staff Role Amendments – Addition of Social Prescribing Link Worker to NWRS**

Social Prescribing Link Worker has been added as a staff role within the Direct Patient Care staff group. There are many different names used to describe the link worker role. These include wellbeing advisor, community connector, community navigator, community health worker, community health agent and health advisor, depending on local preference. Whilst the names may differ, the core elements of the role remain the same. Social Prescribing Link Workers connect people to community groups and statutory services for practical and emotional support.

Social Prescribing Link Workers employed by a practice should all be recorded using the generic Social Prescribing Link Worker staff role. Social prescribing and community-based support is part of the commitment in the NHS Long-Term plan to make personalised care business as usual, across the health and care system. Therefore, it is crucial that all practices review their records and update, or add records for, any Social Prescribing Link Workers that they employ as soon as possible, for inclusion in June 2019 data extraction.

**Flu Vaccine for Children: Best practice guide for GPs**

Public Health England has published a leaflet for GPs and practice staff to support the nasal spray flu vaccination programme for children. The leaflet is intended for GPs and practice staff. It provides best practice guidance on how to:

- Prepare for the programme
- Promote the programme
- Set practice goals
- Improve uptake of the vaccine
- Identify eligible children
- Order the vaccines

It is not intended for children, parents or guardians. They will receive their own dedicated information at the appropriate time.


**Items for Bristol, North Somerset and South Gloucestershire Practices only**

None
Items for Somerset Practices only
None

Items for Devon Practices only
Contractual Paperwork
Please see the attached letter from Devon CCG regarding the above

Items for Cornwall and Isles of Scilly Practices only
None