


Pharmacy Bulletin



NHS England and NHS Improvement - South West

Thursday 22nd August 2019

	Aug 2019	Sep 2019	Oct 2019	Nov
NHSE – What's coming up...	<p>Planning Continues- Christmas & New Year Festive Season: Wednesday 25th Dec 2019 Thurs 26th Dec 2019 Wed 01st Jan 2020</p>	<p>CPAF Verification Visits Commence for select Contractors (notice to relevant contractors will be provided in advance accordingly). 2nd Public Health Campaign, AMR, Commences...</p>	<p>CPCF Framework 2019-2024 comes into force from 01.10.2019. 3rd Public Health Campaign, <u>Stoptober</u>, commences...</p>	<p>Flu Season continues...</p> 
Week1			<p>MUR & NMS Returns via NHSBSA Due (Qtr 2 2019-20): Contractors must submit MUR electronic returns via the NHS BSA Online form within 10 working days from the last day of the quarter the data refers.</p>	<p>CPAF Full Questionnaire Open for Selected Pharmacies. (notice to relevant contractors will be provided in advance accordingly).</p>
Week2				
Week3	<p>Preparation for 2nd Public Health Campaign 2019-2020 - <u>Anti-Microbial Resistance (AMR)</u>.</p>	<p>Preparation for 3rd Public Health Campaign 2019-2020 - <u>Stoptober</u>.</p>		
Week4	<p>Bank Holiday Monday 26.08.2019</p>			

IN THIS WEEK'S ISSUE:

White Bold Text = New Articles Added This Week.



CONTRACT:

- Mandatory Public Health Campaigns: Resources...[HERE](#)
- NUMSAS/DMIRS Deregistration's...[HERE](#)
- CPCF 2019-2024...[HERE](#)

IMPORTANT:

- Patient Safety Incident Process...[HERE](#)
- Submitted Incorrect MUR/NMS Data to the NHSBSA?...[HERE](#)
- Supply Issues: Nardil (phenelzine Sulphate) 15mg tablets & Methadone (Physeptone) 5mg tablet...[HERE](#)
- Pre -registrations Training Grant Applications...[HERE](#)
- Primary Care Networks (PCN's)...[HERE](#)
- Licensed Melatonin liquid...[HERE](#)
- Supply of Denosumab (Prolia) in Primary Care...[HERE](#)
- Preparing for the Possibility of a 'No Deal' EU Exit for Primary Care Contractors...[HERE](#)

TRAINING:

- Virtual Outcomes...New Five-Year Community Pharmacy Contract Training Platform NOW LIVE...[HERE](#)

Area Specific:

- Bristol, North Somerset, South Glos: Your CCG Requests Your Views on Primary Care to Help Shape their Strategy...[HERE](#)
- DEVON: LPC Pharmacy Awards – Nominations Open Now...[HERE](#)
- CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holidays In-Hours Extension...[HERE](#)

CPCF settlement: 2019/20 to 2023/24

In brief, the settlement consists of the following main elements:

Funding for the Community Pharmacy Contractual Framework (CPCF): £2.592bn per year for 2019/20, and for subsequent years until the end of 2023/24.

NHS Community Pharmacist Consultation Service (CPCS): a new Advanced service where patients are referred into community pharmacy by other NHS providers. Commencing October 2019, this service replaces the current NHS Urgent Medicine Supply Advanced Service (NUMSAS) and local pilots of the Digital Minor Illness Referral Service (DMIRS).

Pharmacy Quality Scheme (PQS): a new name for the Quality Payments Scheme. The gateway and quality criteria from previous years will change on an annual basis, with some becoming CPCF Terms of Service requirements from April 2020.

Help prepare/get ahead...

The Centre for Pharmacy Postgraduate Education (CPPE) has published their four main learning and e-assessments linked to the 2019/20 Pharmacy Quality Scheme (PQS).

Contractors are therefore encouraged to make a start on completing the learning and e-assessments as the next step for participating in PQS.



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Supply of Denosumab (Prolia) in primary care...

Pharmacies in ALL areas of the South West are asked to note that delivery and wholesale charges can be avoided by ordering Prolia direct from Movianto (see the information [HERE](#)) and so you should consider using this ordering route. **As it is possible to obtain Prolia without such charges, we would not expect pharmacies to be claiming Out of Pocket Expenses when submitting a prescription for Prolia.**

Patient Safety Incident Process...

When an incident is reported to NHS England the pharmacy concerned are contacted via an email, to their nhs.net generic store account, to request that a SEA (Significant Event Audit form) be completed and returned accordingly to the [pharmacy mailbox](#) within 7 days of the request.

Where no response is received a second email will be sent to the stores generic nhs.net email account, again asking for the information to be returned within 7 days. If then no response is received (to this second email), NHS England will send a dispute resolution letter to the contractor, by post and email, requesting the information be returned within 14 days. Where no response to this request is received a remedial notice will then be issued giving 30 days for the information to be submitted.

This process will also apply whereby the SEA has been submitted but further information has been requested by NHS England. An initial request and follow-up email will be sent, if the information is not received at the first request. This will be followed by a dispute resolution letter and remedial notice, if the information is still outstanding.

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Possibility of a 'No Deal' EU Exit... *Whilst the risk of no-deal is postponed to 31 October it has certainly not disappeared. The cross-government planning assumptions remain in place, so all guidance issued previously remains valid. Please can ALL contractors ensure they have read and understood the guidance...[HERE](#)*

Mandatory Public Health Campaigns: Resources...

As all Contractors will be aware, we have Antimicrobial Resistance and Stoptober coming up in September and October respectively.

For efficiency, materials for both campaigns are being delivered to all community pharmacies together in the same clearly marked envelope.



Packs will start arriving via courier from 14 August 2019 onwards.



If you have not received your pack by 27 August 2019 please contact partnerships@phe.gov.uk stating pharmacy name, address and name of the campaign(s) you have not received materials for.

An activation guide will be included in the pack with further information on both the campaigns. Social media and digital resources for these campaigns will be available on PHE's [Campaign Resource Centre](#) closer to the campaign launches and it would be great if pharmacies use these to support the campaigns where possible.

NUMSAS/DMIRS Deregistration's...

With the introduction of the Community Pharmacist Consultation Service (CPCS) and as preparation commences to facilitate registration and payment for CPCS we have instructed NHSBSA to close the existing NUMSAS and DMIRs pilots to new registrations via their online portal. CPCS registration details will be available soon!

If a contractor wishes to de-register from NUMSAS or DMIRs now the NHSBSA portal has been closed off, you will need to notify us directly that you are giving notice to withdraw (remember you must give 1-month notice, you cannot just cease the service with immediate effect). You will then need to advise your local DOS lead so they can stop the pharmacy getting further referrals to the relevant service. Please remember to submit any outstanding activity claims as quickly as possible so that final payments can be made against the service.

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Submitted Incorrect MUR/NMS Data to the NHSBSA Portal?...

...If so, you can correct the issue by emailing the NHSBSA at nhsbsa.nmsmur@nhs.net, requesting that the data be reset to allow for the correct information to be submitted.

Pre -registrations Training Grant Applications...

A suggested application template is available from the PSNC website, [HERE](#).

Please return all applications to our pharmacy mailbox:

england.pharmacysouthwest@nhs.net

Once confirmed, payment is made by NHS England in arrears. Further details about the training grant are set out in Part XIII of the Drug Tariff.

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The PSNC CPCF Roadshow is coming to Bristol ...

Sunday, 8 September 2019 15:00-17:00

The Bristol Pavilion, Gloucestershire Cricket Club

The Roadshow will provide the best opportunity for contractors and their teams to learn about the five-year Community Pharmacy Contractual Framework (CPCF) agreement, share their opinions on it and ask questions directly to those who negotiated the deal.

More information and a list of all the events can be found via PSNC, [HERE](#).

Community Pharmacy Contractual Framework: 2019 to 2024: Supporting Delivery for the NHS Long Term Plan...

The new contractual arrangements will come into force from 1 October 2019 and will help to deliver the ambitions set out in the [NHS Long Term Plan](#).

This agreement is between the government, the NHS and the Pharmaceutical Services Negotiating Committee (PSNC).

- The CPCF agreement document was published on Monday 22nd July 2019: <https://www.gov.uk/government/publications/community-pharmacy-contractual-framework-2019-to-2024>
- DHSC press release with quotes from Keith Ridge and Es Waller.
- A PDF Briefing will shortly be published on our (NHS England) website at: <https://www.england.nhs.uk/primary-care/pharmacy/community-pharmacy-contractual-framework/>
- PSNC: <https://psnc.org.uk/our-news/contractor-announcement-funding-negotiations-result-in-five-year-cpcf-deal/> including a helpful summary of the key elements.

The PSNC is releasing a series of recommended actions for contractors to help community pharmacy teams to understand the details of the CPCF agreement as the details are finalised. ...this week it is recommended...

...to register for the NHS Business Services Authority (NHSBSA) Manage Your Service (MYS) application as the first step for participating in the [Pharmacy Quality Scheme \(PQS\) 2019/20](#). MYS will be the only way to claim a PQS [Aspiration payment](#) and make a PQS declaration. The system will also be the route for claiming payment for the Flu Vaccination Service 2019/20 and notifying readiness to provide the new [Community Pharmacist Consultation Service \(CPCS\)](#).

Find out more via the PSNC, [HERE](#).

Further information on the MYS registration and login process can be found via the NHSBSA, [HERE](#).

Licensed Melatonin liquid...

We would like to draw to the attention of colleagues working in community pharmacy that the new licensed formulation of melatonin 1mg/ml oral solution, according to the terms of its license "should not be used in children and adolescents aged 0 - 18 years due to safety concerns."

You can see this and the rationale, as well as noting that the formulation contains propylene glycol in the SPC at:

<https://www.medicines.org.uk/emc/product/10419>

For this reason, many prescribers who are aware of the licensed formulation are intentionally choosing to instead prescribe special order products by brand - such as 'Kidnaps' or 'Kidmel' when prescribing for children. If you see a prescription for these products and are unsure how to source them, please do refer to your SOPs and check with the relevant contacts at your company. You can then claim reimbursement and remuneration for unlicensed special-order products along with any associated charges in the usual way.

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Supply Issues:

Nardil (phenelzine Sulphate) (MAOI) 15mg tablets:

- Kyowa Kirin, the sole supplier of Nardil (phenelzine sulfate) 15mg tablets in the UK, have informed the Department of Health and Social Care that due to manufacturing delays, Nardil will be out of stock from the beginning of August until at least the end of October 2019.
- DHSC have contacted specialist importer companies, who have advised that unlicensed imports can be sourced from abroad.
- UK Medicine Information have also published guidance on management including the need for specialist referral to mental health teams if unlicensed supplies of phenelzine sulfate 15mg tablets are deemed unsuitable: <https://www.sps.nhs.uk/articles/shortage-of-phenelzine-15mg-tablets-nardil/>

Methadone (Physeptone) 5mg tablet...

- Ethylpharm are currently out of stock. Further stock is expected by the end of August 2019.
- During this time unlicensed methadone 5mg capsules are being manufactured and can be ordered directly from Ethylpharm. The product code is **P034663** - Methadone Capsules 5mg 50 [CD]. Please allow 1-2 days delivery for the unlicensed.

E: england.pharmacysouthwest@nhs.net | W: <https://www.england.nhs.uk/south/info-professional/pharm-info/sw-pharm/> | A: Peninsula House, Kingsmill Rd, Saltash, PL12 6LE.

Primary Care Networks (PCN's)...

Primary Care Networks (PCNs) are a key part of the [NHS Long Term Plan](#), with all general practices being required to be in a network by June 2019, and [Clinical Commissioning Groups \(CCGs\)](#) being required to commit recurrent funding to develop and maintain them.

The networks will have expanded neighbourhood teams which will comprise a range of staff such as GPs, pharmacists, district nurses, community geriatricians, dementia workers and Allied Health Professionals such as physiotherapists & podiatrists/chiropractors, joined by social care and the voluntary sector'.

Under the plans, all general practices will be aligned to a PCN, covering 30,000-50,000 patients, with local Enhanced services funded by CCGs and provided through the [new network contracts](#). The networks will provide the structure and funding for services to be developed locally, in response to the needs of the patients they serve. It is important that community pharmacy teams are fully involved in the work of their PCN.

There is lots more information for contractors via the PSNC, [HERE](#), along with dedicated resources and Guidance, [HERE](#).

The July 2019 edition of PSNC's Community Pharmacy News (CPN) is now available. This month's CPN features:

- Five-year funding settlement;
- PSNC reflects on negotiations;
- EPS Phase 4 update; and
- Number of items factsheet.



View CPN online, [HERE](#), or download the PDF copy, [HERE](#).

[Virtual Outcomes...New Five-Year Community Pharmacy Contract Training Platform NOW LIVE...](#)

Over the coming months, **VirtualOutcomes** will release a library of courses that will help you to **understand, implement** and **maximise the opportunity** with the new pharmacy contract.

The first three courses are:

>New Contract Summary Course

This gives a brief overview of the new contract and suggests some things you can start doing now.

>NHS Community Pharmacist Consultation Service

This covers both the NEW NHS111 Urgent Medicines Supply Service and the NEW NHS111 Minor Illness Referral Service

>Sepsis Team Training

This supports the need for the team to be aware of the signs of Sepsis and actions to take.

Access the online Training Library...[HERE](#)

[Devon: LPC Pharmacy Awards...Nominations Now Open...](#)

Help celebrate and recognise Community Pharmacy achievements and value across Devon for the previous year. The awards ceremony will take place on 11th November 2019.

Categories are:

- Community Pharmacist of the Year..... [Nomination Form](#)
- Community Pharmacy Team of the Year..... [Nomination Form](#)
- Pharmacy Team Member of the Year..... [Nomination Form](#)
- Community Pharmacy Team of the Year..... [Nomination Form](#)
- Multi-Disciplinary Working..... [Nomination Form](#)
- Innovation of the Year..... [Nomination Form](#)

For more information on the awards, to nominate or any other queries, visit the LPC website, [HERE](#).

Nominations will be open for the awards from July to the end of October. Nominations can come from any source, e.g. patient, CCG, Owner, Company etc. A nomination form can be posted to the LPC (Devon LPC, Deer Park Business Centre, Haldon Hill, Kennford, Exeter EX6 7XX) or emailed [HERE](#).

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Online Training for
Community Pharmacy Teams

[CORNWALL: Community Pharmacy Emergency Supply Service - Summer Holiday In-Hours Extension...](#)

...Will run from Monday 1 July through to Friday 27 September. During this time, pharmacists working in participating pharmacies will be able to supply a sufficient quantity of medication to Cornish residents (up to five days treatment) and to visitors to the area, (up to 14 days treatment) both in and out of hours.

The Emergency Supply Service (in-hours and out-of-hours) is only available for UK registered patients.

See link to the Cornwall LPC website, [HERE](#).

[Bristol, North Somerset, South Glos: Your CCG Requests Your Views on Primary Care to Help Shape their Strategy...](#)

...As more and more care shifts out of hospital into the community, it is important that those commissioning the care, delivering the care and experiencing the care all share the same vision and understanding of Primary Care.

CCG: *People have different needs from our primary care services and we want to make sure that we design and deliver these services in the best way for our population. We want as many people to have their say as possible.*

Therefore we are seeking the view of both healthcare professionals and patients to update and deliver the primary care strategy. We have [two surveys](#), one for healthcare professionals which we'd like you to complete, and one for patients, which we'd like your help in promoting to your patients.

To help promote the survey, we have created materials to display on [screens](#) or [posters](#).

Please display these materials wherever you feel appropriate within your pharmacy.

If you have any articles you would like us to include in the weekly bulletin, then please send to our generic mailbox - [HERE](#).

In addition, if you know of any colleagues who would like to receive a copy of the E-Communication each week please send an e-mail with their name, place of work and e-mail address to our generic [mailbox](#) and we will add them to our distribution list.

<u>Team Member</u>	<u>Address</u>	<u>Telephone</u>
Janet Newport	<u>NHS England - South West**</u>	01138248777
Michele Toy	Peninsula House Kingsmill Road	01138249612
Sally Dutton	Tamar View Industrial Estate Saltash, PL12 6LE	01138248797
Julie Hancock	**Please note that any items posted to NHS England will NOT be received unless sent to our Saltash office, details above.	01138248842
Kath Hughes		01138248784
Hayley Colledge		01138251479
Sarah Lillington		01275 547119

Please see our [website](#) “NHS England South West (South & North) Community pharmacy” for more information and any blank templates, forms and documents.

For reference available documents are, Contact Details (UPDATED MARCH 2019); Forms for requesting changes to Core or Supplementary hours; Blank unplanned closure form; links to the Pharmaceutical Needs Assessments (PNAs); links to LPCs; MUR guidance, MUR/NMS blank templates; Significant Incident reporting form; Serious Difficulty application form; and log for 100-hour pharmacies.

...NEWLY ADDED TO THE WEBSITE – Forged Prescription and Medicine Shortage Guidance...