

Pharmacy Bulletin



NHS England and NHS Improvement - South West

Friday 26th July 2019

	July 2019	Aug 2019	Sep 2019	Oct 2019
NHSE – What's coming up...	<p>Planning Commences for the Christmas & New Year Festive Season:</p> <p>Wednesday 25th Dec 2019 Thurs 26th Dec 2019 Wed 01st Jan 2020</p> <p>CPAF Screening Questionnaire Closed 30.06.19</p>		<p>CPAF Verification Visits Commence for select Contractors (notice to relevant contractors will be provided in advance accordingly).</p> <p>2nd Public Health Campaign, AMR, Commences...</p>	<p>3rd Public Health Campaign, Stoptober, commences...</p>
Week1	<p>MUR & NMS Returns via NHSBSA Due (Qtr 1 2019-20): Contractors must submit MUR electronic returns via the NHS BSA Online form within 10 working days from the last day of the quarter the data refers.</p>			<p>MUR & NMS Returns via NHSBSA Due (Qtr 2 2019-20): Contractors must submit MUR electronic returns via the NHS BSA Online form within 10 working days from the last day of the quarter the data refers.</p>
Week2	<p>If not already done so ... Update NHS.UK with August BH Hours (26.08.19)</p>			
Week3		<p>Preparation for 2nd Public Health Campaign 2019-2020 - Anti-Microbial Resistance (AMR).</p>	<p>Preparation for 3rd Public Health Campaign 2019-2020 - Stoptober.</p>	
Week4		<p>Bank Holiday Monday 26.08.2019</p>		

IN THIS WEEK'S ISSUE:

White Bold Text = New Articles Added This Week.



CONTRACT:

→ **CPCF 2019-2024...[HERE](#)**

IMPORTANT:

→ ****Bank Holiday Opening Hours**...[HERE](#)**

→ **Preparing for the Possibility of a 'No Deal' EU Exit for Primary Care Contractors...[HERE](#)**

→ **Supply of Vaccines for the Forthcoming 2019-20 Season...[HERE](#)**

→ **Items that should not be prescribed in Primary Care...[HERE](#)**

→ **NPA Sees Rise in Indemnity Claims related to MDS Errors...[HERE](#)**

→ **Dispensing Update – Back in Stock...[HERE](#)**

→ **Dispensing Issues Inc. Nardil (Phenelzine Sulphate 15mg tablets)...[HERE](#)**

TRAINING:

→ **Virtual Outcomes Training, Now Live...[HERE](#)**

- NHS Flu Vaccination Engagement
- GPhC Revalidation
- Peer Review and Reflective Account

Area Specific:

→ **CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holidays In-Hours Extension...[HERE](#)**

Community Pharmacy Contractual Framework: 2019 to 2024: Supporting Delivery for the NHS Long Term Plan...

The new contractual arrangements will come into force from 1 October 2019 and will help to deliver the ambitions set out in the [NHS Long Term Plan](#).

This agreement is between the government, the NHS and the Pharmaceutical Services Negotiating Committee (PSNC).

- The CPCF agreement document was published Monday 22nd July 2019:
<https://www.gov.uk/government/publications/community-pharmacy-contractual-framework-2019-to-2024>
- DHSC press release with quotes from Keith Ridge and Es Waller, attached.
- A PDF Briefing will shortly be published on our (NHS England) website at: <https://www.england.nhs.uk/primary-care/pharmacy/community-pharmacy-contractual-framework/>
- PSNC: <https://psnc.org.uk/our-news/contractor-announcement-funding-negotiations-result-in-five-year-cpcf-deal/> including a helpful summary of the key elements.

PLEASE NOTE anything posted to NHS England by contractors will NOT be received unless sent to our Saltash office, details below / end of this bulletin....

E: england.pharmacysouthwest@nhs.net | **W:** <https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/> | **A:** Peninsula House, Kingsmill Rd, Saltash, PL12 6LE.

Dispensing Update – Back in Stock...

The following medicines are now back in stock:

- Microgynon 30 tablets
- Salbutamol 2mg/5ml syrup

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If you have any queries, please contact the medicines supply team at DHSC on DHSCmedicinesupplyteam@dhsc.gov.uk

Dispensing Issues...

○ **Nardil (phenelzine sulfate) 15mg tablets (MAOI) supply issue**

- Kyowa Kirin, the sole supplier of Nardil (phenelzine sulfate) 15mg tablets in the UK, have informed the Department of Health and Social Care that due to manufacturing delays, Nardil will be out of stock from the beginning of August until at least the end of October 2019.
- DHSC have contacted specialist importer companies, who have advised that unlicensed imports can be sourced from abroad.
- UK Medicine Information have also published guidance on management including the need for specialist referral to mental health teams if unlicensed supplies of phenelzine sulfate 15mg tablets are deemed unsuitable: <https://www.sps.nhs.uk/articles/shortage-of-phenelzine-15mg-tablets-nardil/>

➤ **Local Action required:**

1. Please share this information with relevant networks locally including GP practices, community pharmacies and community mental health services.
2. For patients who do not have sufficient supplies of Nardil (phenelzine sulfate) 15mg tablets for the duration of the expected out of stock period, clinicians should consider prescribing an unlicensed preparation of phenelzine sulfate 15mg tablets as soon as possible in order to avoid abrupt withdrawal. Clinicians will need to work with local pharmacies to understand more about the specific unlicensed products that can be sourced and associated lead times.
3. To minimise the disruption this may cause locally in terms of patients seeking GP appointments, GP practices may want to consider using local IT systems to identify patients who may be impacted by this shortage and to manage these patients by prescribing unlicensed supplies or referring back to a specialist team in good time, where appropriate.
4. Clinicians should refer to the UKMI memo for advice on alternatives: <https://www.sps.nhs.uk/articles/shortage-of-phenelzine-15mg-tablets-nardil/>

○ **AstraZeneca distribution change**

From 1st July 2019, AAH Pharmaceuticals Ltd will be the sole distributor for all AstraZeneca products to pharmacies in the UK – more info [HERE](#).

○ **Epanutin 50mg Infatabs**

Licensed Phenytoin 50mg Infatabs manufactured by Pfizer is currently unavailable. If a prescriber wishes to consider an unlicensed preparation, the prescription will need to be amended to specify this – more info [HERE](#).

○ **Disopyramide 100mg/150mg capsules**

Sanofi and Mylan, the manufacturers of Disopyramide 100mg and 150mg capsules, are currently experiencing temporary disruptions – more info [HERE](#).

Bank Holiday Opening Hours...

From this upcoming Bank Holiday August (26.08.19) and thereafter, the hours declared on [NHS UK](#) will be the sole record used to populate the NHS England bank holiday hours.

*****The hours declared on the DoS profile updater will NOT be cross referenced with the [NHS UK](#) entry so contractors need to ensure both entries include the same information.*****

Any contractors where hours are not declared on NHS.uk will be shown as closed on the NHS England hours circulation.

Preparing for the Possibility of a 'No Deal' EU Exit for Primary Care Contractors...

The guidance, available [HERE](#) is a companion to the Operational Guidance, published by the Department of Health and Social Care on 21 December 2018, and outlines what has been done nationally to assess the risk to primary care organisations, and give clear direction on the actions that organisations delivering primary care still need to take locally.

Please can ALL contractors ensure they have read and understood the guidance.

Whilst the risk of no-deal is postponed to 31 October it has certainly not disappeared. The cross-government planning assumptions remain in place, so all guidance issued previously remains valid. Our response preparations will be updated as planning assumptions change.

Items that Should Not be Prescribed in Primary Care...

Following concerns raised by the NHS Improvement diabetes team, the recommendations on restricting the prescribing of certain blood glucose testing strips for type 2 diabetes have been put on hold, and these will remain available for routine prescription while further studies are carried out to assess the relative benefits of the different testing meters and strips.

The seven items that have been added to the guidance, and that should therefore not routinely be prescribed in primary care, are:

- Aliskiren for the treatment of essential hypertension (annual NHS spend £776,000)
- Amiodarone for the treatment of arrhythmias (annual spend £1,427,000)
- Bath and shower preparations for dry and pruritic skin conditions (annual spend £11,708,000)
- Dronedarone for maintenance of sinus heart rhythm after cardioversion for atrial fibrillation (annual spend £1,519,000)
- Minocycline for the treatment of acne (annual spend £503,000)
- Needles for pre-filled and reusable insulin pens that cost >£5 per 100 needles (annual spend £24,802,000)
- Silk garments for severe eczema and other allergic skin conditions (annual spend £912,000).

Jump back to the title page
of this bulletin [HERE](#).

Friday 24th July 2019

[NHS Flu Vaccination Engagement Training 2019, available now on VirtualOutcomes...](#)

- Would you recognise the symptoms of flu?
- Do you know which vaccines are being used this year?
- What plans do you have in place to target your 'at risk' patients and pregnant women?



Download the course flyer, [HERE](#).



Jump back to the title page of this bulletin [HERE](#).

[GPhC Revalidation Training & Peer Review and Reflective Account...](#)

- Do you know the requirements for revalidation?
- Are you confident in completing a peer review and reflective account?
- Would you like more information on how to approach this part of your professional registration?

Download the course flyer, [HERE](#)

[CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holiday In-Hours Extension...](#)

...Will run from Monday 1 July through to Friday 27 September. During this time, pharmacists working in participating pharmacies will be able to supply a sufficient quantity of medication to Cornish residents (up to five days treatment) and to visitors to the area, (up to 14 days treatment) both in and out of hours.

The Emergency Supply Service (in-hours and out-of-hours) is only available for UK registered patients.

See link to the Cornwall LPC website, [HERE](#).

E: england.pharmacysouthwest@nhs.net | W: <https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/> | A: Peninsula House, Kingsmill Rd, Saltash, PL12 6LE.

NHS England and NHS Improvement – South West

[Please find attached a letter re. the supply of vaccines for the forthcoming 2019-20 season....](#)

Sanofi Pasteur have indicated they plan to phase some of the deliveries of the inactivated Quadrivalent influenza vaccines (QIV) for those at risk and under 65 years, with some vaccines being delivered by the end of November ahead of when the flu season usually starts.

All primary care providers who have ordered the QIV

Vaccine are encouraged to contact their relevant manufacturer to confirm delivery dates and inform

scheduling of appointments: This will enable providers to plan effectively for the forthcoming season.

[NPA Sees Rise in Indemnity Claims related to MDS Errors...](#)

As reported in C&D: National Pharmacy Association (NPA) flag the common dispensing errors that have resulted in "significant indemnity claims against pharmacies". Redispensing of patient-returned medicines and look-alike, sound-alike errors feature in the update. On two occasions flagged in the update, MDS trays prepared with antidiabetic medicines were dispensed to patients without diabetes.

In one incident, the patient's solicitors alleged the patient took the medicines from the incorrect MDS tray and collapsed, before being found by a carer. The patient was admitted to hospital and the solicitors allege the patient has been left with a significant cognitive brain injury.

In the other incident, a tray of antidiabetic medicines was allegedly dispensed to the wrong patient. Following a prolonged period of serious illness in hospital, the patient died, Ms Hannbeck said in her update.

"Despite questions over causation issues, this has resulted in a claim against the pharmacy." It is suggested that these claims "may have arisen because the MDS trays had been prepared in advance, stored in a stack on the shelf, and potentially proper processes not followed at the time of handing it over to the patient".

To read more, view the full article, [HERE](#).

Read the advice, issued in our recent SiPS Safety Bulletin, attached.

Friday 24th July 2019

NHS England and NHS Improvement – South West

If you have any articles you would like us to include in the weekly bulletin, then please send to our generic mailbox - [HERE](#).

In addition, if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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Please see our [website](#) “NHS England South West (South & North) Community pharmacy” for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details (UPDATED MARCH 2019); Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100-hour pharmacies.

...NEWLY ADDED TO THE WEBSITE – Forged Prescription and Medicine Shortage Guidance...

E: england.pharmacysouthwest@nhs.net | W: <https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/> | A: Peninsula House, Kingsmill Rd, Saltash, PL12 6LE.

PRESS RELEASE - EMBARGOED UNTIL 14:00 22 JULY 2019

**PATIENTS TO BE OFFERED SAME-DAY CONSULTATIONS
AT THEIR PHARMACY IN NEW DEAL FOR COMMUNITY PHARMACY**

- Patients with minor and common health issues will be offered a same-day booked consultation with a pharmacist at their pharmacy, providing them with faster treatment and reducing pressures on GPs and A&E departments
- New contractual framework will redefine the integral role community pharmacies play in delivering healthcare over the next 5 years, as part of the NHS Long Term Plan

Patients with minor health issues will be offered same-day appointments with their pharmacist, under a new deal announced by Health Secretary Matt Hancock to improve care and expand the role of community pharmacists.

The new NHS Community Pharmacist Consultation Service will see anyone calling NHS 111 seeking help for minor conditions such as earache or a sore throat offered an appointment at their local pharmacist. Following successful testing, it will be expanded over the next 5 years to include referrals from GPs and A&E, giving patients with minor symptoms the option of a same-day consultation. Patients will continue to have the option to see their GP or attend A&E should they wish.

Pharmacists are highly trained health professionals who undergo five years of training, giving them expert knowledge of medicines and drug interactions. This approach seeks to better harness their skills to benefit patients and could see millions of appointments being provided by community pharmacists where appropriate, including minor illnesses such as headaches, skin rashes and congestion. It's estimated that up to 6% of all GP consultations could be safely transferred to a community pharmacy, which is up to 20 million GP appointments per year.

This will help relieve pressure on the wider NHS by connecting patients with community pharmacy as their first port of call for health advice on minor illness, as the NHS delivers the Long Term Plan, which the Government has backed with an extra £33.9 billion a year by 2023/24.

The new offer is part of a raft of services being announced as part of the new five-year Community Pharmacy Contractual Framework which will take effect from October, focusing on three key areas of prevention, urgent care and medicines safety to help more people stay well in their community. This includes extra training to spot the signs of health issues including sepsis and heart disease.

The deal commits almost £13 billion to community pharmacy – £2.592 billion per year – to expand the role of community pharmacy, while continuing to support the introduction of new services over the course of the five-year contract.

Health Secretary Matt Hancock said:

“Pharmacists are integral to community health and I want to move towards the French model, where they offer a wider range of services and play a stronger role in the community.

“Every day more than a million people use our community pharmacies in England and we want to support our incredible pharmacists to unlock their full potential, helping them

offer more health advice and support more patients as part of our Long Term Plan for the NHS.

“Community pharmacies are a vital and trusted part of our NHS, and this five-year deal will ensure more people get support in the most appropriate setting, which in turn helps relieve pressure on the wider health service.”

The NHS Long Term Plan commitment to help older people age well will see better use of community pharmacists’ medicines expertise. Pharmacists will be able to offer patients recently discharged from hospital more advice and support, including helping with repeat prescriptions without having to return to the GP.

Areas the new contractual framework will expand over the next five years include:

- Providing staff with online training to spot the early signs of sepsis, recognising the need to act fast to identify and treat this condition. All pharmacists will be offered training, so more people will receive the urgent care they need
- Developing and testing an early detection service to help identify people who may have undiagnosed cardiovascular disease, so they can be referred on for further testing and treatment if required
- Checking all patients with diabetes who present to ensure they have had their annual foot and eye check
- Ensuring pharmacists receive the latest guidance on how to assist anyone with dementia
- Rolling out the Healthy Living Pharmacy scheme to all pharmacies in England – anyone seeking advice on how to lose weight or stop smoking will be able to speak to trained health champions on site
- Introducing Hepatitis C testing for those enrolled in needle exchange programmes
- Exploring how pharmacists can be better supported to spot the warning signs of suicide, including training to ensure pharmacists are equipped to ask, where appropriate, the right questions and strengthen resources and signposting
- Introducing proactive medicine safety checks to avoid patients receiving dangerous combinations of drugs.

Chief Pharmaceutical Officer Keith Ridge said:

“This deal provides the accessible and convenient healthcare that the public really want while offering a more fulfilling clinical career to pharmacists and pharmacy technicians as a valued part of the NHS team.

“Joining up primary care organisations - GPs, pharmacists and community services - for our patients, is the foundation of the NHS Long Term Plan and community pharmacies are an important part of these networks, where residents can get a range of health checks and advice as well as picking up their prescription, a service which will now be even safer and more efficient.”

Ed Waller, Director of Primary Care Strategy and NHS Contracts, said:

“This deal signals a step change in what people can expect from their local pharmacy over the next five years. The NHS has agreed an expanded clinical role for local pharmacists in treating minor illnesses and delivering prevention work, supporting significant improvements in patient care under the NHS Long Term Plan and making better use of the clinical skills of highly trained professionals, like pharmacists, working closely with GPs.”

Simon Dukes, Chief Executive of the Pharmaceutical Services Negotiating Committee (PSNC), said:

“PSNC is pleased to have agreed a five-year funding settlement for community pharmacy. This multi-year deal represents a clear commitment to the future of the sector from HM Government and gives community pharmacy contractors both some financial certainty and a vision for the services that DHSC and NHS E&I want them to deliver.

“The deal will help to integrate community pharmacies into the wider healthcare landscape and expand the services they can offer, both of which will benefit the NHS and patients.

“We look forward to continuing to work collaboratively with both DHSC and NHS E&I to maximise the potential of community pharmacy to help deliver the NHS Long Term Plan and the vision for primary medical and community services.”

--ENDS--

NOTES TO EDITORS

- Minor Symptom Groups for NHS Community Pharmacist Consultation Service (all ages above 1 year of age) include:
Acne; spots and pimples; ankle or foot pain or swelling; Athlete's foot; bites or stings; insect or spider blisters; constipation; diarrhoea; ear discharge or ear wax; earache; sticky or watery eyelid problems; hair loss; headache; hearing problems or blocked ear; mouth ulcers; nasal congestion; shoulder pain; skin rash; sleep difficulties; sore throat; tiredness; toe pain or swelling; wrist, hand or finger pain or swelling.

The NHS Long Term Plan published in January 2019 announced plans to invest an extra £33.9bn by 2023/24 into the health service - equivalent to £20.5bn in real terms. The NHS LTP outlined how the reach and skillset of pharmacy teams could be better utilised and further integrated with other parts of the health and care system. For more information visit: <https://www.longtermplan.nhs.uk/>



Pharmacy Bulletin



NHS England and NHS Improvement - South West

Tuesday 9th July 2019

IN THIS ISSUE:

Local Learning in the Southwest:

- Preparation of Monitored Dosage Systems (MDS)...[HERE](#)
- Hydrocortisone 100mg/ml injections supplied in error (instead of the prescribed Hydroxocobalamin(B12) 1mg/1ml) ...[HERE](#)

Useful Information & Resources:

- Resources on LASA ('Look Alike Sound Alike') Medicines...[HERE](#)



Get Your Priorities Straight: Tips for Using Safety Huddles...

A huddle is a short, stand-up meeting — 10 minutes or less — that is typically used at the start of a day or shift to help teams anticipate and actively manage quality and safety issues

Huddles can be a great way to start a day, shift, or process by helping your team think critically about how to anticipate potential problems or ways to improve care.

Read more from the Institute for Healthcare Improvement (IHI) [HERE](#), about the why, what's and how's of effective safety huddles.