About this bulletin
To minimise the number of emails sent to practices, NHS England and NHS Improvement – South West is using this weekly bulletin as its main method of communicating with practice managers covering the 350 practices in Bristol, Somerset, North Somerset, South Gloucestershire, Devon, Cornwall and the Isles of Scilly. The bulletins contain important information for practice managers, which might include requests for information and deadlines affecting payments, as well as updates on issues relating to GP contracts. We recognise that CCGs with delegated authority may also issue information to practices regarding their areas of specific responsibility, however, the bulletin remains relevant to the practices in those areas in terms of the public health areas for which NHS England and Improvement remain responsible.

Copies of the bulletins and attachments are available on our website: https://www.england.nhs.uk/south/info-professional/medical/dcis/gp-bulletin/

If you have any questions or wish to provide feedback, please contact the Primary Care Team: england.primarycaremedical@nhs.net

Contents
• Key Deadlines
• Items for all Practices
  o Social prescribing link worker welcome pack
  o 2019/2020 DSQS
  o CQC updates GP mythbusters
  o Out of Area Patients
  o Primary Care Networks - Next Steps for Practice Managers Conference
  o EU Exit data update and webinars
  o School Aged Immunisation Pathway information
  o Supply issues with Capsaicin cream, Mianserin tablets and Tiagabine tablets
• Items for Bristol, North Somerset and South Gloucestershire Practices Only
  o None
• Items for Somerset Practices Only
  o None
• Items for Devon Practices Only
  o Contract variations: FAO NHS Devon CCG Practice Managers (only)
• Items for Cornwall and Isles of Scilly Practices only
  o None
## Key Deadlines

<table>
<thead>
<tr>
<th>CQRS declarations for payment in the same month</th>
<th>9&lt;sup&gt;th&lt;/sup&gt; of each month</th>
<th>Via CQRS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maternity, paternity, parental or sickness absence</td>
<td>Last working day of each month</td>
<td>Via email to <a href="mailto:england.primarycaremedical@nhs.net">england.primarycaremedical@nhs.net</a></td>
</tr>
<tr>
<td>Register to receive CAS Alerts</td>
<td>by 13 September 2019</td>
<td>Via <a href="https://www.cas.mhra.gov.uk/Register.aspx">https://www.cas.mhra.gov.uk/Register.aspx</a></td>
</tr>
</tbody>
</table>

- **Items for all Practices**
  
  **Social prescribing link worker welcome pack**
  
  NHS England has published a “welcome pack” of resources for social prescribing link workers that provides more information about the role, including sources of support.  
  

- **2019/2020 DSQS**
  
  The guidance and paperwork for the 2019/2020 Dispensary Services Quality Scheme has been emailed to all dispensing practices. If you have not received it, or have any queries, please email england.pharmacysouthwest@nhs.net

- **CQC updates GP mythbusters**
  
  The Care Quality Commission has updated five mythbusters for GP services covering support for carers, access to medical records during inspections, homeless patients, non-medical prescribers and managing test results and clinical correspondence.  
  

- **Out of Area Patients**
  
  Please see the attached clarification document.

- **Primary Care Networks - Next Steps for Practice Managers Conference**
  
  NHS England and NHS Improvement are holding a series of dedicated regional events this autumn for Practice Managers. The day will focus on:

  - Hearing from PCNs about the fundamental role of practice managers and what development support is available
  - Providing an opportunity to talk to other practice managers who are working within PCNs and understand how their roles have developed
  - Getting involved in interactive workshops that focus on:
    - PCN leadership: Clinical Directors and Practice Managers
    - Health & Wellbeing: work/life balance and resilience
    - Proactive patient care and collaborative working
Creating time and capacity: understanding your demand and future workforce needs

You can register by clicking on the appropriate regional link via the NHS England events page which can be found here – we will be confirming exact venues and an agenda as soon as we can.

Date for the diary:
Thursday 28th November South West

If you would like to be kept informed on any of the events please email england.gpdevelopment@nhs.net

EU Exit data update and webinars
The guidance for preparing for the possibility of a ‘no deal’ EU exit for primary care contractors was published earlier this year. This guidance contained information for primary care contractors on what steps need to be undertaken to ensure that patient data can continue to flow when the UK leaves the EU.

Following this, the data workstream has hosted a series of webinars to help Data Protection Officers (DPOs) with their preparations. One of the requests from these webinars was for some further information on activities that DPOs should be undertaking, details of which data flows will be impacted and some practical steps for implementing Standard Contractual Clauses and the relevant appropriate safeguards. This information has been added to the FAQ on our website.

In addition to this, NHS England’s Data Sharing & Privacy Unit are hosting a series of webinar and Q&A session for Data Protection Officers (or those with data protection responsibilities) on the following dates:

- Tuesday, September 10, 2019 at 2:30 pm | Register here
- Thursday, September 12, 2019 at 2:30 pm | Register here
- Wednesday, September 18, 2019 at 2:30 pm | Register here
- Monday, September 23, 2019 at 2:30 pm | Register here
- Wednesday, September 25, 2019 at 2:30 pm | Register here

You do not need to attend all the webinars but can choose which is most suitable. Please note, that when joining the webinar please use the ‘call me function’ rather than dialling in.

School Aged Immunisation Pathway information
Please find attached with today’s bulletin the School Aged Immunisation Pathway information to support practices, we have also included within the pathways the information about additional flu clinics for school aged children and where available the dates they are visiting local schools which we hope you will find helpful.
Supply issues with Capsaicin cream, Mianserin tablets and Tiagabine tablets

Please be aware this communication is also being circulated separately onto All Community Pharmacies. Please see attached.

<table>
<thead>
<tr>
<th>Medicine</th>
<th>Out of stock until</th>
<th>Alternatives (NB FP10 prescriptions must indicate that a special is required/prescribed by the GP)</th>
<th>Clinical advice and further information (see attachments)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mianserin 10mg and 30mg tablets</td>
<td>End of December 2019</td>
<td>Unlicensed imports available</td>
<td>Advice for prescribing for patients for whom unlicensed imports are not appropriate see attachment.</td>
</tr>
<tr>
<td>Tiagabine 5mg, 10mg and 15mg tablets</td>
<td>End of October 2019</td>
<td>Some 10mg tablets available (see attachment) Unlicensed imports available</td>
<td>Patients for whom unlicensed imports are not appropriate should be referred to secondary care. For more information see attachment.</td>
</tr>
<tr>
<td>Capsaicin (Axsain) 0.075% Cream and Capsaicin (Zacin) 0.025% cream.</td>
<td>At least November 2019</td>
<td>Unlicensed imports available</td>
<td>Advice for prescribing for patients for whom unlicensed imports are not appropriate is available at: <a href="https://www.sps.nhs.uk/articles/shortage-of-capsaicin-cream-zacin-and-axsain/">https://www.sps.nhs.uk/articles/shortage-of-capsaicin-cream-zacin-and-axsain/</a> For more information see attachment.</td>
</tr>
<tr>
<td>Adrenaline 1 in 1000, 1ml ampoules</td>
<td>Limited supplies currently available with additional good volumes of stock arriving later this week and early next.</td>
<td><strong>Adrenaline for anaphylaxis kits</strong> Some healthcare professionals may be holding Emerade, or other Adrenaline Auto-Injectors (AAIs), in preference to adrenaline ampoules, to treat anaphylactic reactions; this should not be necessary. All healthcare professionals providing services where anaphylaxis treatment may be required, including but not exclusive to flu vaccination services, should have the competency to draw up and administer intramuscular adrenaline from ampoules with a normal syringe and needle. Due to the current shortage of Emerade devices, we ask that, when renewing the adrenaline in your anaphylaxis kits, all staff are alerted to please stock ampoules (ensuring you also include dosing charts, needles and syringes) and not AAIs. The <a href="https://www.gov.uk/government/publications/green-book">Green Book</a> and <a href="https://www.resuscitation.org.uk">Resuscitation Council</a> guidance provides additional advice to healthcare professionals on the use of adrenaline in response to anaphylaxis. Pharmacists providing vaccination services may also wish to refer to <a href="https://www.psnc.org.uk/clinical-standards-community-pharmacy/psnc-faqs">PSNC FAQs</a>. There is an expectation that healthcare professionals should use adrenaline ampoules in preference to Emerade or similar devices.</td>
<td></td>
</tr>
</tbody>
</table>

If you have any queries, please contact DHSCmedicinesupplyteam@dhsc.gov.uk
• Items for Bristol, North Somerset and South Gloucestershire Practices only
None

• Items for Somerset Practices only
None

• Items for Devon Practices only
Contract variations: FAO NHS Devon CCG Practice Managers (only)
We are aware there have been a number of contract variations that have been issued recently from NHS England & Improvement and Devon CCG. We understand and recognise this has been a complex process for some practices, and can advise that Devon CCG will endeavour to streamline the process and continue to develop it going forward as part of taking on delegated commissioning responsibilities.

If there are any outstanding variations in relation to your core contract (previously commissioned by NHS England) please can these now be returned to Devon CCG at Pomona House, Oak View Close, Torquay, TQ2 7FF. From today all contract documentation has been passed across to Devon CCG as delegated commissioners.

Thanks for your continued support through this transition period.

• Items for Cornwall and Isles of Scilly Practices only
None