About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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Key Deadlines

| CQRS declarations for payment in the same month | 9th of each month | Via CQRS |
| Maternity, paternity, parental or sickness absence | Last working day of each month | Via email to england.primarycaremedical@nhs.net |
| Register to receive CAS Alerts | by 13 September 2019 | Via https://www.cas.mhra.gov.uk/Register.aspx |

- Items for all Practices

**ACTION REQUIRED: CQRS – Service Offer**

The following service for 2019/20 has been offered on CQRS, in line with your enhanced services sign-up return.

- Childhood Seasonal Influenza Vaccination Programme (two and three year olds) 2019/20

Please log in to CQRS and accept this service as soon as possible to ensure that you are included in the automated extractions.

If you wish to confirm whether you have accepted a service offer, please go to the ‘Participation Management’ tab, change the Quality Service Status to ‘Approved’.

**Out of Area Patients**

It has come to our attention that some practices are not coding out of area patients appropriately. Please find below the correct way in which these patients should be registered.

If a practice decides to register a patient as out of area, the process will generally operate in exactly the same way as any new patient registration in that the patient completes the GMS1 (or equivalent) registration form and the practice enters details of the patient registration onto their GP system as normal. The difference is that they must include a manual note on the registration system using an agreed text string to identify the patient as out of area.

These text strings are:

"OUT OF AREA REG"; "OUT OF AREA SCHEME"; "OOA REG"; "PC-OOA"; "PCS-OOA"; "OOAR" and should be added as free text prior to sending via the LINKS software.

This is crucial as it is the only means currently to identify patients registered without home visiting duties.
For information we are currently developing a full clarification document to support the OOA process, which will be circulated to practices shortly.

**QOF Quality Improvement domain – webinars for practice staff**

In April 2019, NHS England introduced a new Quality Improvement domain to the Quality and Outcomes Framework (QOF). The two topic areas for 2019/20 are prescribing safety and end of life care.

NHS England and the Royal College of General Practitioners are delivering two webinars to help practices understand what they need to do to meet the requirements of this new domain and to ask any questions they may have about the topic areas and how they approach a quality improvement project.

The dates are:
- Thursday 22 August 14.30 – 16.00 register here
- Thursday 29 August 10.30 – 14.00 register here

If you would like to register for either of these webinars, you can do so by clicking on the links above.

**NHS Resolution Primary Care event – 10 September 2019**

Please see the attached flyer promoted our 'Keeping your patients and workforce safe’ event taking place in Taunton on Tuesday 10 September 2019.

- **Items for Bristol, North Somerset and South Gloucestershire Practices only**
  None

- **Items for Somerset Practices only**
  None

- **Items for Devon Practices only**
  None

- **Items for Cornwall and Isles of Scilly Practices only**
  None