About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

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  o None
• Items for Somerset Practices Only
  o None
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  o None
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  o None
Key Deadlines

<table>
<thead>
<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9th of each month</th>
<th>Via CQRS</th>
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<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>Register to receive CAS Alerts</td>
<td>by 13 September 2019</td>
<td>Via <a href="https://www.cas.mhra.gov.uk/Register.aspx">https://www.cas.mhra.gov.uk/Register.aspx</a></td>
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- Items for all Practices

National Review of Access to GP services

NHS England is conducting a review of access to general practice services, with the aim of developing a coherent access offer for both physical and digital services. This will deliver convenient appointments 'in hours', reduced duplication and better integration between settings such as NHS 111, urgent treatment centres and general practice.

We are hosting a series of regional engagement event to discuss all key aspects of the review. These take place as follows, and a proposed agenda for the events is attached.

- **London and South East regions**
  Wednesday 18 September 2019 (10.00am – 4.00pm), etc venues Fenchurch Street, 8 Fenchurch Place, London, EC3M 4PB.

- **South West region**
  Thursday 19 September 2019 (10.00am – 4.00pm), Mercure Bristol Holland House Hotel, Redcliffe Hill, Bristol, BS1 6SQ.

We aim to engage with a wide range of stakeholders in undertaking all aspects of the review, therefore the events are aimed at anyone with an interest in this area, including colleagues working within regional and local teams, CCGs, primary care networks, general practice, CSUs and any national organisations with a particular focus in this area.

Please contact england.accessreview@nhs.net as soon as possible to register your interest to attend.

Revised guidance for the friends and family test

NHS England and NHS Improvement has published revised guidance to improve the friends and family test. The guidance is intended to support all provider organisations that are required to deliver the FFT through their contracts (including GP practices). The guidance replaces all previous implementation guidance for the patient focused FFT, including the guidance specifically relating to GPs and the supplementary guidance and
advice published in relation to information governance, sensitive situations and contracting with a commercial supplier of FFT services. [https://www.england.nhs.uk/fft/fft-guidance/](https://www.england.nhs.uk/fft/fft-guidance/)

**Relationship between the Diabetic Eye Screening Service and General Practice**

The attached practice guidance document outlines the role of general practice within the Diabetic Eye Screening Service. It is intended to support the effective delivery of national screening programmes at local level and outline the needs and expectations of the Diabetic Eye Screening Service.

- **Items for Bristol, North Somerset and South Gloucestershire Practices only**
  None

- **Items for Somerset Practices only**
  None

- **Items for Devon Practices only**
  None

- **Items for Cornwall and Isles of Scilly Practices only**
  None