


# Pharmacy Bulletin



NHS England and NHS Improvement - South West

Friday 9<sup>th</sup> August 2019

	Aug 2019	Sep 2019	Oct 2019	Nov
NHSE – What's coming up...	<p><b>Planning Continues- Christmas &amp; New Year Festive Season:</b></p> <p>Wednesday 25<sup>th</sup> Dec 2019                      Thurs 26<sup>th</sup> Dec 2019                      Wed 01<sup>st</sup> Jan 2020</p>	<p><b>CPAF Verification Visits Commence for select Contractors</b></p> <p>(notice to relevant contractors will be provided in advance accordingly).</p> <p><b>2nd Public Health Campaign, <u>AMR</u>, Commences...</b></p>	<p><b>CPCF Framework 2019-2024 comes into force from 01.10.2019.</b></p> <p><b>3<sup>rd</sup> Public Health Campaign, <u>Stoptober</u>, commences...</b></p>	<p><b>Flu Season continues...</b></p> 
Week1			<p><b>MUR &amp; NMS Returns via NHSBSA Due (Qtr 2 2019-20):</b></p> <p>Contractors must submit MUR electronic returns via the <a href="#">NHS BSA Online form</a> within 10 working days from the last day of the quarter the data refers.</p>	<p><b>CPAF Full Questionnaire Open for Selected Pharmacies.</b></p> <p>(notice to relevant contractors will be provided in advance accordingly).</p>
Week2				
Week3	<p><b>Preparation for 2<sup>nd</sup> Public Health Campaign 2019-2020 - <u>Anti-Microbial Resistance (AMR)</u>.</b></p>	<p><b>Preparation for 3<sup>rd</sup> Public Health Campaign 2019-2020 - <u>Stoptober</u>.</b></p>		
Week4	<p><b>Bank Holiday</b></p> <p>Monday 26.08.2019</p>			

**IN THIS WEEK'S ISSUE:***White Bold Text = New Articles Added This Week.***CONTRACT:**

- **Mandatory Public Health Campaigns: Resources...** [HERE](#)
- **NUMSAS/DMIRS Deregistration's...** [HERE](#)
- **CPCF 2019-2024...** [HERE](#)

**IMPORTANT:**

- **Licensed Melatonin liquid...** [HERE](#)
- **Supply of Denosumab (Prolia) in Primary Care...** [HERE](#)
- **PCN's (Primary Care Networks)...** [HERE](#)
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- **Q1 MUR/NMS Submissions DUE NOW and the Future of MURs...** [HERE](#)
- **Preparing for the Possibility of a 'No Deal' EU Exit for Primary Care Contractors...** [HERE](#)
- **Supply of Vaccines for the Forthcoming 2019-20 Season...** [HERE](#)
- **Dispensing Update – Back in Stock...** [HERE](#)
- **Dispensing Issues Inc. Nardil (Phenelzine Sulphate 15mg tablets)...** [HERE](#)

**TRAINING:**

- **Virtual Outcomes: Antimicrobial Resistance (AMR) Training...** [HERE](#)
- **NHSBSA Hints & Tips for Dispensing Contractors...** [HERE](#)
- **Building on your Mary Seacole Leadership Programme for Community Pharmacy Award...** [HERE](#)

**Area Specific:**

- **DEVON: LPC Pharmacy Awards – Nominations Open Now...** [HERE](#)
- **CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holidays In-**

**Mandatory Public Health Campaigns: Resources...**

**As all Contractors will be aware, we have Antimicrobial Resistance and Stoptober coming up in September and October respectively.**

For these campaigns all community pharmacies in England will receive printed resources from Public Health England (PHE). An activation guide will be included in the pack with further information on both the campaigns.

Social media and digital resources for these campaigns will be available on PHE's [Campaign Resource Centre](#) closer to the campaign launches and it would be great if pharmacies use these to support the campaigns where possible.

For efficiency, materials for both campaigns are being delivered to all community pharmacies together in the same clearly marked envelope. Packs will start arriving via courier from **14 August 2019 onwards**.

If you have not received their packs by **27 August 2019** please contact [partnerships@phe.gov.uk](mailto:partnerships@phe.gov.uk) stating the pharmacy name, address and name of the campaign(s) you have not received materials for.



Bank Holiday Opening Hours...

From this upcoming Bank Holiday August (26.08.19) and thereafter, the hours declared on [NHS UK](#) will be the sole record used to populate the NHS England bank holiday hours.

**\*\*\*The hours declared on the DoS profile updater will NOT be cross referenced with the [NHS UK](#) entry so contractors need to ensure both entries include the same information.\*\*\***

Any contractors where hours are not declared on NHS.uk will be shown as closed on the NHS England hours circulation. Final opening hours will be circulated the week commencing 12<sup>th</sup> August 2019.

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Dispensing Issues...

- **Nardil (phenelzine sulfate) 15mg tablets (MAOI) supply issue**  
Kyowa Kirin, the sole supplier of Nardil (phenelzine sulfate) 15mg tablets in the UK, have informed the Department of Health and Social Care that due to manufacturing delays, Nardil will be out of stock from the beginning of August until at least the end of October 2019. Clinicians should refer to the UKMI memo for advice on alternatives: <https://www.sps.nhs.uk/articles/shortage-of-phenelzine-15mg-tablets-nardil/>
- **AstraZeneca distribution change**  
From 1st July 2019, AAH Pharmaceuticals Ltd will be the sole distributor for all AstraZeneca products to pharmacies in the UK – more info [HERE](#).
- **Epanutin 50mg Infatabs**  
Licensed Phenytoin 50mg Infatabs manufactured by Pfizer is currently unavailable. If a prescriber wishes to consider an unlicensed preparation, the prescription will need to be amended to specify this – more info [HERE](#).
- **Disopyramide 100mg/150mg capsules**  
Sanofi and Mylan, the manufacturers of Disopyramide 100mg and 150mg capsules, are currently experiencing temporary disruptions – more info [HERE](#).

Q1 MUR/NMS Submissions DUE NOW and the Future of MURs...

Each contractor providing MURs/NMS must submit their completed quarterly MUR/NMS electronic reporting templates to the NHSBSA, via the online form, [HERE](#). **Contractors are reminded that the online form is now open for Q1 2019-2020 submissions.**

**Please be aware that we have been required to issue several Remedial Notices to contractors who have not submitted their data accordingly, including recovery of MUR/NMS fees from several pharmacies who did not submit for Q4 2018-2019.**

NUMSAS/DMIRS Deregistration's...

With the introduction of the Community Pharmacist Consultation Service (CPCS) and as preparation commences to facilitate registration and payment for CPCS we have instructed NHSBSA to close the existing NUMSAS and DMIRs pilots to new registrations via their online portal. CPCS registration details will be available soon!

**If a contractor wishes to de-register from NUMSAS or DMIRs now the NHSBSA portal has been closed off, they will be asked to notify the local NHS England office directly that they are giving notice to withdraw (remember you must give 1 month, you cannot just cease the service with immediate effect). You will then need to advise your local DOS lead so they can stop the pharmacy getting further referrals to the relevant service. You might also wish to encourage the pharmacy to submit any outstanding activity claims as quickly as possible so that final payments can be made against the service.**

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### Preparing for the Possibility of a 'No Deal' EU Exit for Primary Care Contractors...

The guidance, available [HERE](#) is a companion to the Operational Guidance, published by the Department of Health and Social Care on 21 December 2018, and outlines what has been done nationally to assess the risk to primary care organisations, and give clear direction on the actions that organisations delivering primary care still need to take locally.

**Please can ALL contractors ensure they have read and understood the guidance.**

*Whilst the risk of no-deal is postponed to 31 October it has certainly not disappeared. The cross-government planning assumptions remain in place, so all guidance issued previously remains valid. Our response preparations will be updated as planning assumptions change.*

### Supply of Denosumab (Prolia) in primary care...

Pharmacies in ALL areas of the South West are asked to note that delivery and wholesale charges can be avoided by ordering Prolia direct from Movianto (see the information [HERE](#)) and so you should consider using this ordering route.

**As it is possible to obtain Prolia without such charges, we would not expect pharmacies to be claiming Out of Pocket Expenses when submitting a prescription for Prolia.**

### Community Pharmacy Contractual Framework: 2019 to 2024: Supporting Delivery for the NHS Long Term Plan...

The new contractual arrangements will come into force from 1 October 2019 and will help to deliver the ambitions set out in the [NHS Long Term Plan](#).

This agreement is between the government, the NHS and the Pharmaceutical Services Negotiating Committee (PSNC).

- The CPCF agreement document was published Monday 22nd July 2019: <https://www.gov.uk/government/publications/community-pharmacy-contractual-framework-2019-to-2024>
- DHSC press release with quotes from Keith Ridge and Es Waller.
- A PDF Briefing will shortly be published on our (NHS England) website at: <https://www.england.nhs.uk/primary-care/pharmacy/community-pharmacy-contractual-framework/>
- PSNC: <https://psnc.org.uk/our-news/contractor-announcement-funding-negotiations-result-in-five-year-cpcf-deal/> including a helpful summary of the key elements.

The PSNC are releasing a series recommended actions for contractors to help community pharmacy teams to understand the details of the CPCF agreement as the details are finalised. ...this week it is recommended...

...to register for the NHS Business Services Authority (NHSBSA) Manage Your Service (MYS) application as the first step for participating participating in the [Pharmacy Quality Scheme \(PQS\) 2019/20](#). MYS will be the only way to claim a PQS [Aspiration payment](#) and make a PQS declaration. The system will also be the route for claiming payment for the Flu Vaccination Service 2019/20 and notifying readiness to provide the new [Community Pharmacist Consultation Service \(CPCS\)](#).

Find out more via the PSNC, [HERE](#).

Further information on the MYS registration and log0in process can be found via the NHSBSA, [HERE](#).

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### Licensed Melatonin liquid...

We would like to draw to the attention of colleagues working in community pharmacy that the new licensed formulation of melatonin 1mg/ml oral solution, according to the terms of its license "should not be used in children and adolescents aged 0 - 18 years due to safety concerns."

You can see this and the rationale, as well as noting that the formulation contains propylene glycol in the SPC at:

<https://www.medicines.org.uk/emc/product/10419>

For this reason, many prescribers who are aware of the licensed formulation are intentionally choosing to instead prescribe special order products by brand - such as 'Kidnaps' or 'Kidmel' when prescribing for children. If you see a prescription for these products and are unsure how to source them, please do refer to your SOPs and check with the relevant contacts at your company. You can then claim reimbursement and remuneration for unlicensed special-order products along with any associated charges in the usual way.

### Supply of vaccines for the forthcoming 2019-20 season...

Sanofi Pasteur have indicated they plan to phase some of the deliveries of the inactivated Quadrivalent influenza vaccines (QIV) for those at risk and under 65 years, with some vaccines being delivered by the end of November ahead of when the flu season usually starts.

**All primary care providers who have ordered the QIV Vaccine are encouraged to contact their relevant manufacturer to confirm delivery dates and inform scheduling of appointments: This will enable providers to plan effectively for the forthcoming season.**

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### PCN's (Primary Care Networks)...

Primary Care Networks (PCNs) are a key part of the [NHS Long Term Plan](#), with all general practices being required to be in a network by June 2019, and [Clinical Commissioning Groups \(CCGs\)](#) being required to commit recurrent funding to develop and maintain them.

The networks will have expanded neighbourhood teams which will comprise a range of staff such as GPs, pharmacists, district nurses, community geriatricians, dementia workers and Allied Health Professionals such as physiotherapists and podiatrists/chiropractors, joined by social care and the voluntary sector'.

Under the plans, all general practices will be aligned to a PCN, covering 30,000-50,000 patients, with local Enhanced services funded by CCGs and provided through the [new network contracts](#). The networks will provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve. It is important that community pharmacy teams are fully involved in the work of their PCN.

There is lots more information for contractors via the PSNC, [HERE](#), along with dedicated resources and Guidance, [HERE](#), to support community pharmacy teams to get involved in local PCNs.

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### Virtual Outcomes: Antimicrobial Resistance (AMR) Training NOW LIVE...

This Virtual outcome training module explains why AMR is such threat and will support you to deliver the **mandatory public health campaign** in September to raise public awareness. (campaign details will follow as soon as available).



Download the course flyer [HERE](#)

Access the online training library, [HERE](#).

### Devon: LPC Pharmacy Awards...Nominations Now Open...

Help celebrate and recognise Community Pharmacy achievements and value across Devon for the previous year. The awards ceremony will take place on 11th November 2019.

Categories are:

- Community Pharmacist of the Year..... [Nomination Form](#)
- Community Pharmacy Team of the Year..... [Nomination Form](#)
- Pharmacy Team Member of the Year..... [Nomination Form](#)
- Community Pharmacy Team of the Year..... [Nomination Form](#)
- Multi-Disciplinary Working..... [Nomination Form](#)
- Innovation of the Year..... [Nomination Form](#)

For more information on the awards, to nominate or any other queries, visit the LPC website, [HERE](#).

Nominations will be open for the awards from July to the end of October. Nominations can come from any source, eg patient, CCG, Owner, Company etc. A nomination form can be posted to the LPC (Devon LPC, Deer Park Business Centre, Haldon Hill, Kennford, Exeter EX6 7XX) or emailed [HERE](#).

### NHSBSA Hints & Tips for Dispensing Contractors...

#### **Articles Including:**

Universal Credit Toolkit Reminder

Endorsing Guidance

Avoid Late Payments – Use EPS to Submit Regular Claims

EPS Phase 4, and more....

Read the full update, [HERE](#).

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### Building on your Mary Seacole Leadership Programme for Community Pharmacy Award ... Apply Now!

Have you successfully completed the Mary Seacole programme for community pharmacy and looking to continue to develop your leadership skills?

CPPE have developed a series of two workshops to support you in taking your leadership skills to the next level. Participation will provide you with an opportunity to explore how you have grown as a leader and how your new-found knowledge and skills have helped you to improve your practice. After completing the workshop, you will be able to apply the Self-Directed Learning Model to help you to continue your leadership journey, use the GROWS model to coach a team member or peer and reflect on your leadership success to identify how you have applied leadership skills gained on the Mary Seacole programme.

You will also be able to undertake a peer discussion, which you can use towards your revalidation.

#### **When you book onto this event you are committing to attend the following:**

Workshop 1 - 21st September 2019, 10.00am - 1.00pm, Holiday Inn, Taunton Deane

Workshop 2 - 9th November 2019, 10.00am - 1.00pm, Holiday Inn, Taunton Deane

Click [HERE](#) for more info and to book your place at both workshops.

Please email [anne.cole@cppe.ac.uk](mailto:anne.cole@cppe.ac.uk) for the keycode to book on to this event.

### CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holiday In-Hours Extension...

...Will run from Monday 1 July through to Friday 27 September.

During this time, pharmacists working in participating pharmacies will be able to supply a sufficient quantity of medication to Cornish residents (up to five days treatment) and to visitors to the area, (up to 14 days treatment) both in and out of hours.

The Emergency Supply Service (in-hours and out-of-hours) is only available for UK registered patients.

See link to the Cornwall LPC website, [HERE](#).

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## NHS England and NHS Improvement – South West

If you have any articles you would like us to include in the weekly bulletin, then please send to our generic mailbox - [HERE](#).

In addition, if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

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Please see our [website](#) “NHS England South West (South & North) Community pharmacy” for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details (UPDATED MARCH 2019); Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100-hour pharmacies.

...NEWLY ADDED TO THE WEBSITE – Forged Prescription and Medicine Shortage Guidance...